

VILLAGE OF OSWEGO | MOBILE MESSAGING TERMS AND CONDITIONS

The Village of Oswego is committed to protecting your privacy. This Privacy Policy (the “Policy”) governs how we treat the Personal Information that we collect and receive from you in connection with your use of our SMS/MMS campaigns (“Campaigns”), which we make available to you through a third-party service provider.

By enrolling, signing up, or otherwise agreeing to participate in the Campaigns, you accept and agree to these Mobile Messaging Terms and Conditions and our Terms of Use. The Village of Oswego reserves the right, in its sole discretion, to modify or change this Policy at any time with or without prior notice to you. The date of the last update will be posted at the top of this Policy for your convenience. This Policy, and any changes, are effective as soon as posted. Your continued use of the Campaign following the posting of any changes to the Policy constitutes your full acceptance of those changes.

“Personal Information” is information that individually identifies you, such as your name, mobile phone number, email address.

WHAT PERSONAL INFORMATION IS COLLECTED

Using the Service, the Village of Oswego will receive the following information from our third-party service provider: your name, mobile phone number and/or email address.

HOW THE VILLAGE OF OSWEGO USES PERSONAL INFORMATION ABOUT YOU

We use Personal Information to provide you with email and/or text alerts, and to provide occasional anonymous reporting to village staff and/or the village board regarding community engagement (for example, the amount of subscribers/number of messages sent).

DISCLOSURE OF YOUR INFORMATION

We will never rent or sell your Personal Information to anyone. We will respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights, or the legal rights of others, or defend against legal claims.

SECURITY

The Village of Oswego takes precautions to ensure the security of your Personal Information, including ensuring that our third-party service providers protect the security of your Personal Information. However, we cannot guarantee that hackers or unauthorized personnel will not gain access to your Personal Information despite our efforts. You should note that in using the Service, your information will travel through third party infrastructures which are not under our control (such as a third-party SMS delivery platform or your carrier network).

OPTING IN

A user may opt-in by entering a phone number or email address online, in an app, or on a paper form.

By 'Opting In' you specifically consent to receiving text and email messages from the Village of Oswego according to the terms and conditions of this Policy

OPTING OUT

The Village of Oswego's third-party service provider gives you the ability to opt out of the Service for any reason.

CHILDREN

The Service is not intended for children under 13, and The Village of Oswego does not knowingly collect information from children under the age of 13.

Children aged 13 or older should not submit any Personal Information without the permission of their parents or guardians. By using the Service, you are representing that you are at least 18, or that you are at least 13 years old and have your parents' permission to use the service.

INTENDED AUDIENCE

The Village of Oswego requires that users of this service be limited to US residents only.

SMS

Message and data rates may apply for any messages sent to you, and the Village of Oswego is not liable for the cost of any such messages. You will receive recurring messages. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

Example of an SMS: “The Village of Oswego’s Board meeting date has changed. Please visit www.oswegoil.org for more information. Message frequency varies. Message and data rates may apply. Text HELP to 6305543618 for assistance. Reply STOP to opt-out. Carriers are not liable for any delays or undelivered messages.”

You understand that anyone with access to your mobile phone may be able to view the messages you receive when using the Service, and you agree that the Village of Oswego will not be liable to you if this occurs.

By agreeing to these Terms of Service and providing us with your mobile phone number when you opt in to the Service, you authorize the Village of Oswego to contact you by text message at your mobile phone number using an automatic telephone dialing system or device, or any other computer assisted technology as applicable.

QUESTIONS OR CONCERNS?

If you have any additional questions regarding this Policy, please feel free to contact us any time by emailing info@oswegoil.org.