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Frequently Asked Questions 2022 Groot New Waste Contract Extension

When does the new extended contract go into effect?

May 1, 2022

What are the benefits of the new contract?

- Free 95-gallon toter for all homeowners, except seniors
- Free 35-gallon toter for all senior citizens, if registered for Oswego's senior garbage service discount
- 3 free household clean-up days, one in the spring and two in the fall.
- \$75,000 annual Groot contribution to help offset costs to the Village's leaf collection program, including new equipment and leaf disposal
- Landscape waste stickers will remain at \$2.50 for the next 8 years
- Unlimited refuse and recycling

What else?

- The new contract includes a first-year savings over the previously negotiated contract, increasing rates in May 2022 by 2.99% instead of 4%.

When will the new toters be delivered?

Groot is expected to start delivering the new carts at the end of May or beginning of June.

Wait! I've been renting my cart? How will I benefit?

All homeowners who have been renting a toter will see a decrease in their monthly bill. If you've been renting a 95-gallon cart, your bill will decrease by 7%.

I'm a senior and don't get the senior garbage discount. How can I get my 35-gallon cart delivered?

Apply and if you qualify for the senior discount (ages 65+), you will receive 20% off disposal services, and a free 35-gallon toter. For more information and to apply, visit the Village's [Senior Utility Discount webpage](#) or call the Finance Department at 630-554-3618.

How much are landscape waste stickers?

Landscape waste stickers cost \$2.50. This is the same amount as 2021, which was part of the 2016 contract. Great news! The \$2.50 sticker price will not increase for 8 years, through 2030, the end of Oswego's contract with Groot.

What else is new?

All homeowners, except registered seniors, will need to use the free 95-gallon toter. Once the 95-gallon toter is full, residents may leave other unlimited waste in secured garbage bags or other covered containers.

How about recycling?

Nothing has changed! Continue to use the provided toter for recyclables. Now is a good time to check [what's accepted and what's not](#).

What about electronics recycling?

By appointment-only, electronics recycling will still be provided for a free, and televisions may be recycled for a fee. Before you put your items out, check out the [Electronics Recycling list](#) and be sure to make an appointment at least 24 hours in advance with [Groot online](#) or by phone at 630-892-9294.

I still have questions! What should I do?

If you can't find an answer, please visit the Village's [website for Garbage and Recycling information](#) and [Groot's customized webpage for Oswego](#). Still need assistance? Call Public Works at 630-554-3242 or Groot at 630-892-9294.

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