

Village of Oswego 2016 Community Survey

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Appendix A: GIS Maps

Submitted to the Village of Oswego, IL by:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

October 2016



Interpreting the Maps

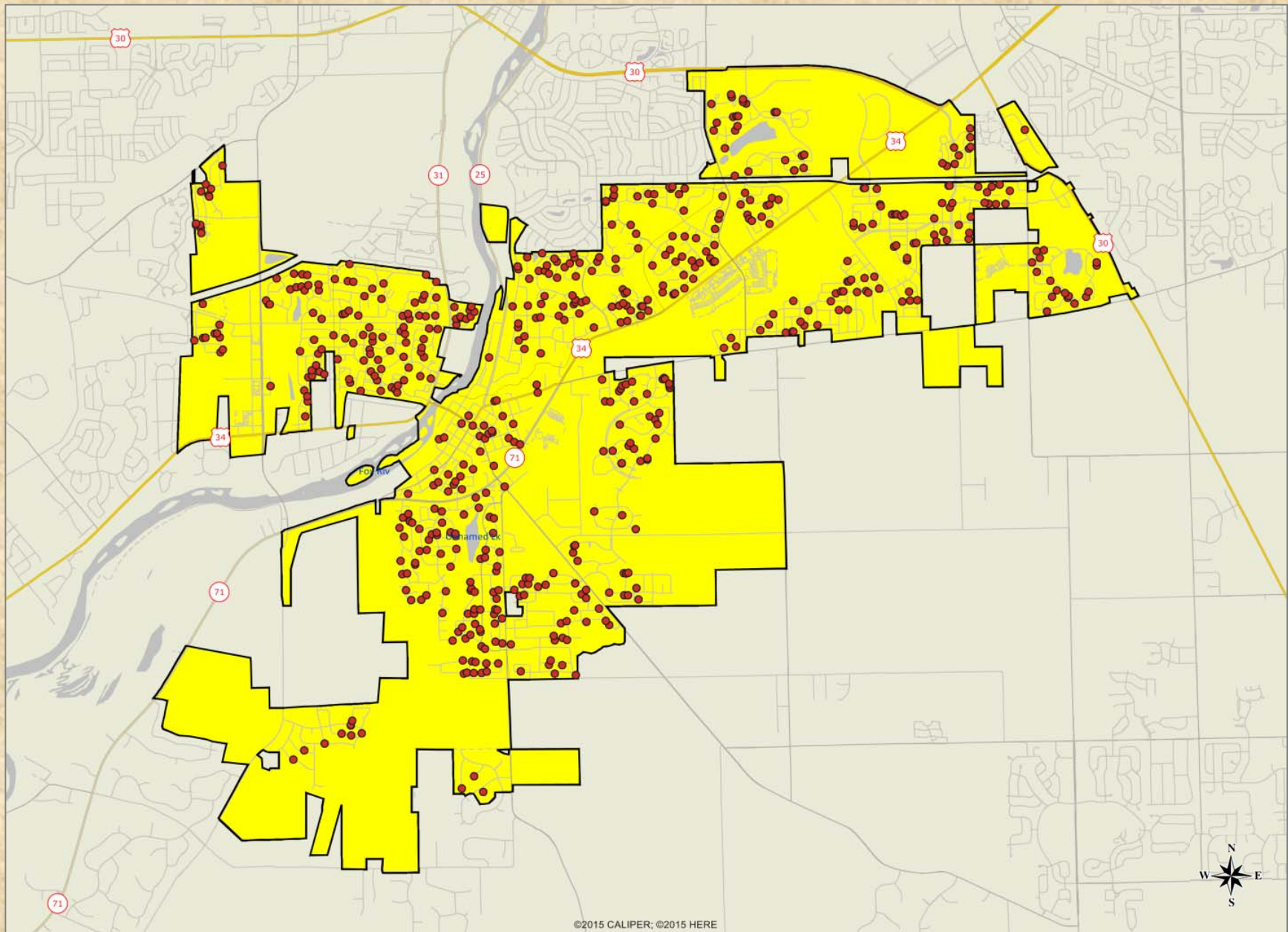
The maps on the following pages show the mean ratings for several questions by Census Block Group in the Village of Oswego.

If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

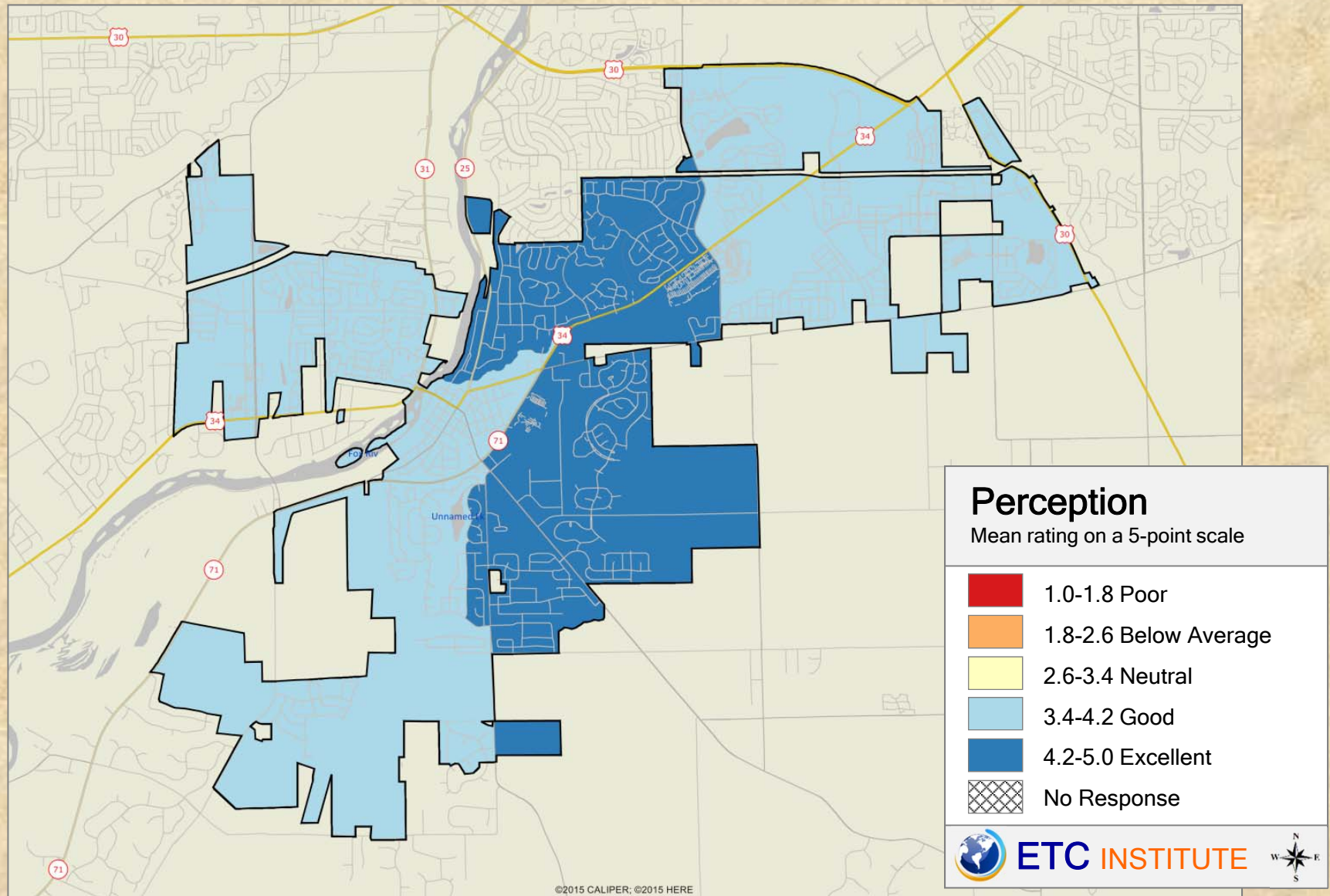
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue indicate higher levels of “very satisfied” or “satisfied” responses and higher levels of “very safe” or “safe” responses.
- **YELLOW** shades indicate NEUTRAL ratings. Shades of yellow generally indicate that residents thought the quality of service delivery is adequate or that residents were neutral about the issue in question.
- **RED/ORANGE** shades indicate NEGATIVE ratings. Shades of red indicate higher levels of “dissatisfied” or “very dissatisfied” responses and higher levels of “unsafe” or “very unsafe” responses.

Location of Survey Respondents



2016 Village of Oswego Community Survey

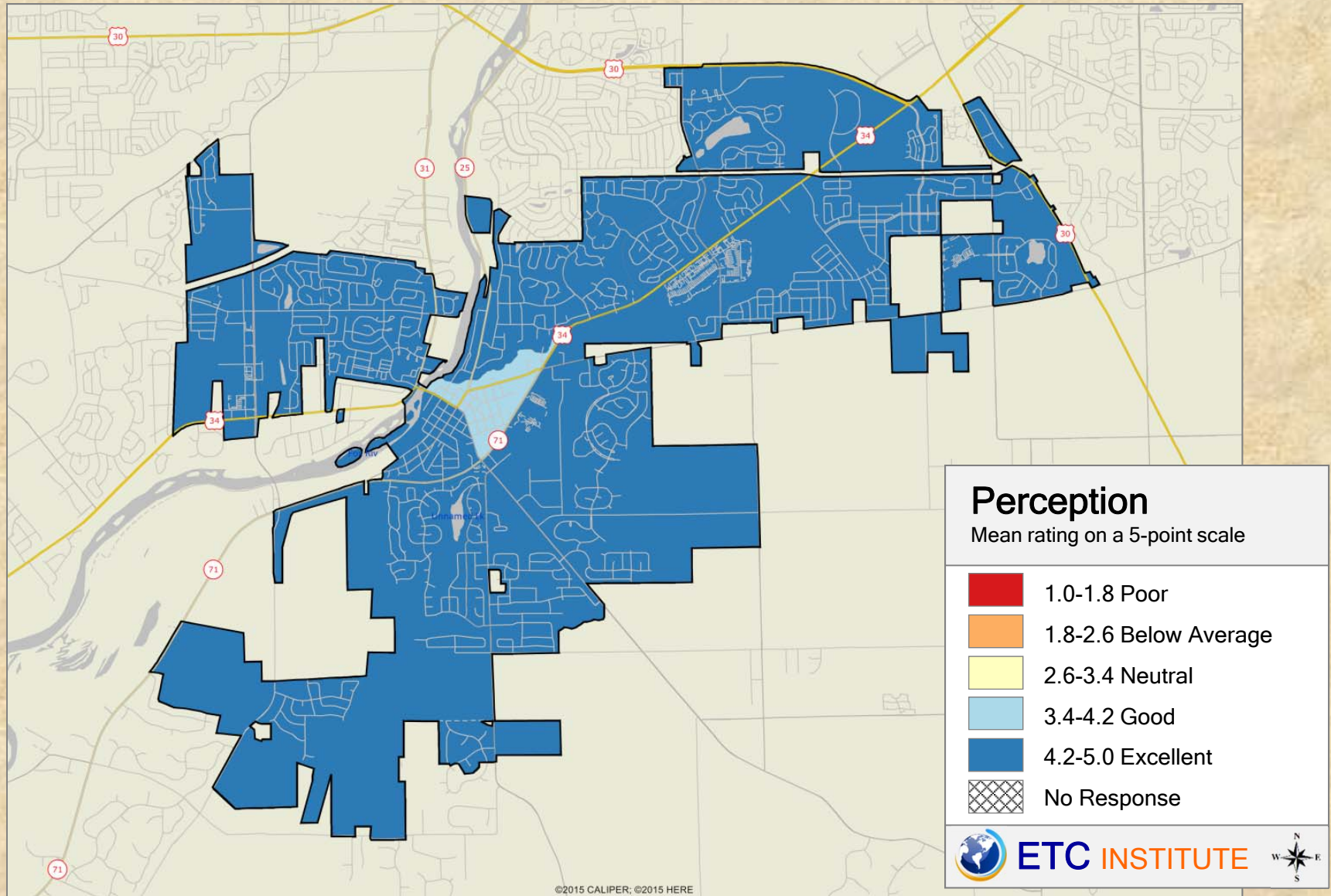
Q1-1. How Residents Rate Oswego as a Place to Live



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

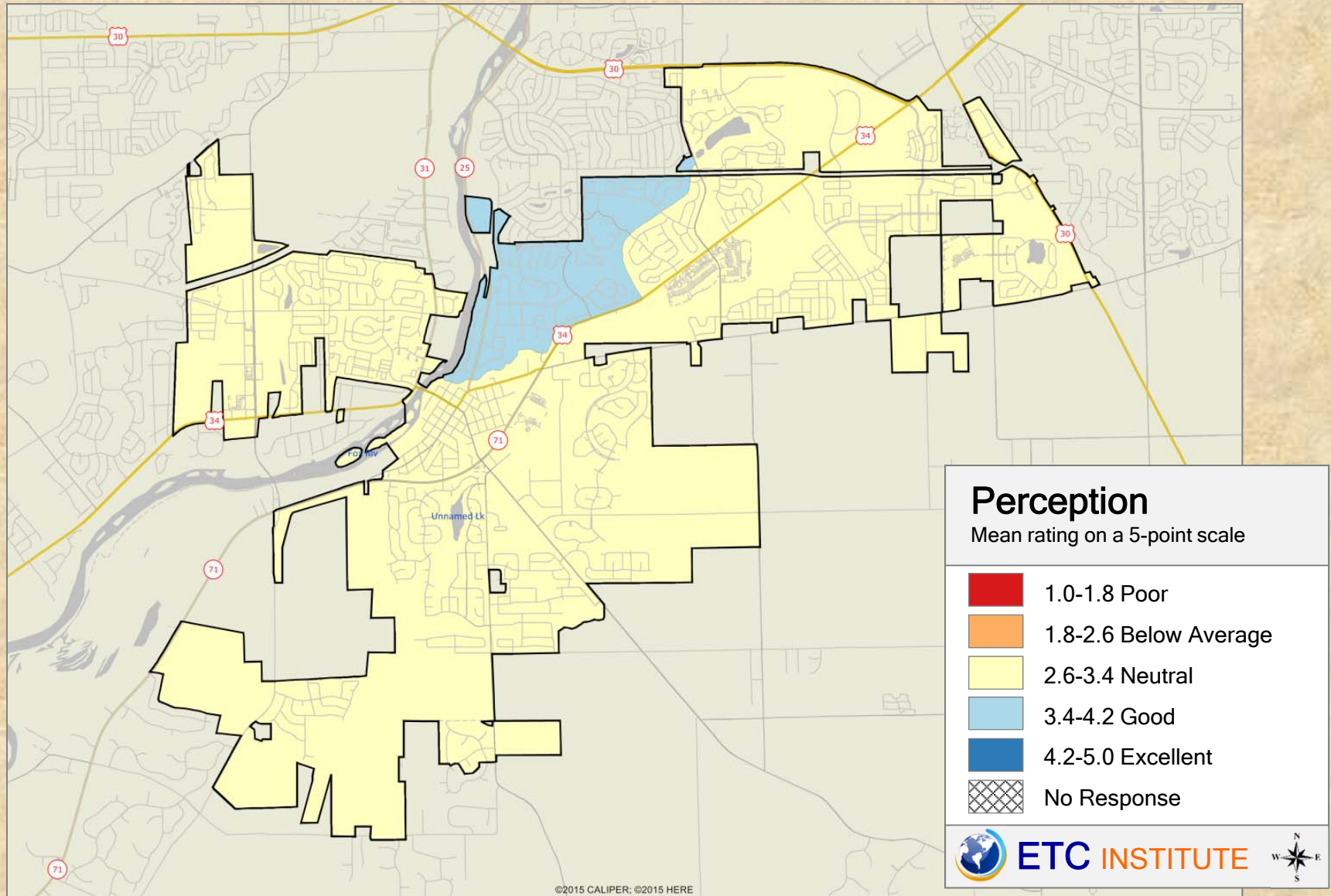
Q1-2. How Residents Rate Oswego as a Place to Raise Children



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

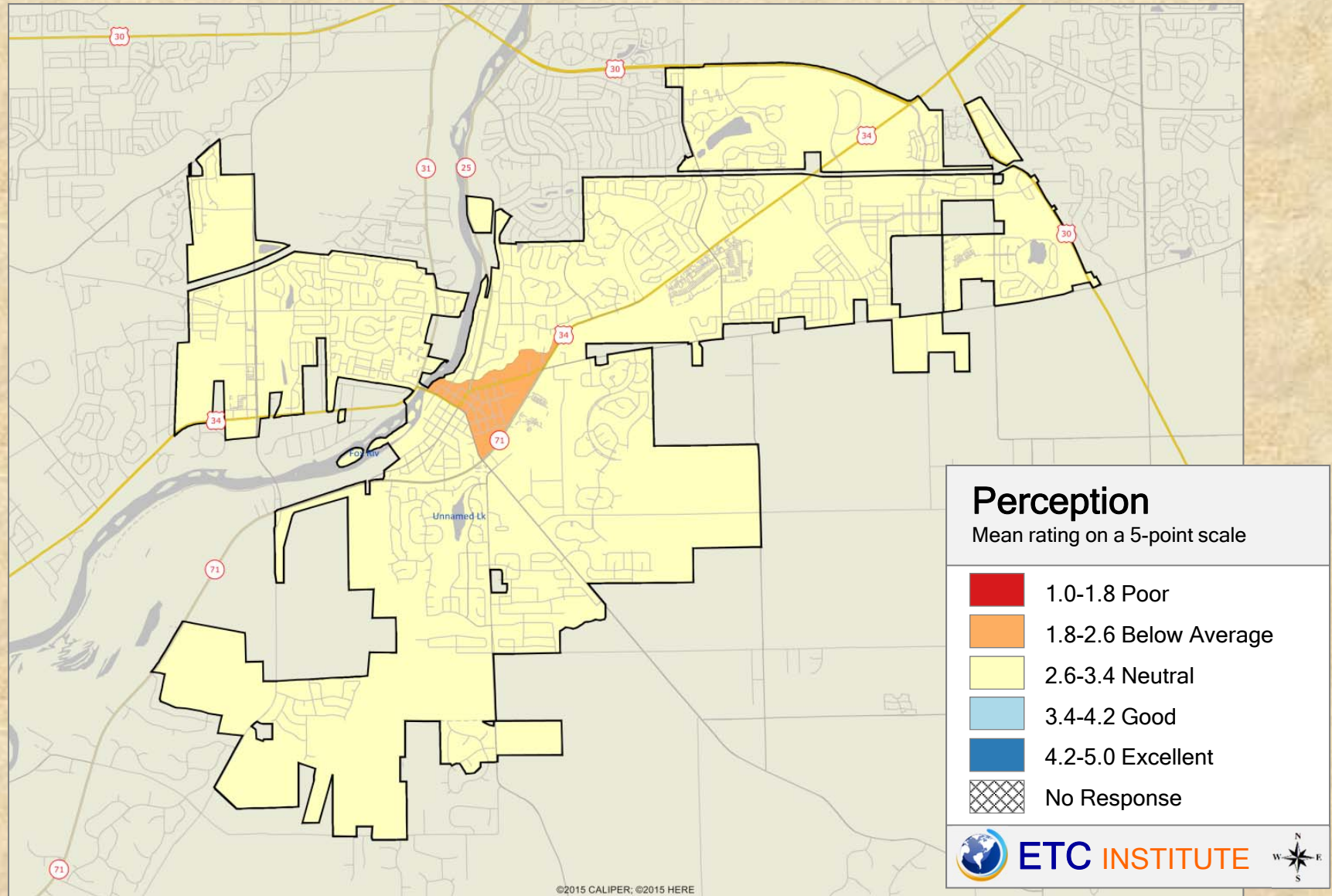
Q1-3. How Residents Rate Oswego as a Place to Work



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

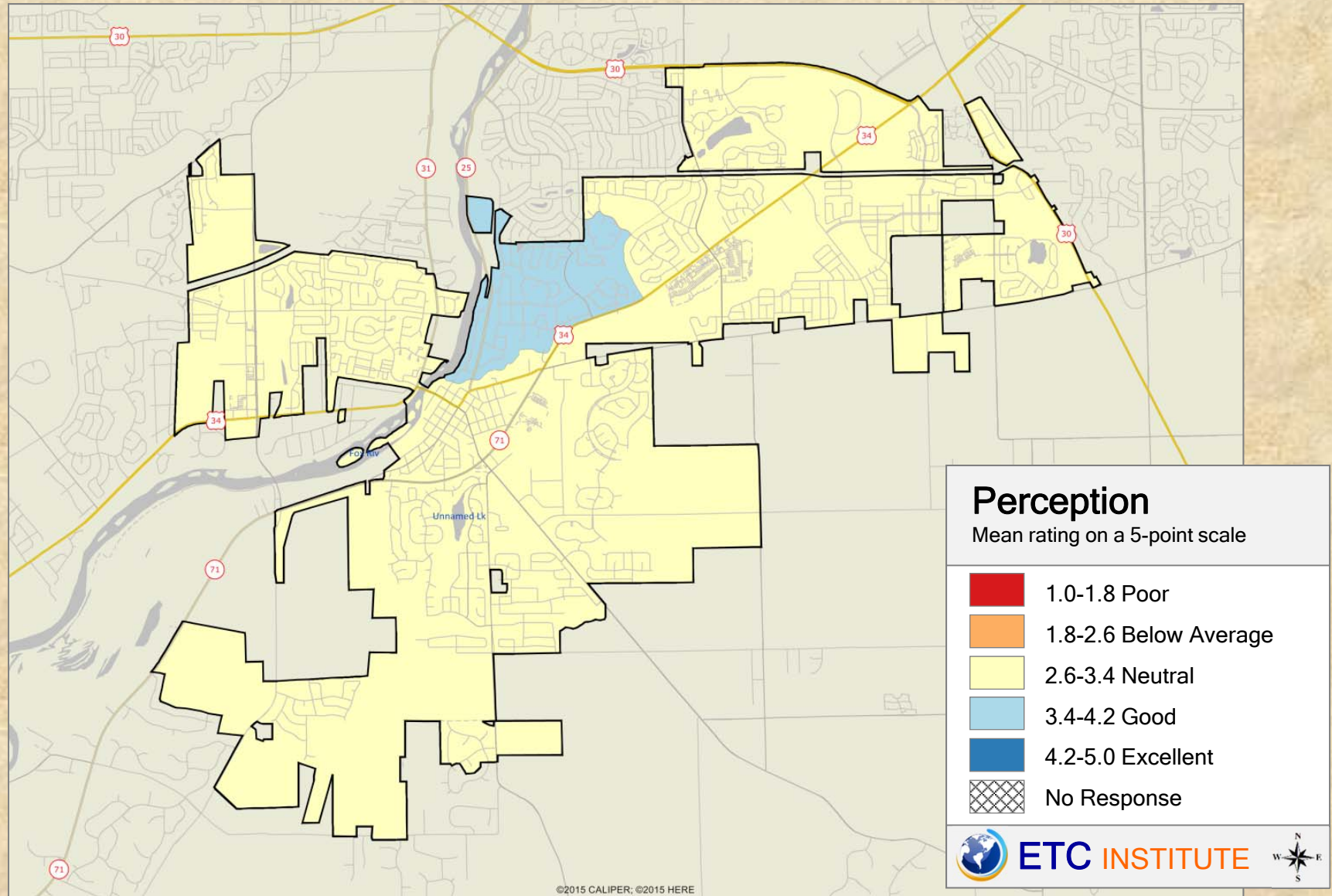
Q1-4. How Residents Rate Oswego as a Place to Retire



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

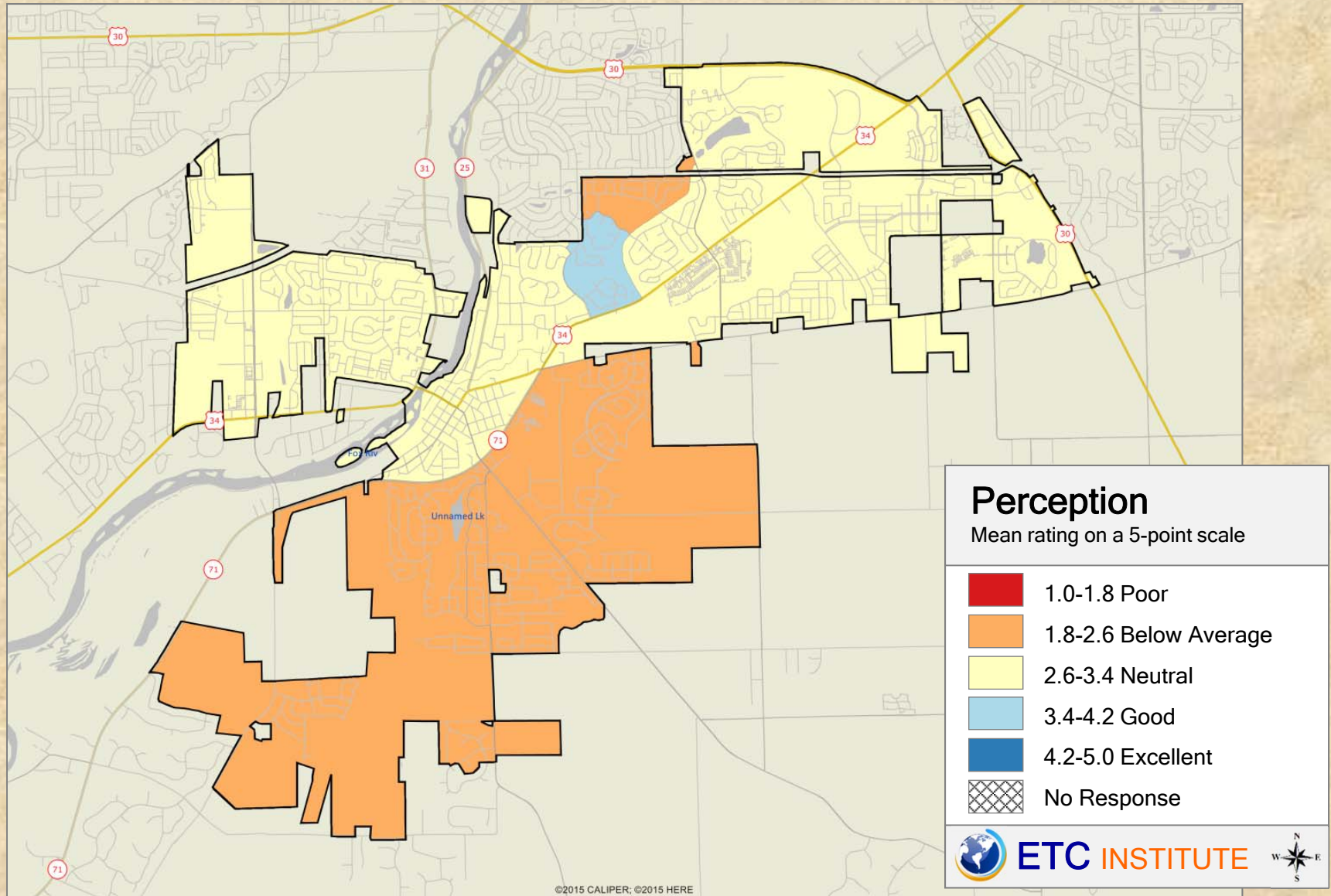
Q1-5. How Residents Rate Oswego as a Place to Visit



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

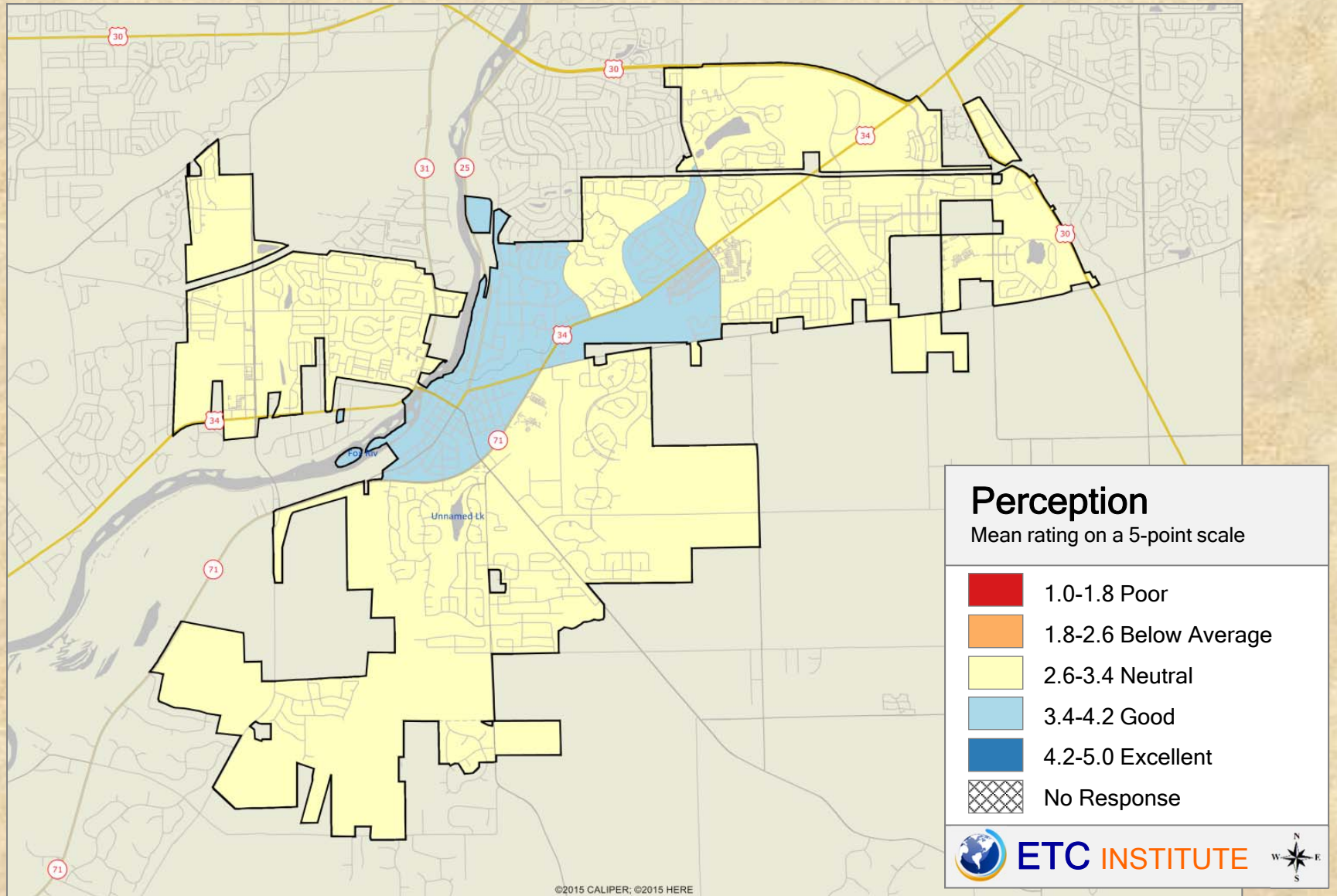
Q1-6. How Residents Rate Oswego as a Place for Single Adults



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

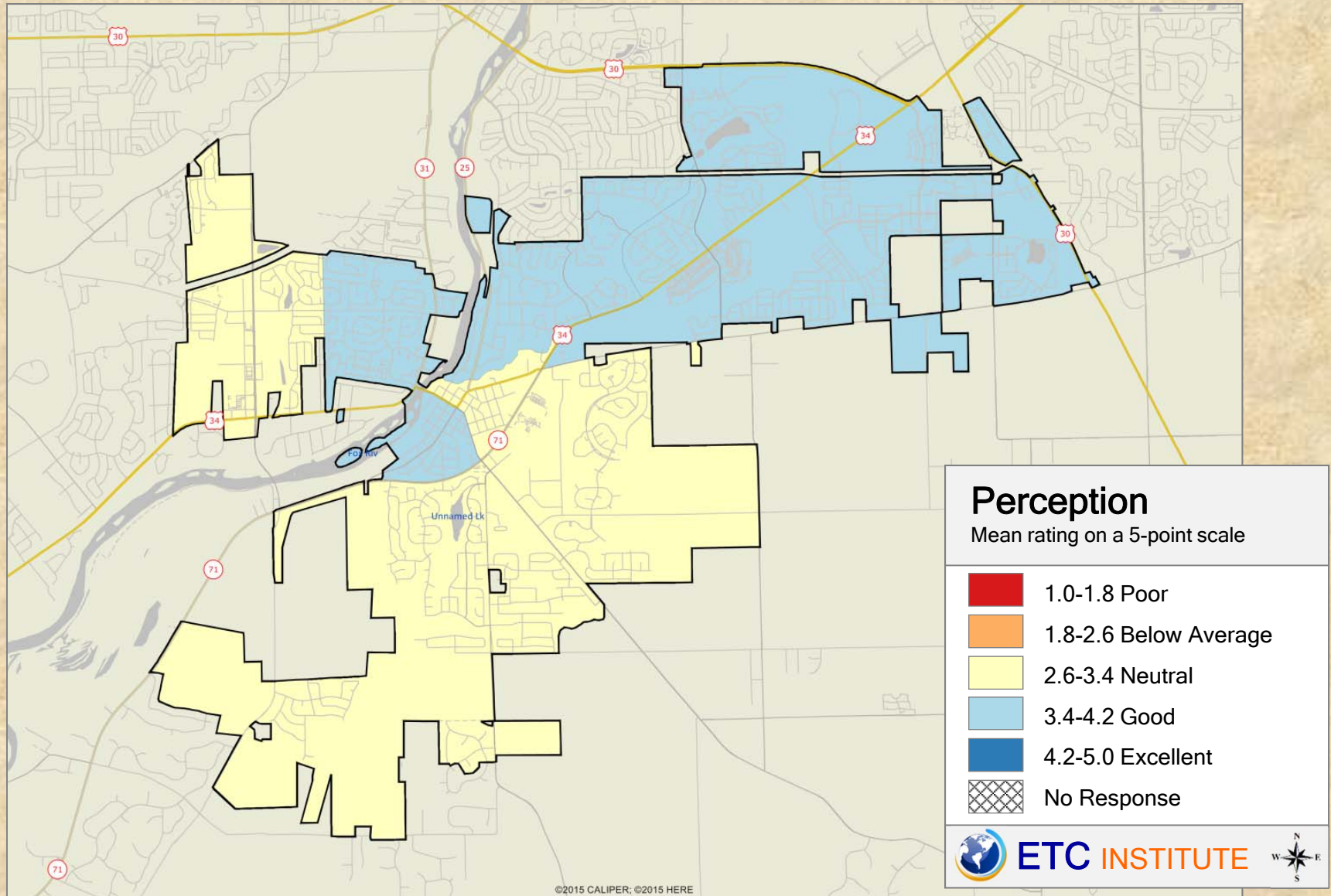
Q1-7. How Residents Rate Oswego as a Place for Play and Leisure



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

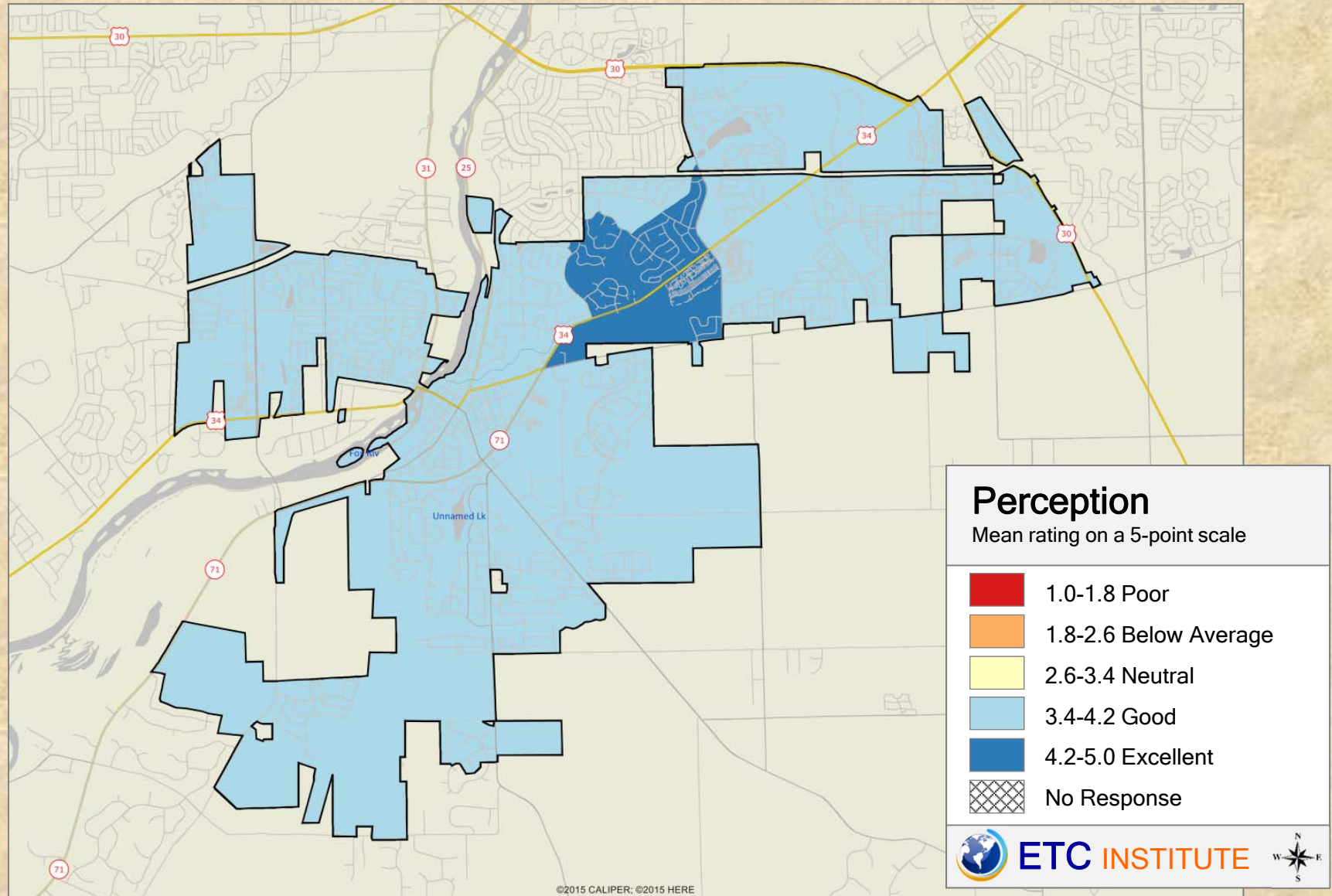
Q1-8. How Residents Rate Oswego as a Village Moving in the Right Direction



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

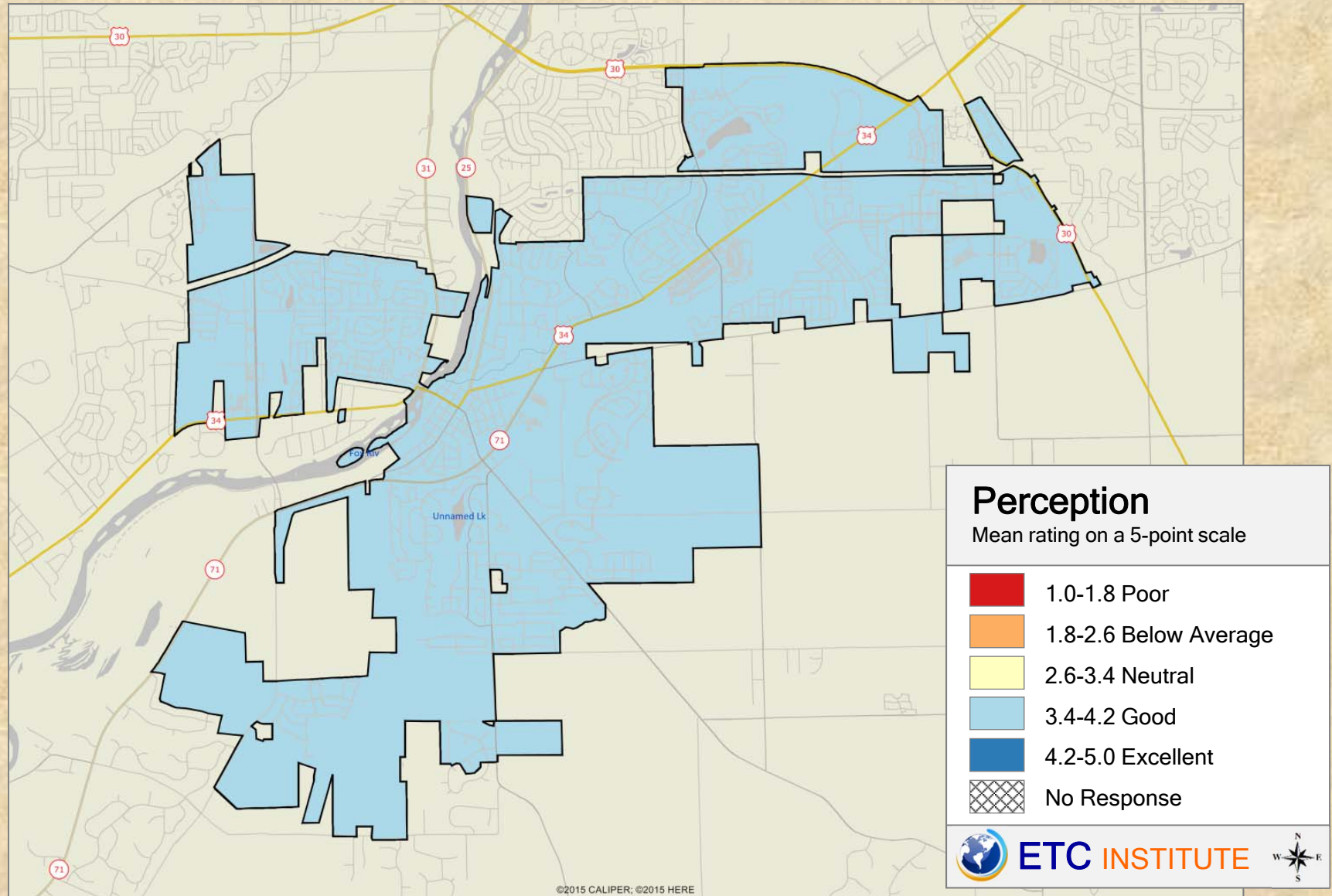
Q1-9. How Residents Rate Oswego as a Place You Are Proud to Call Home



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

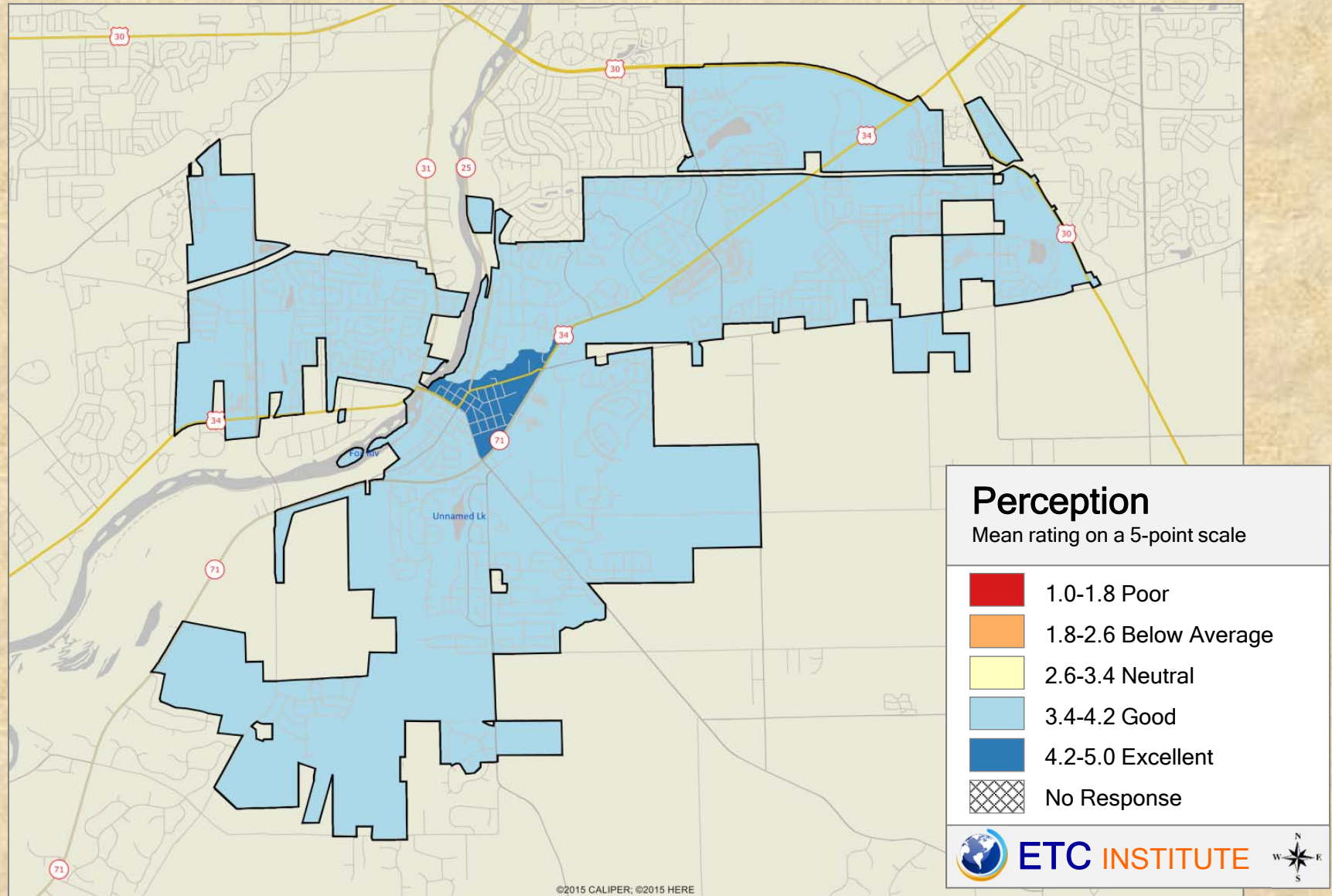
Q2-1. Perception of the Overall Reputation of the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

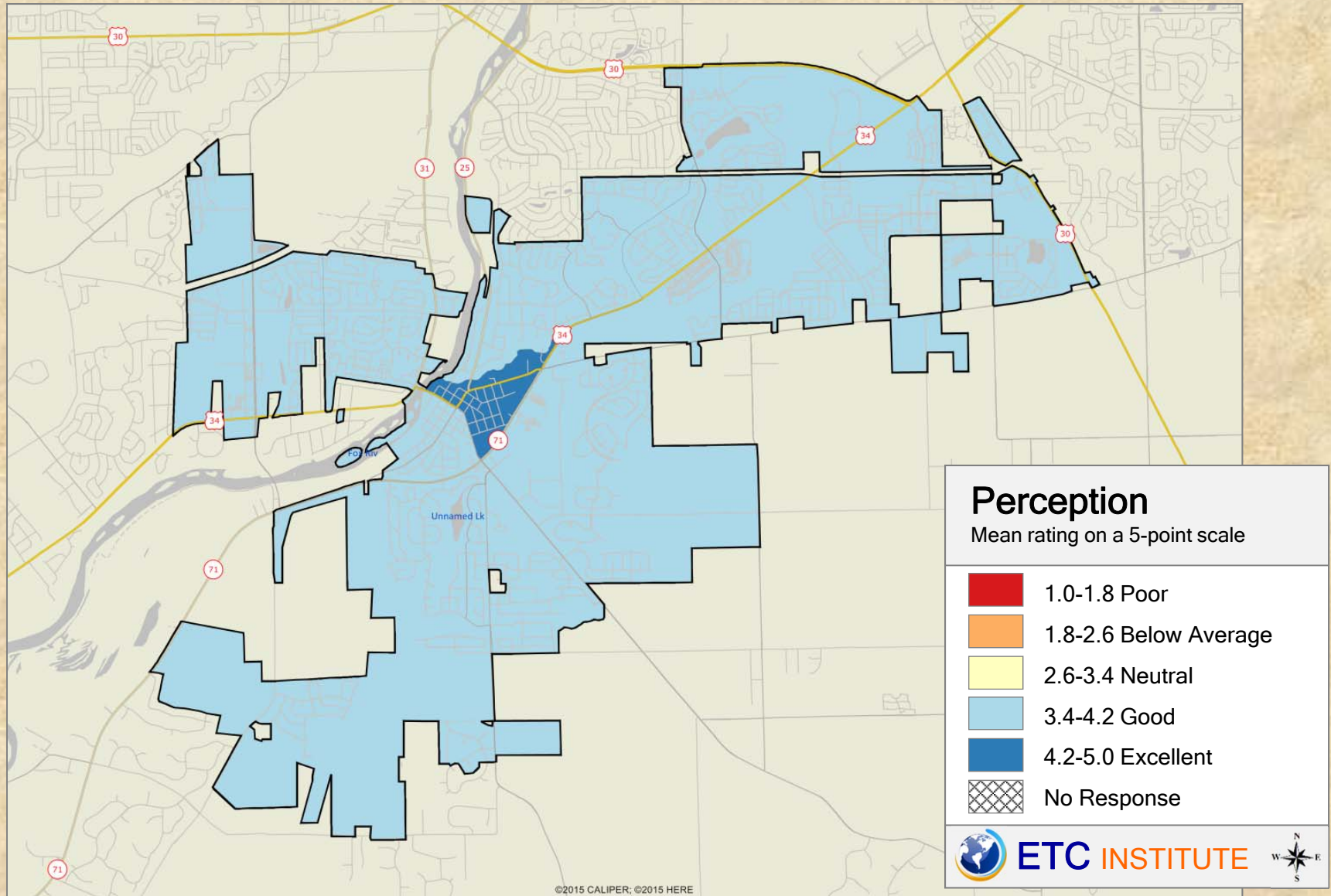
Q2-2. Perception of the Overall Appearance of the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

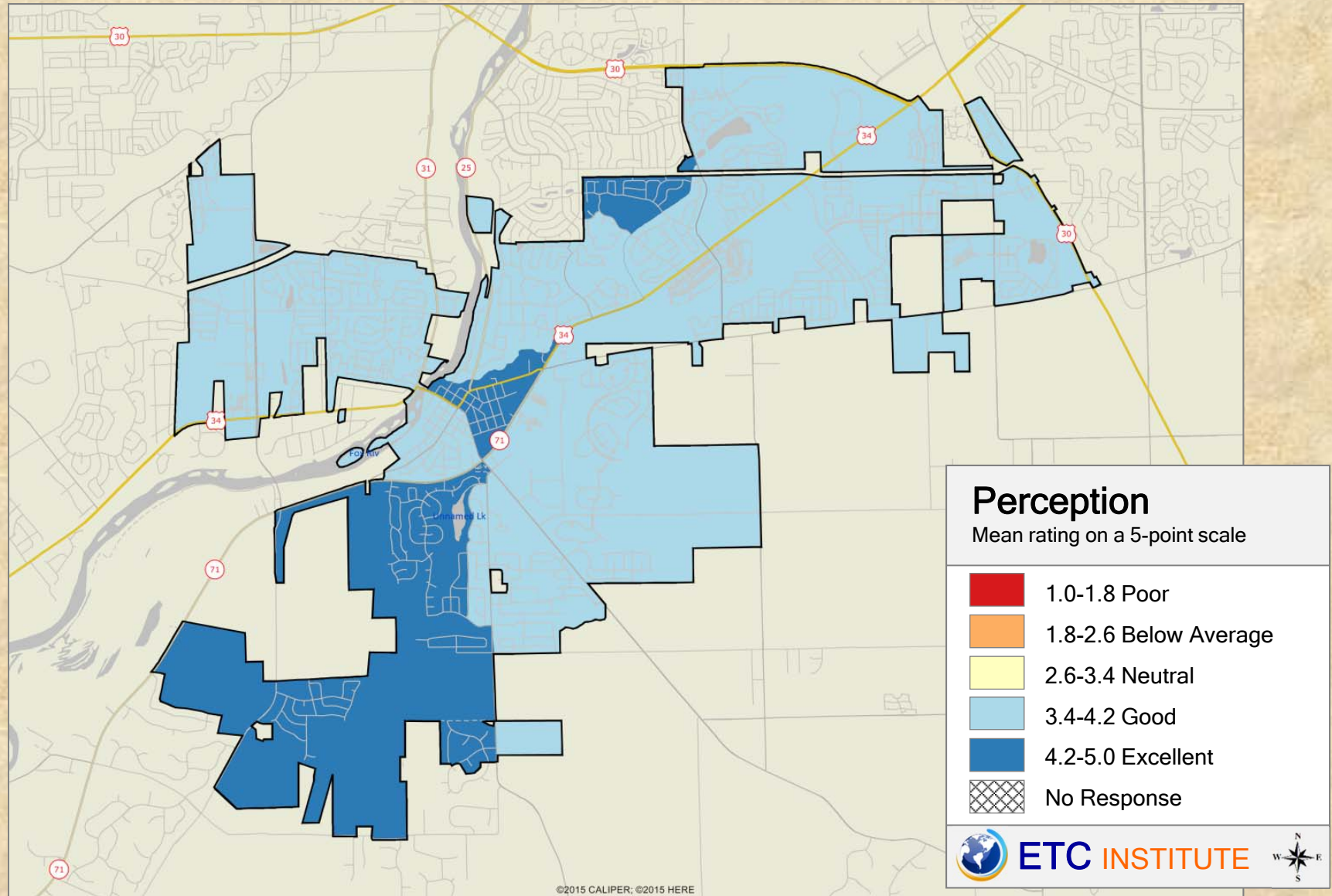
Q2-3. Perception of the Overall Quality of Life in the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

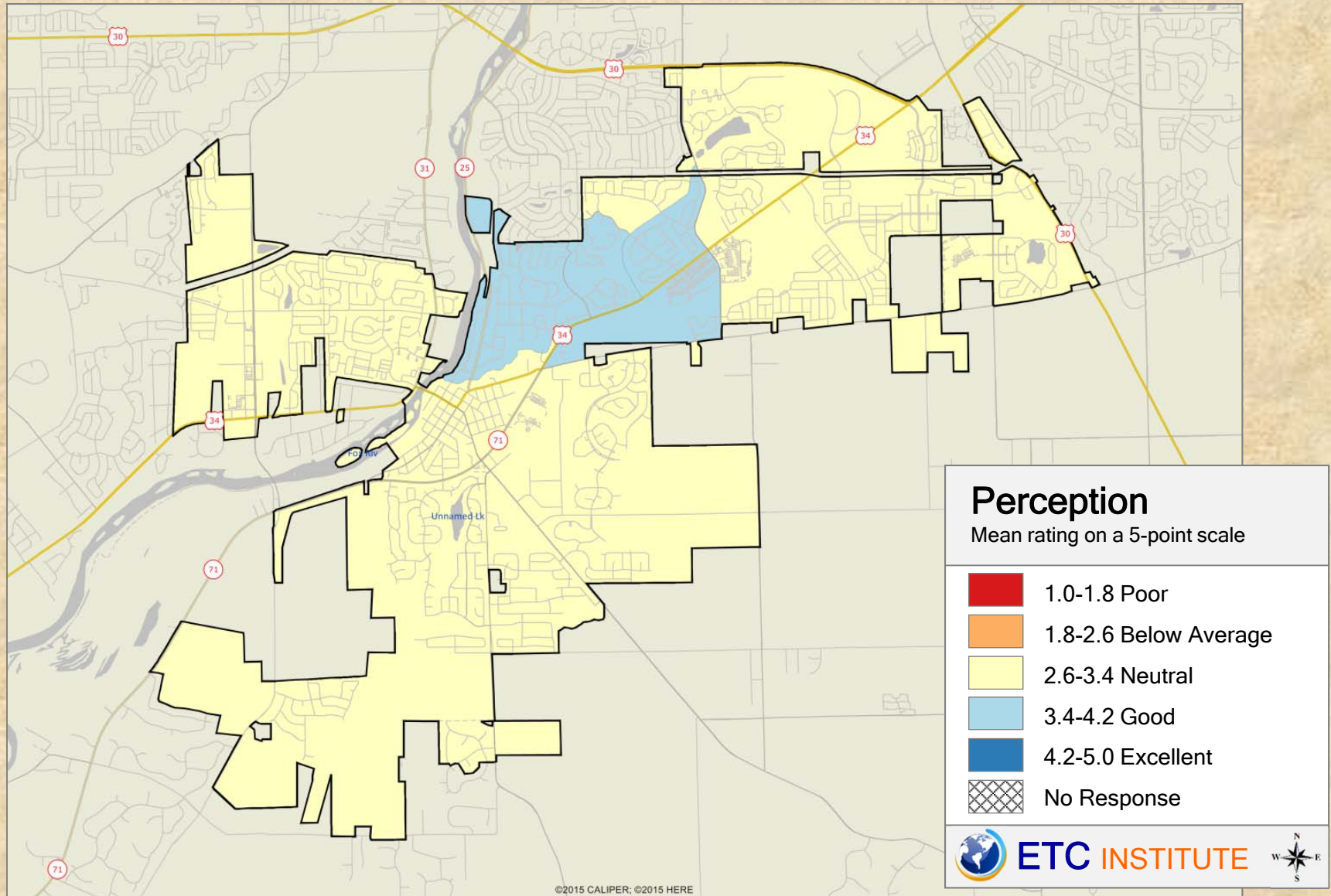
Q2-4. Perception of the Overall Feeling of Safety in the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

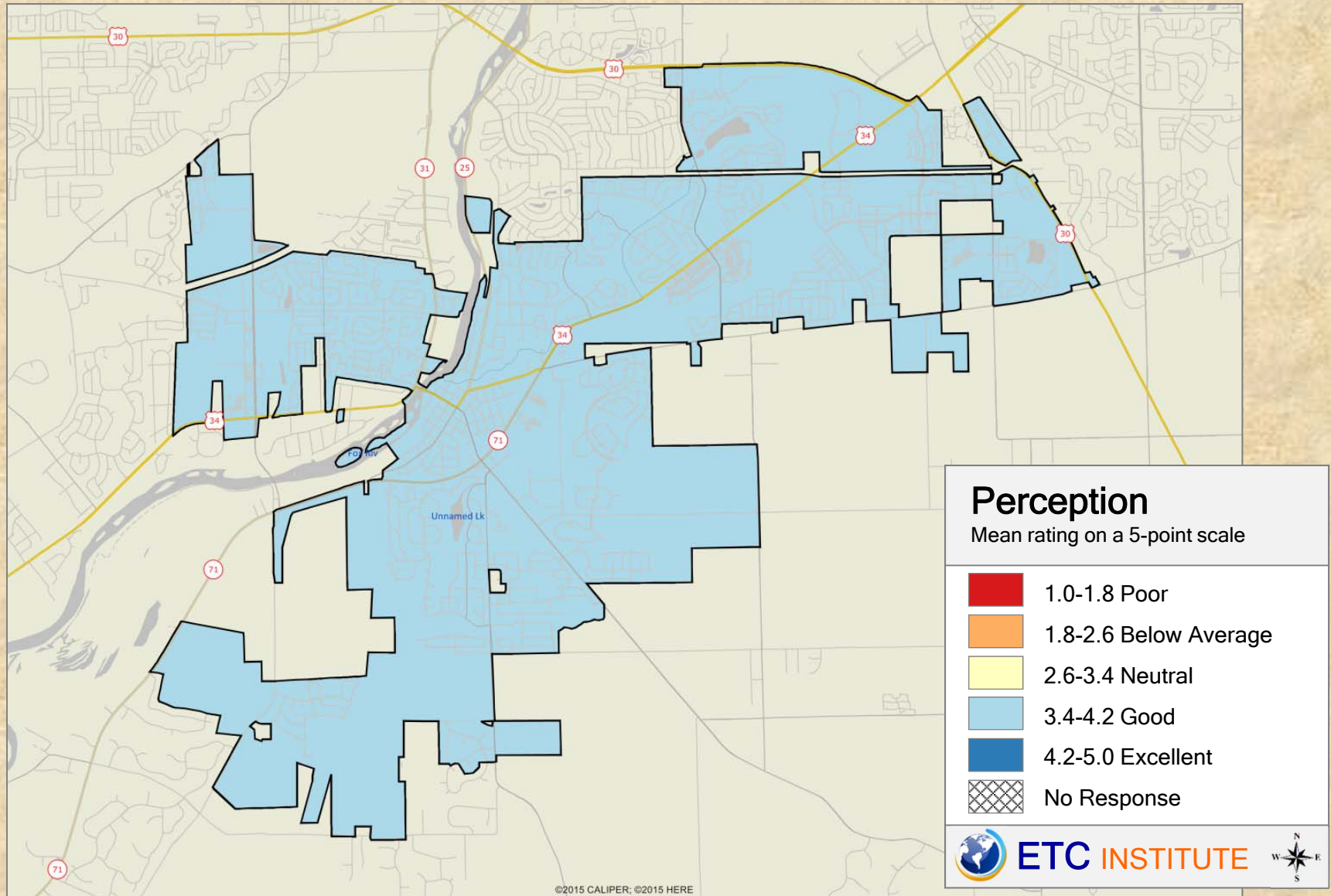
Q2-5. Perception of the Quality of New Development in the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

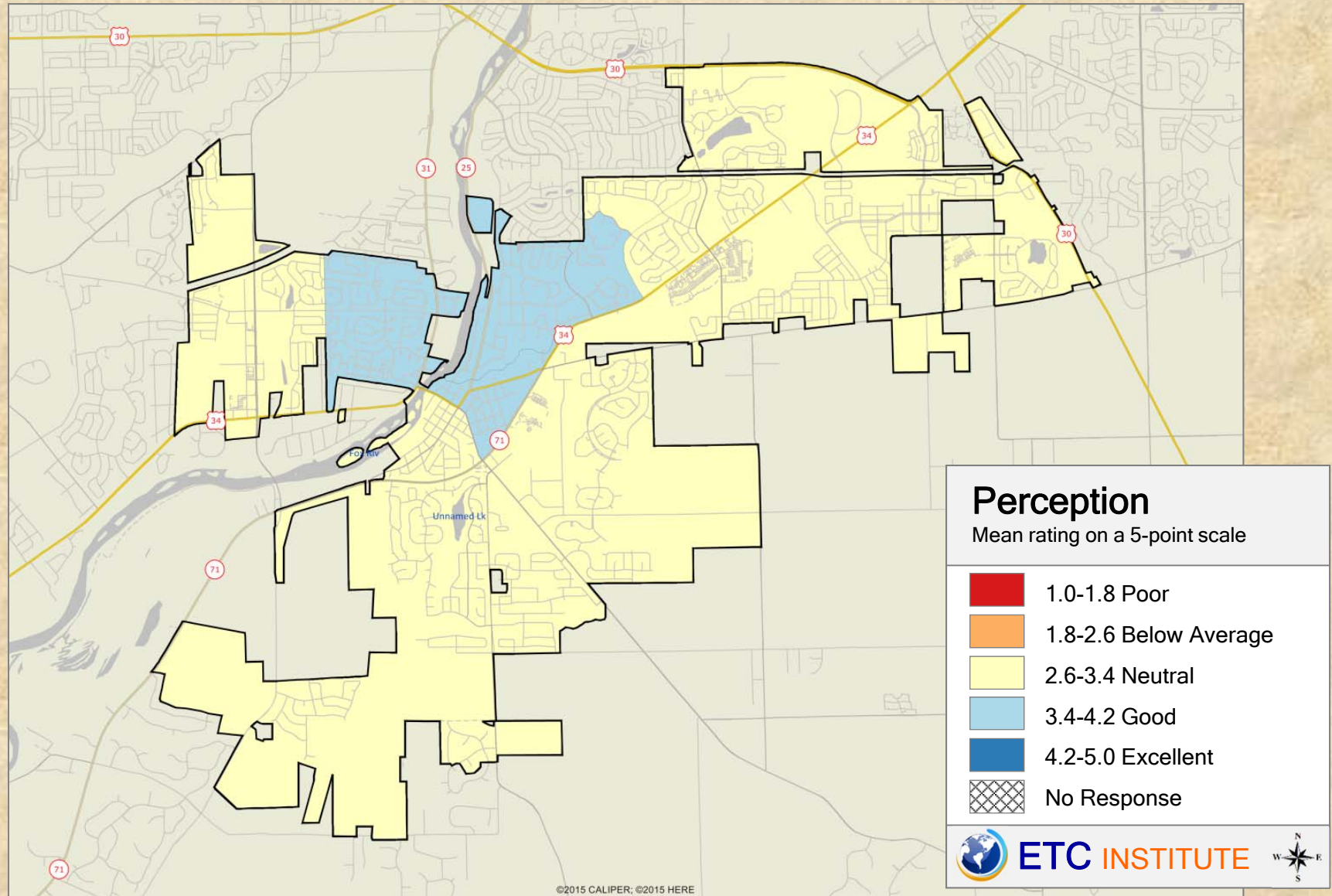
Q2-6. Perception of Acceptance of Diverse Populations



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

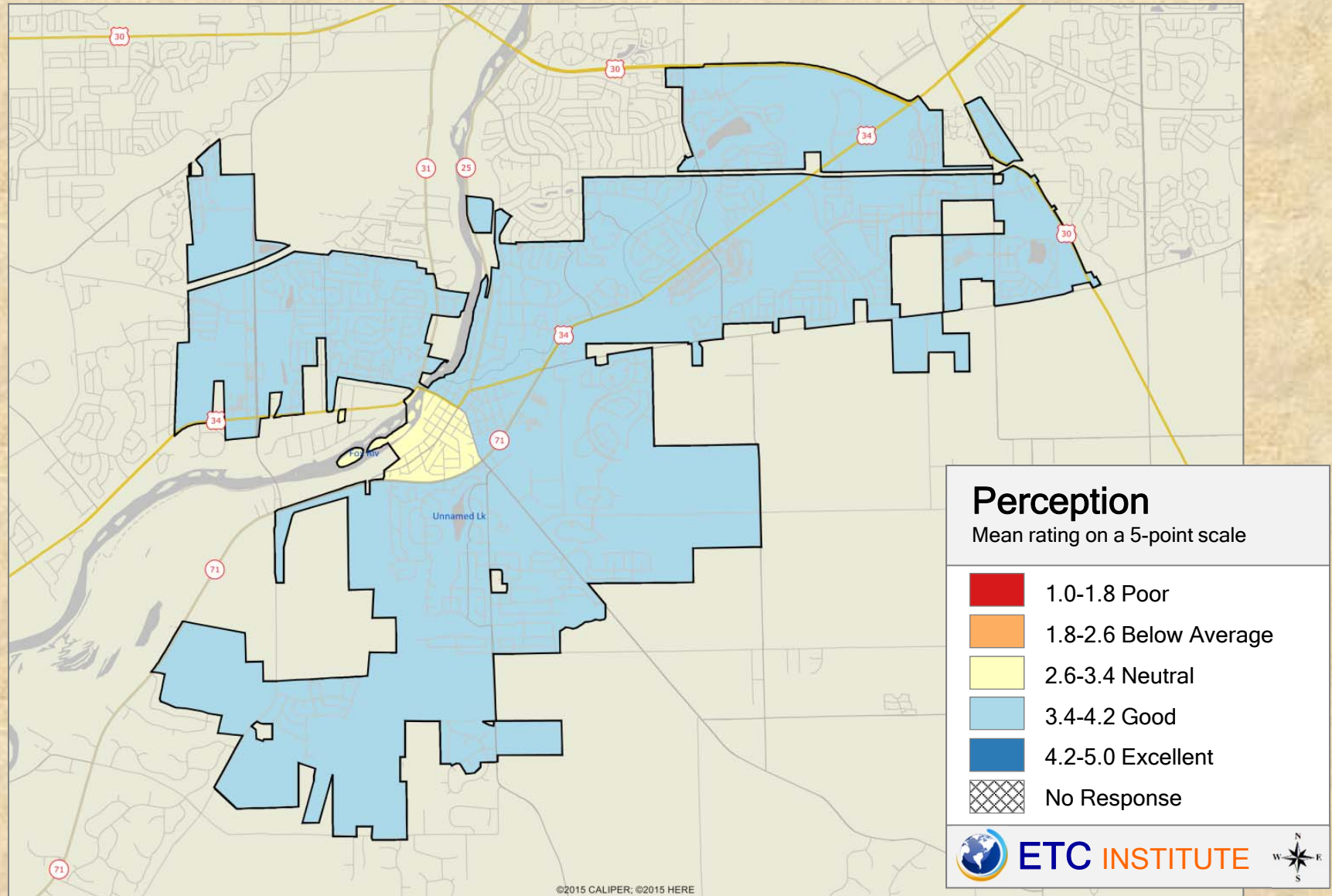
Q2-7. Perception of Transparency and Accountability of Village Actions



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

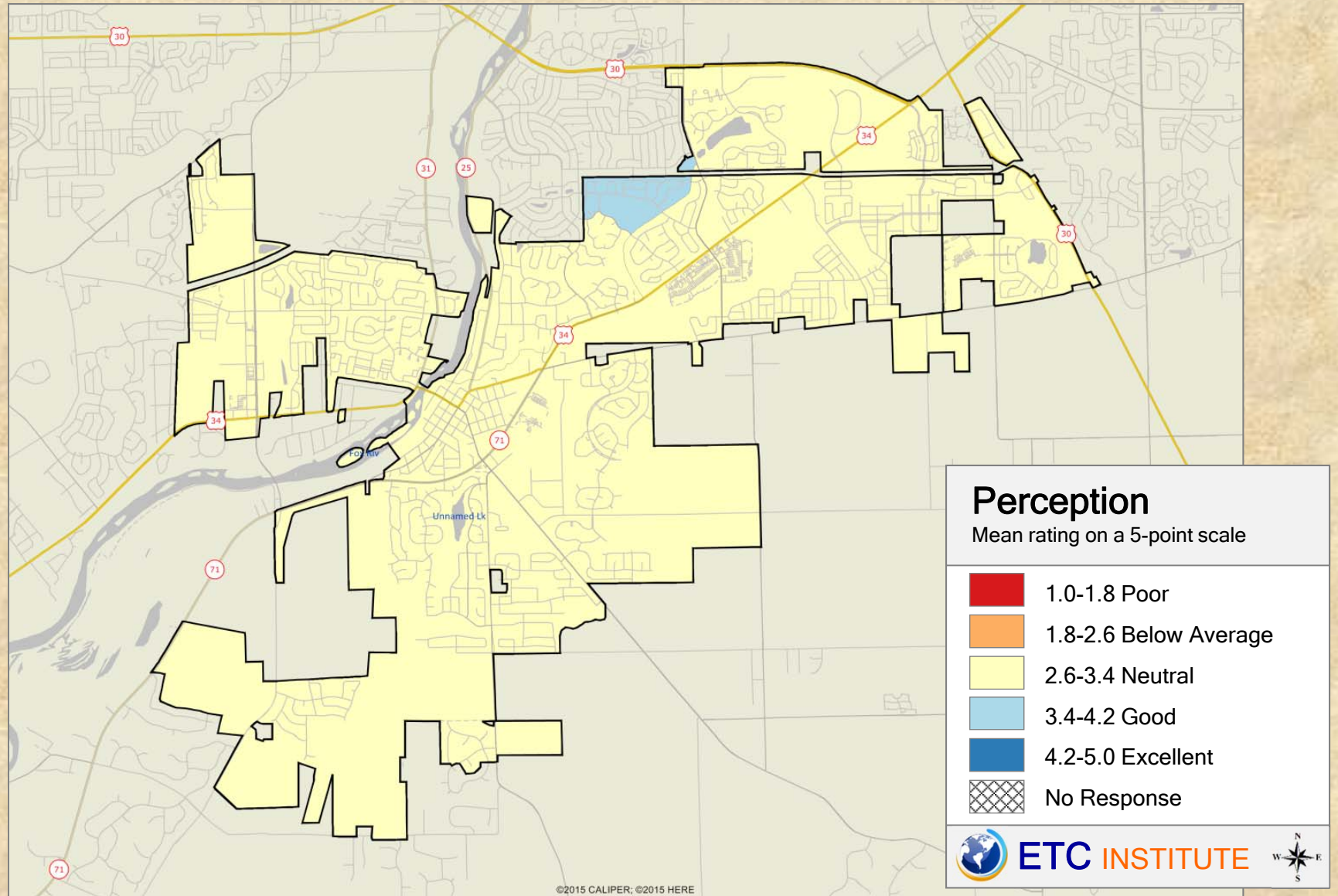
Q2-8. Perception of the Village's Environmental Sustainability Efforts



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

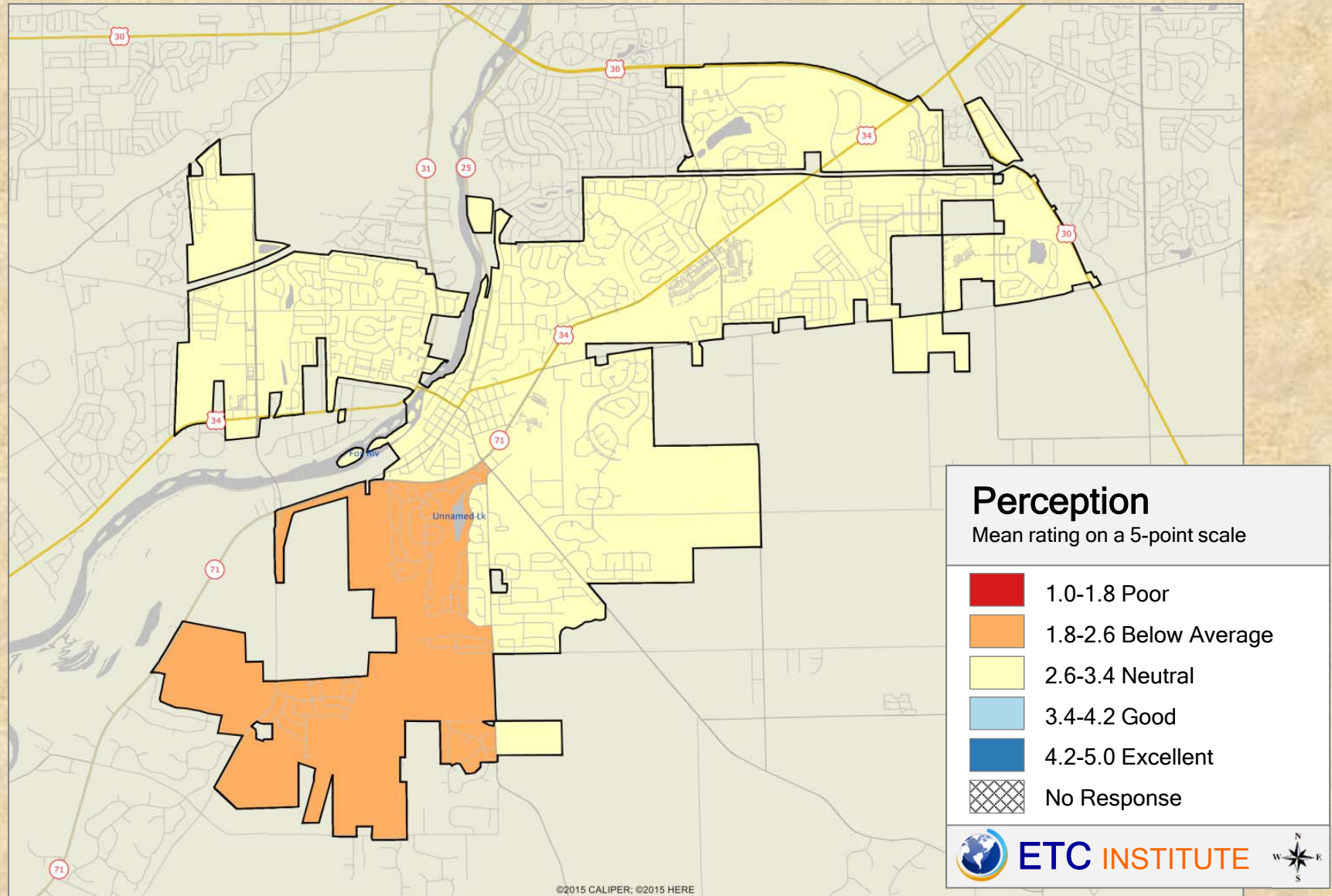
Q2-9. Perception of the Availability of Affordable Housing



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

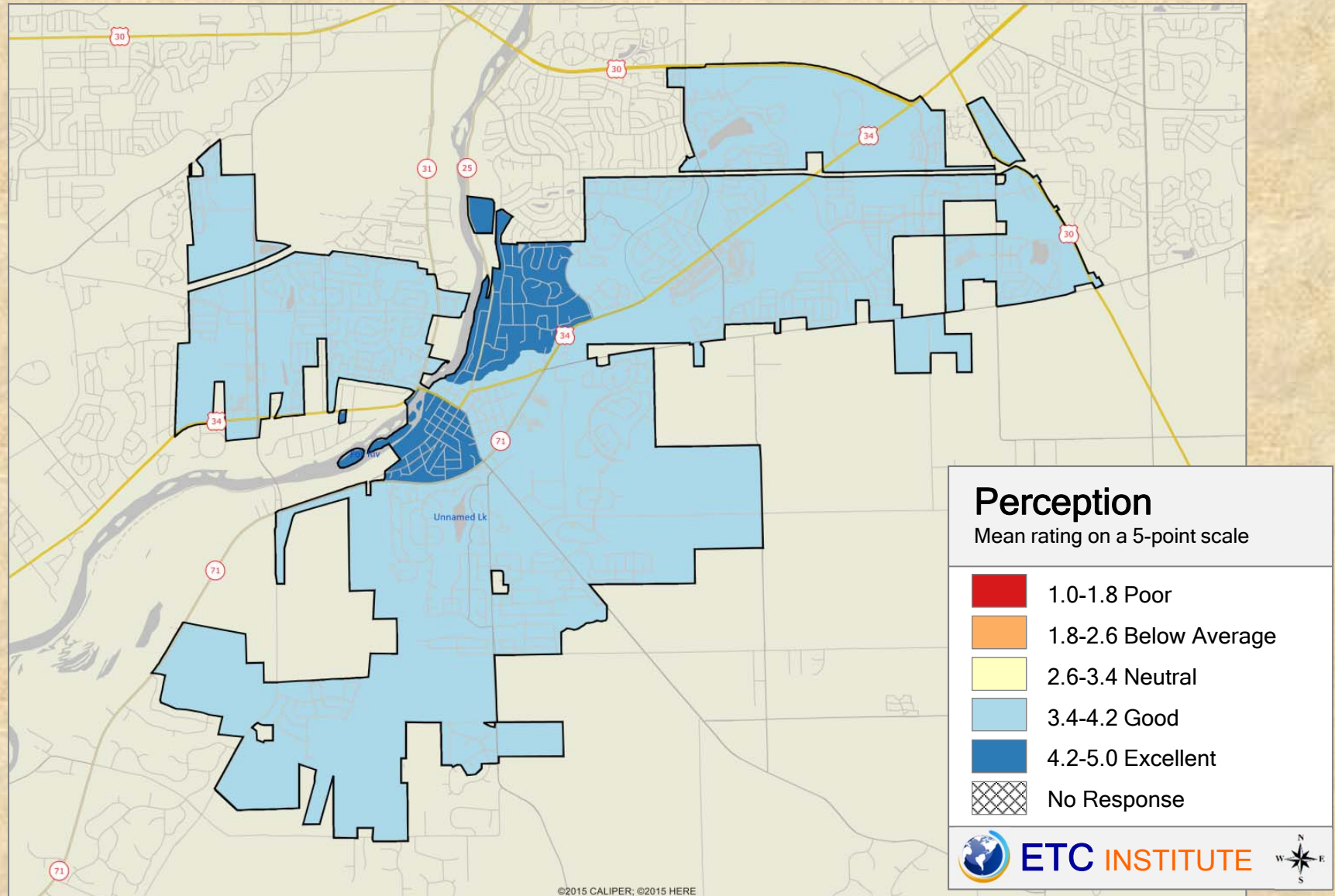
Q2-10. Perception of Job Availability



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

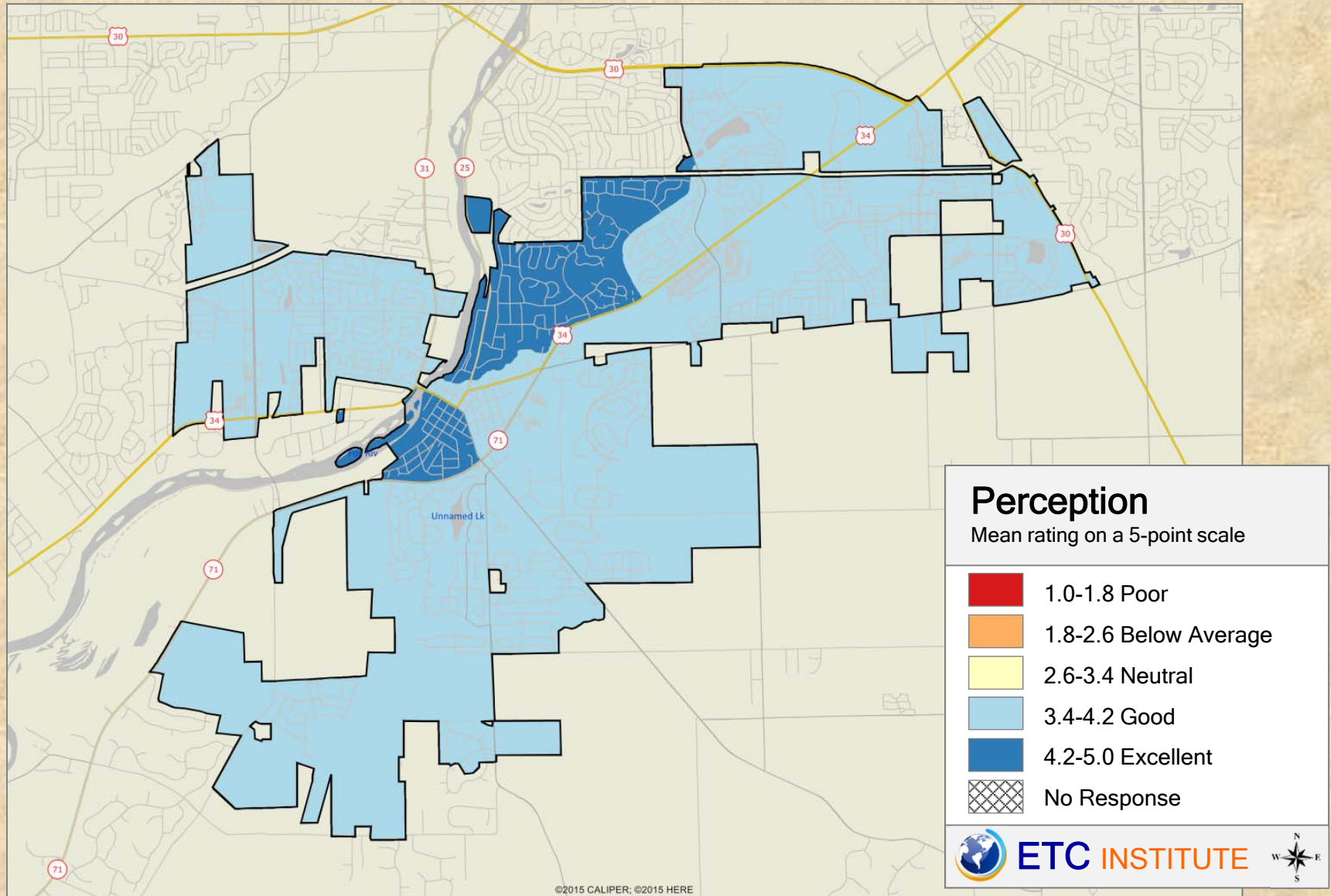
Q2-11. Perception of Access to Health Care Facilities



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

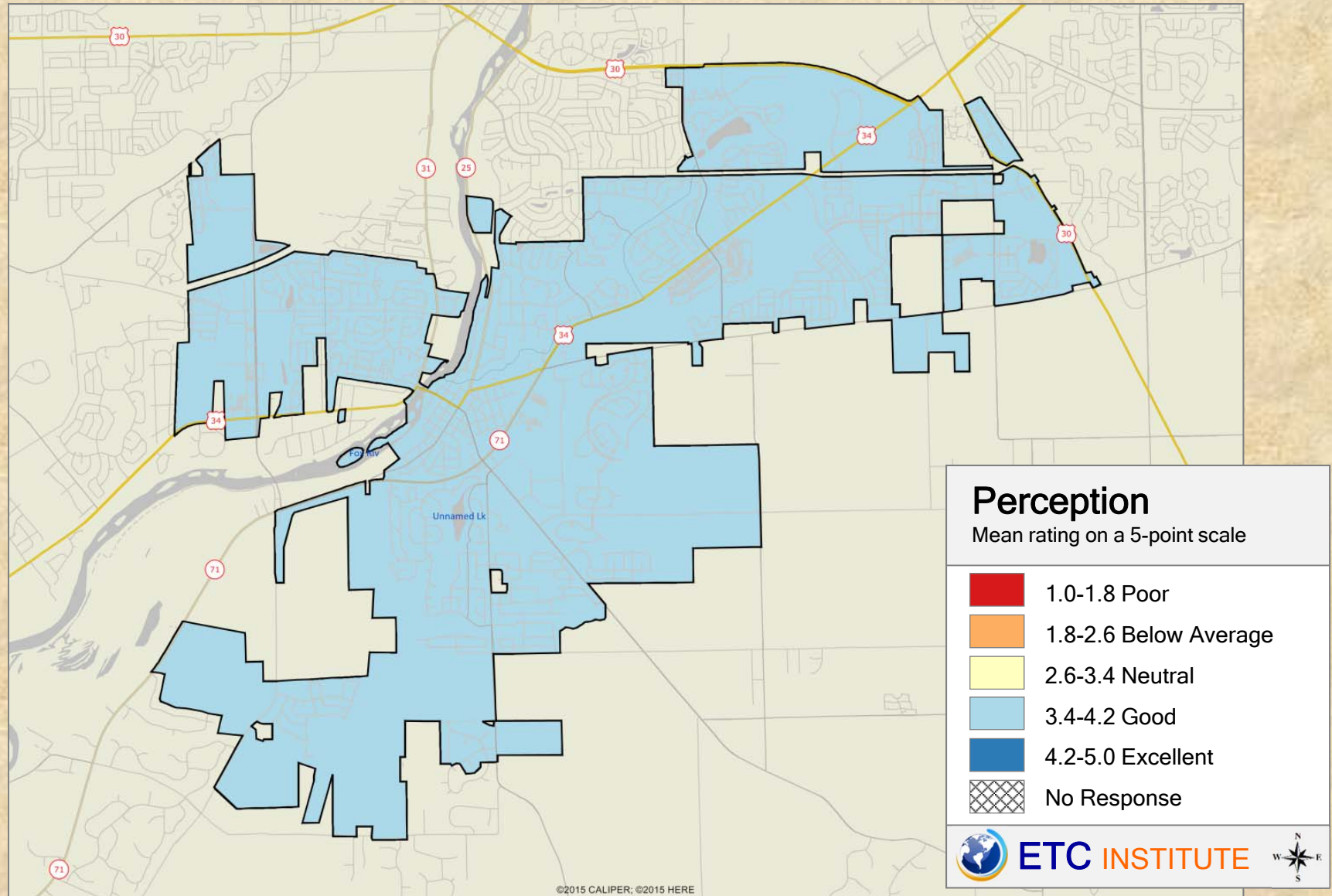
Q2-12. Perception of Access to Religious Institutions



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

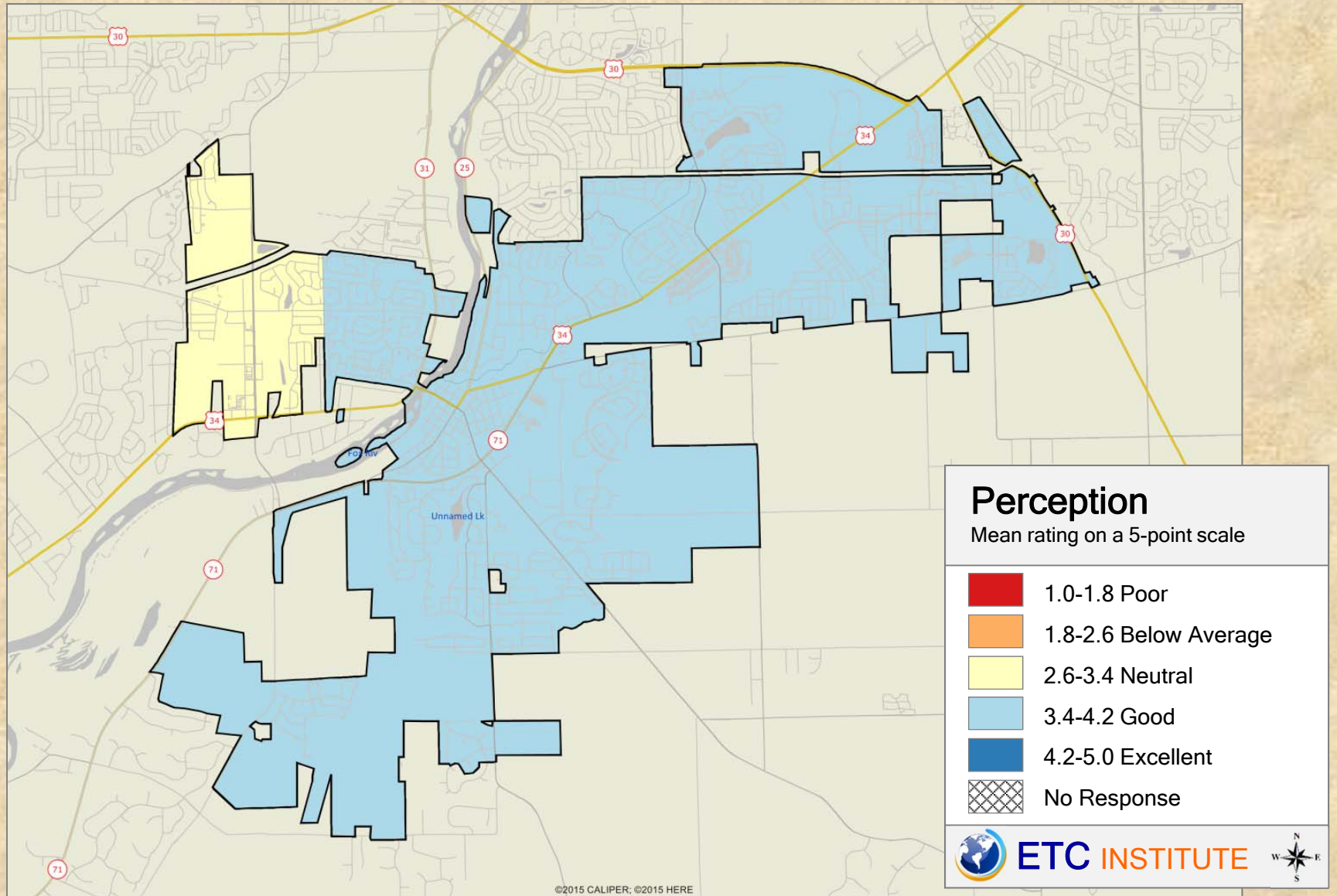
Q2-13. Perception of Access to Quality Shopping Facilities



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

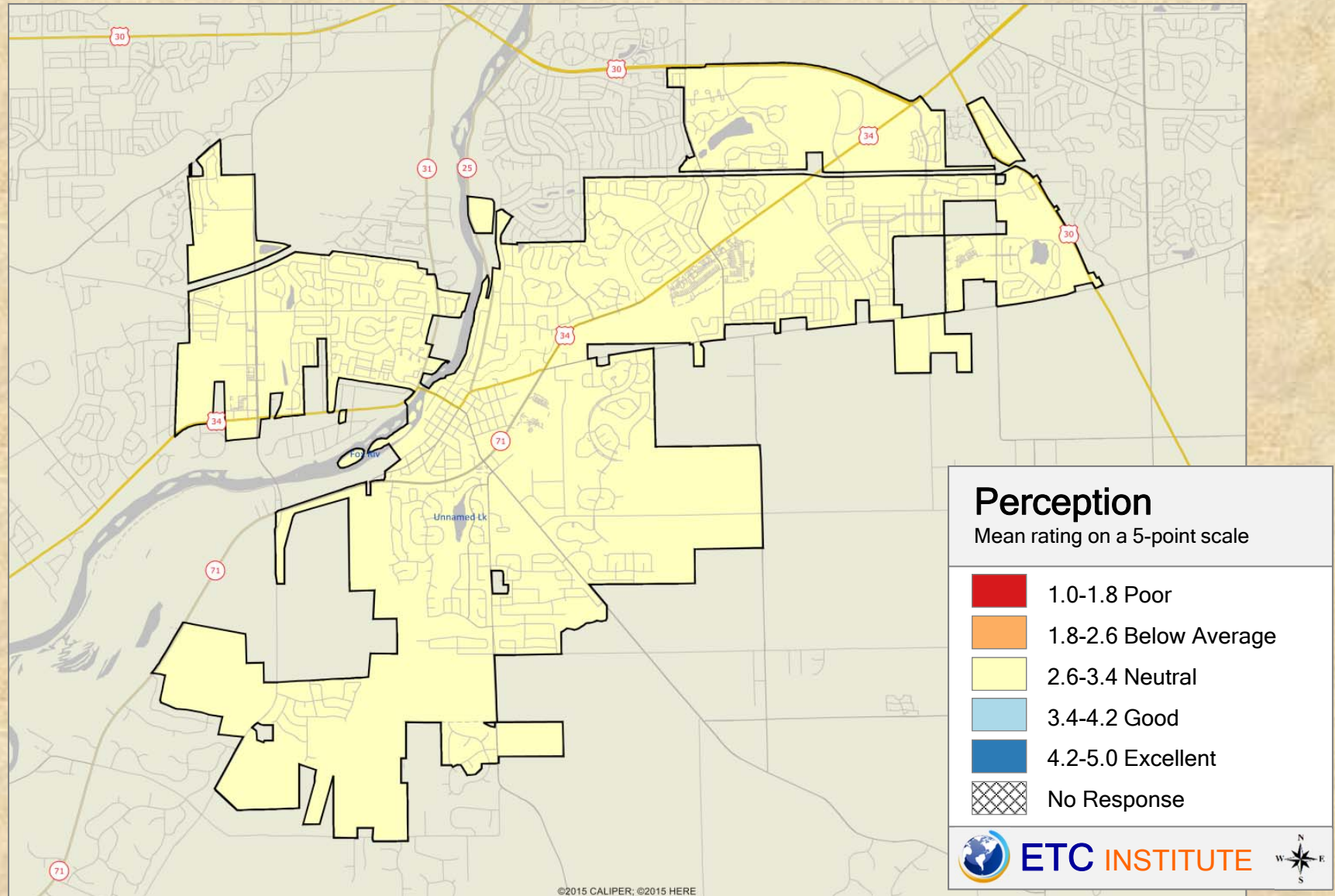
Q2-14. Perception of Access to Restaurants and Entertainment



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

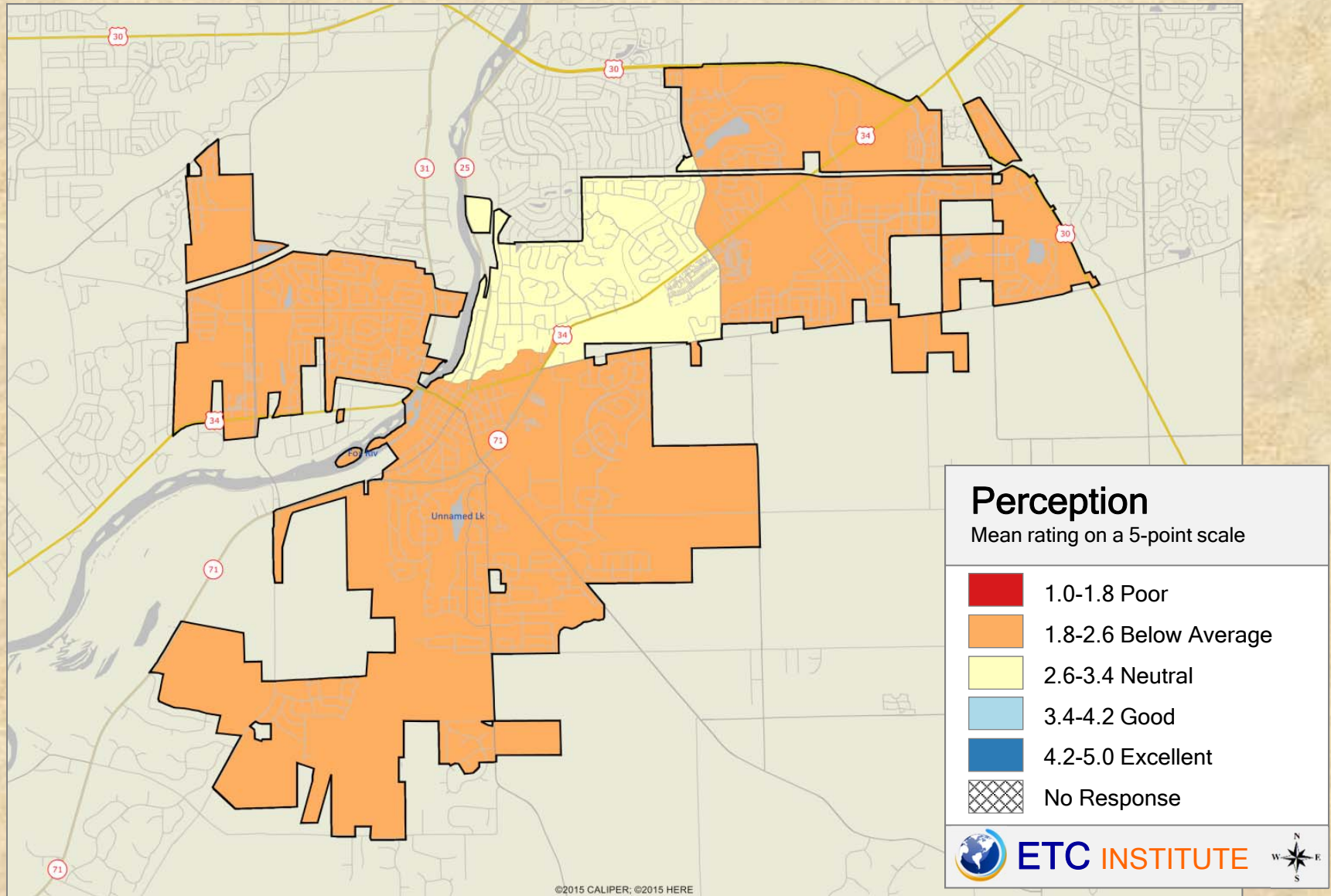
Q2-15. Perceptions of Availability of Cultural Activities and the Arts



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

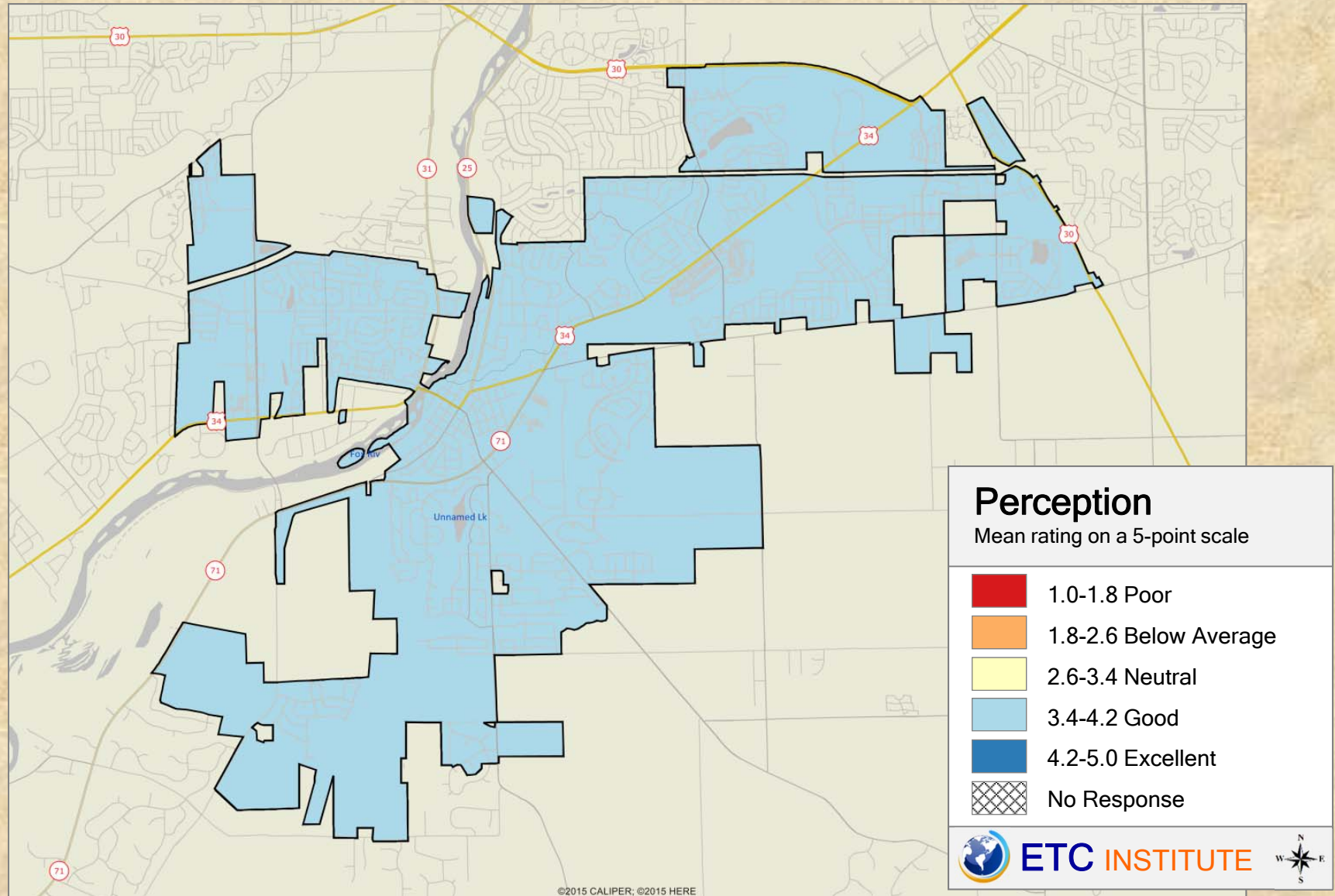
Q2-16. Perception of Availability of Transportation Options



2016 Village of Oswego Community Survey

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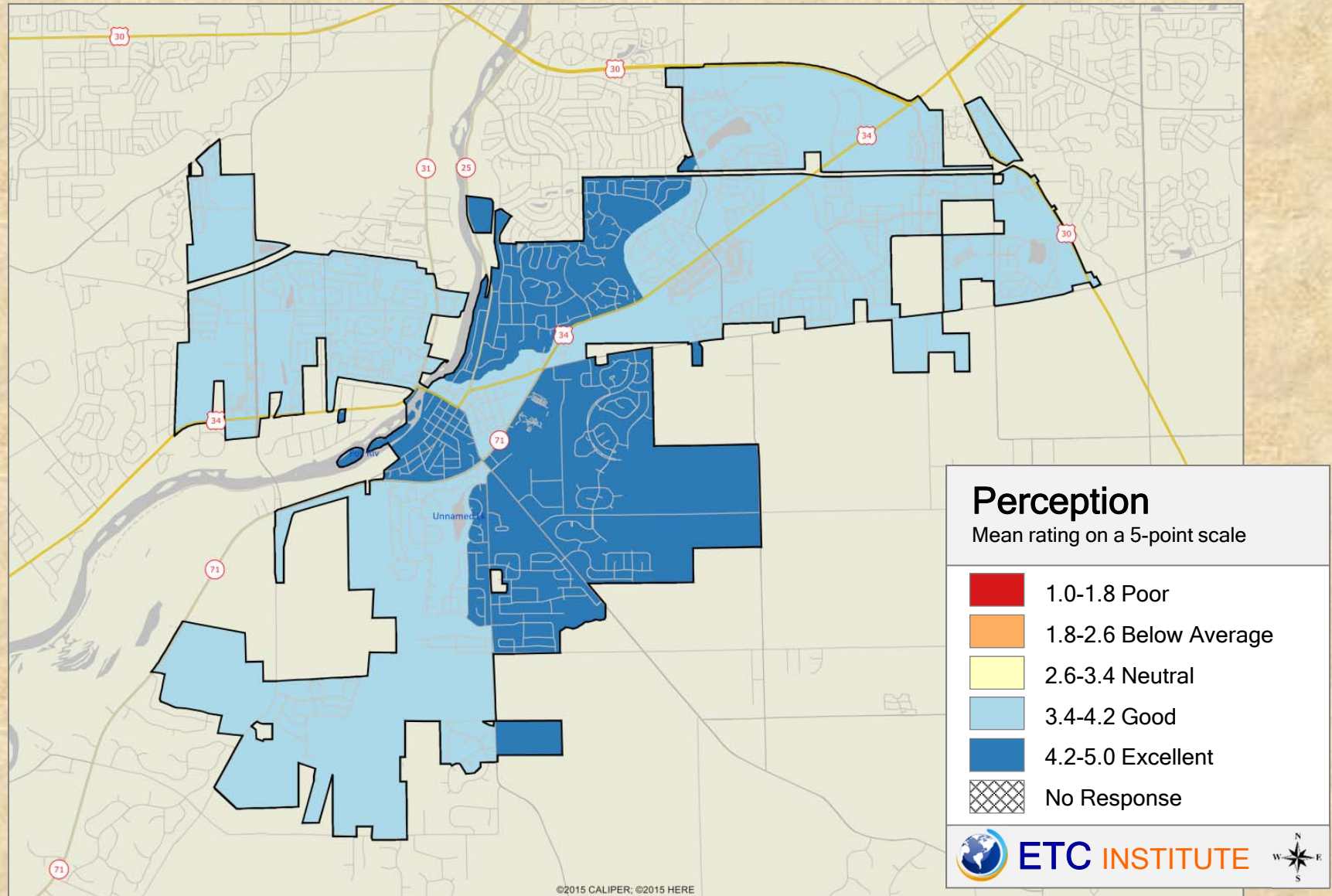
Q2-17. Perception of Overall Quality of Public Schools



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

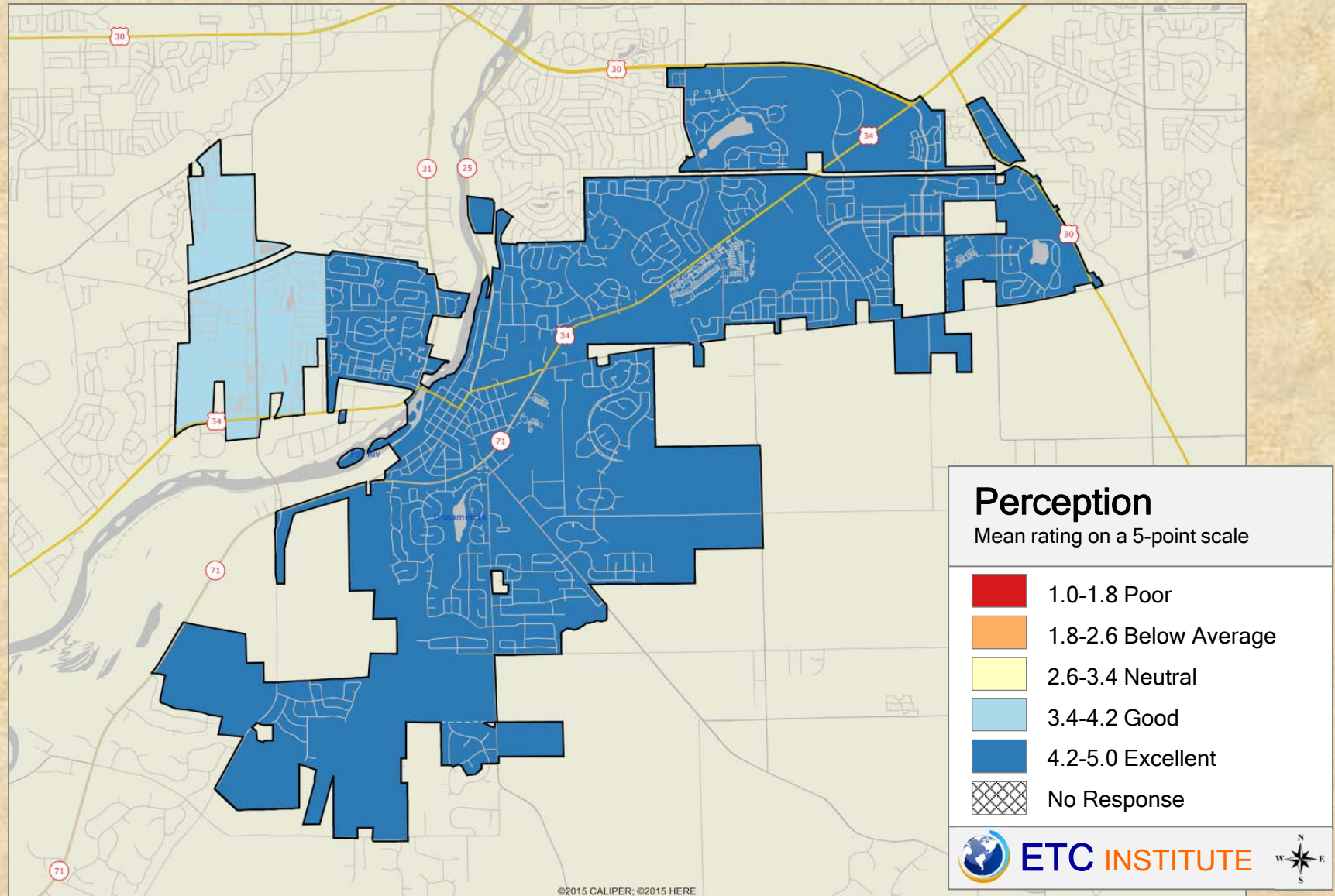
Q2-18. Perception of Overall Quality of Park District Facilities



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

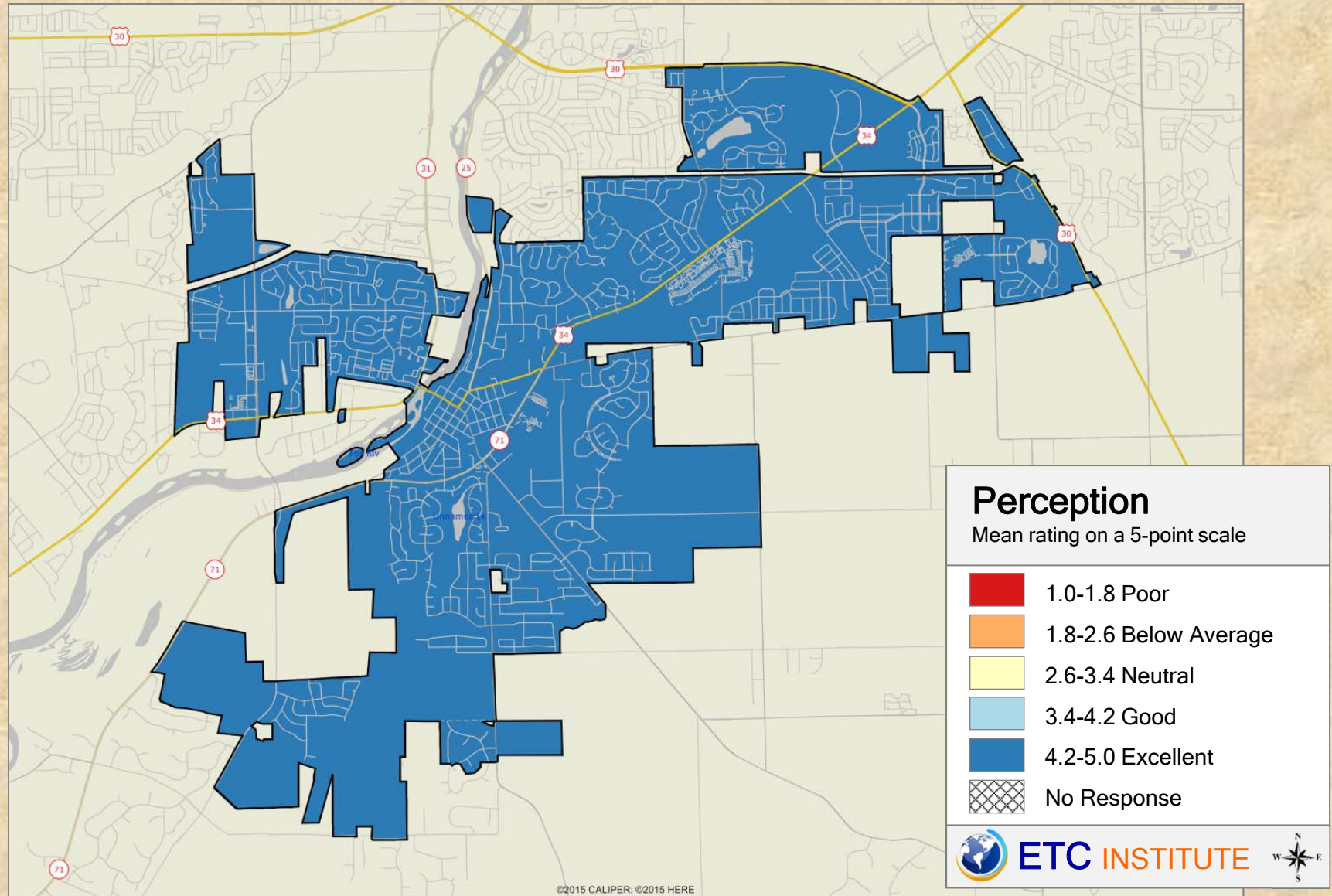
Q2-19. Perception of Overall Quality of Library Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

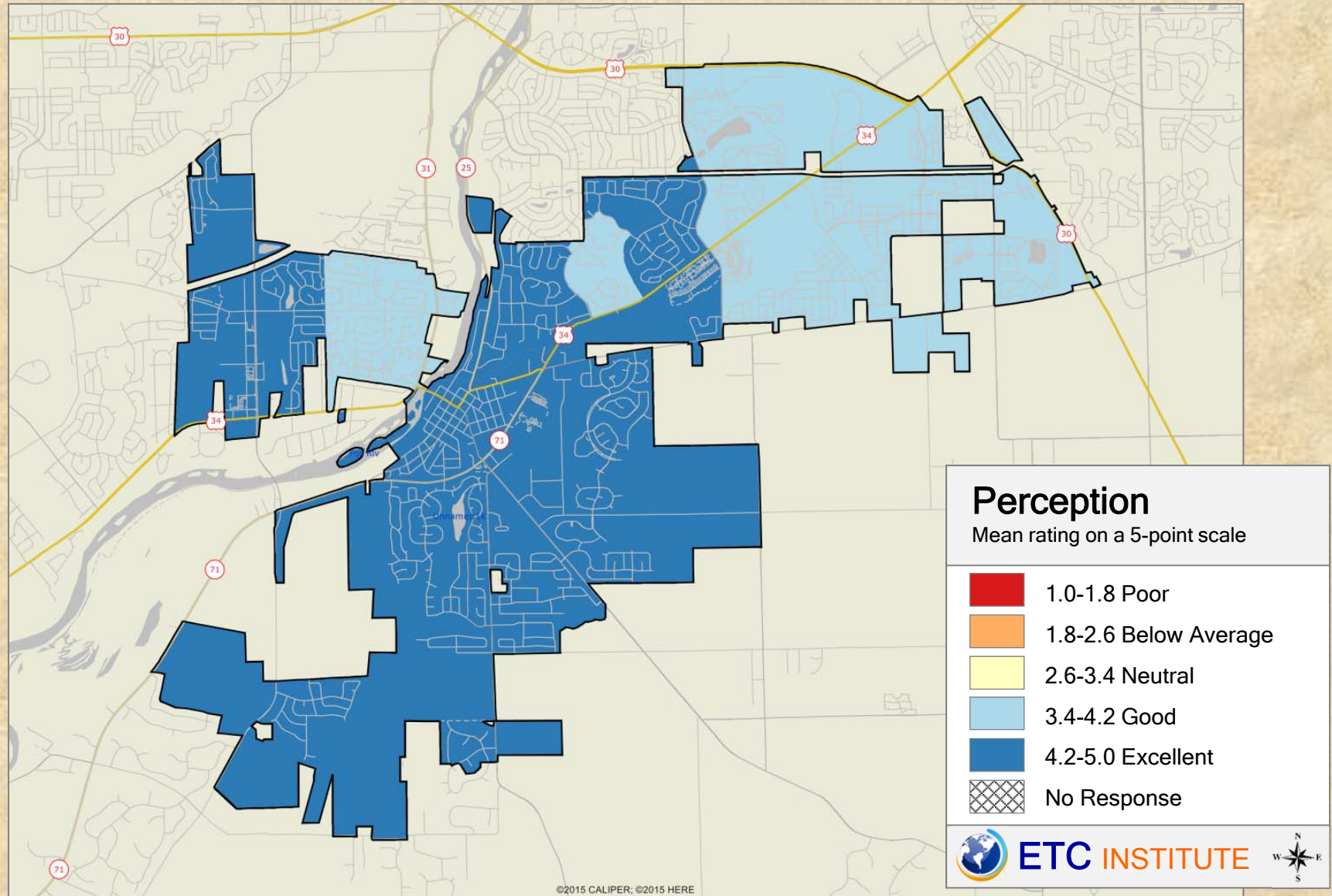
Q2-20. Perception of Overall Quality of Fire District Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

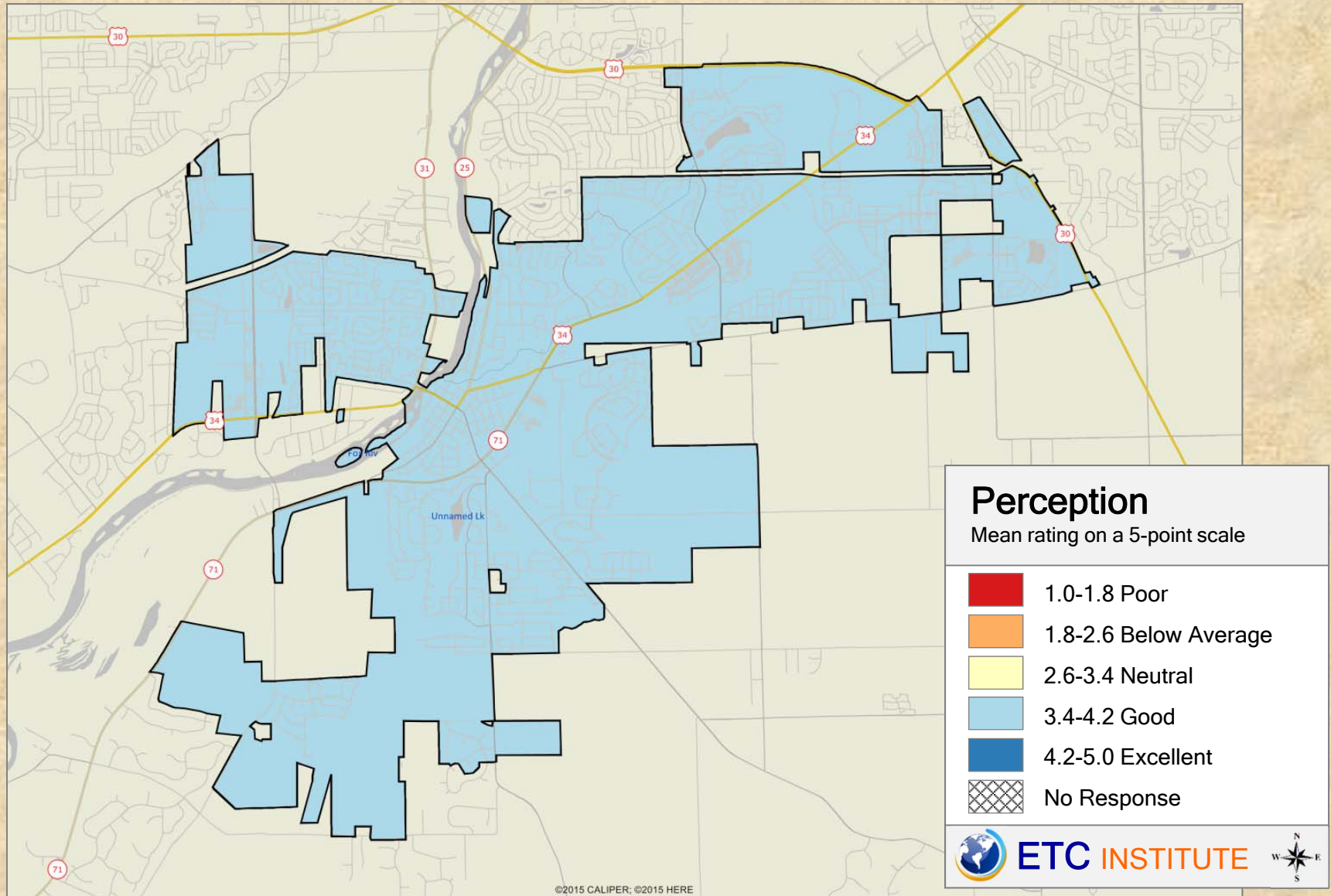
Q2-21. Perception of Overall Quality of Local Ambulance Service



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

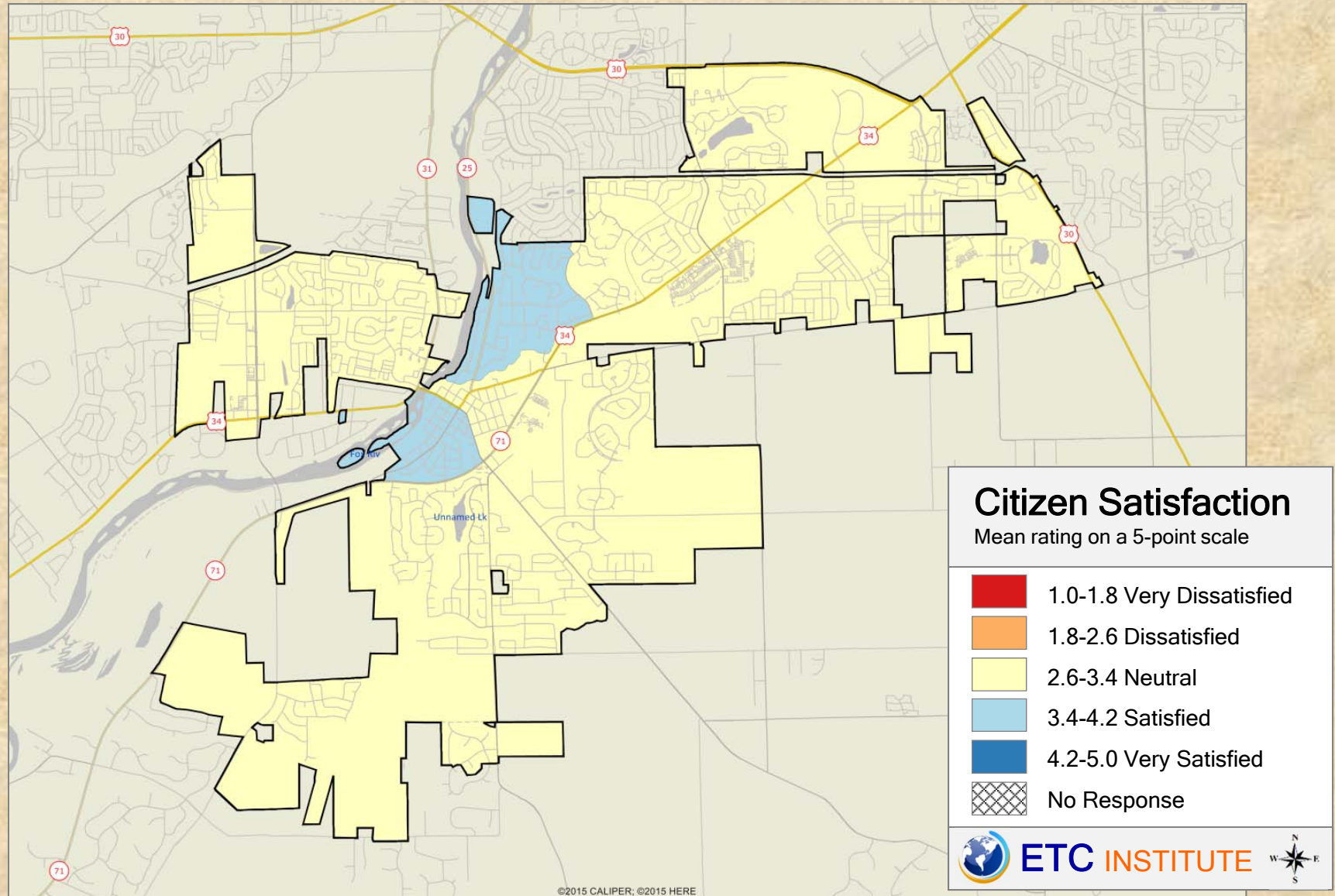
Q3-1. Satisfaction with Overall quality of Services Provided by the Village



2016 Village of Oswego Community Survey

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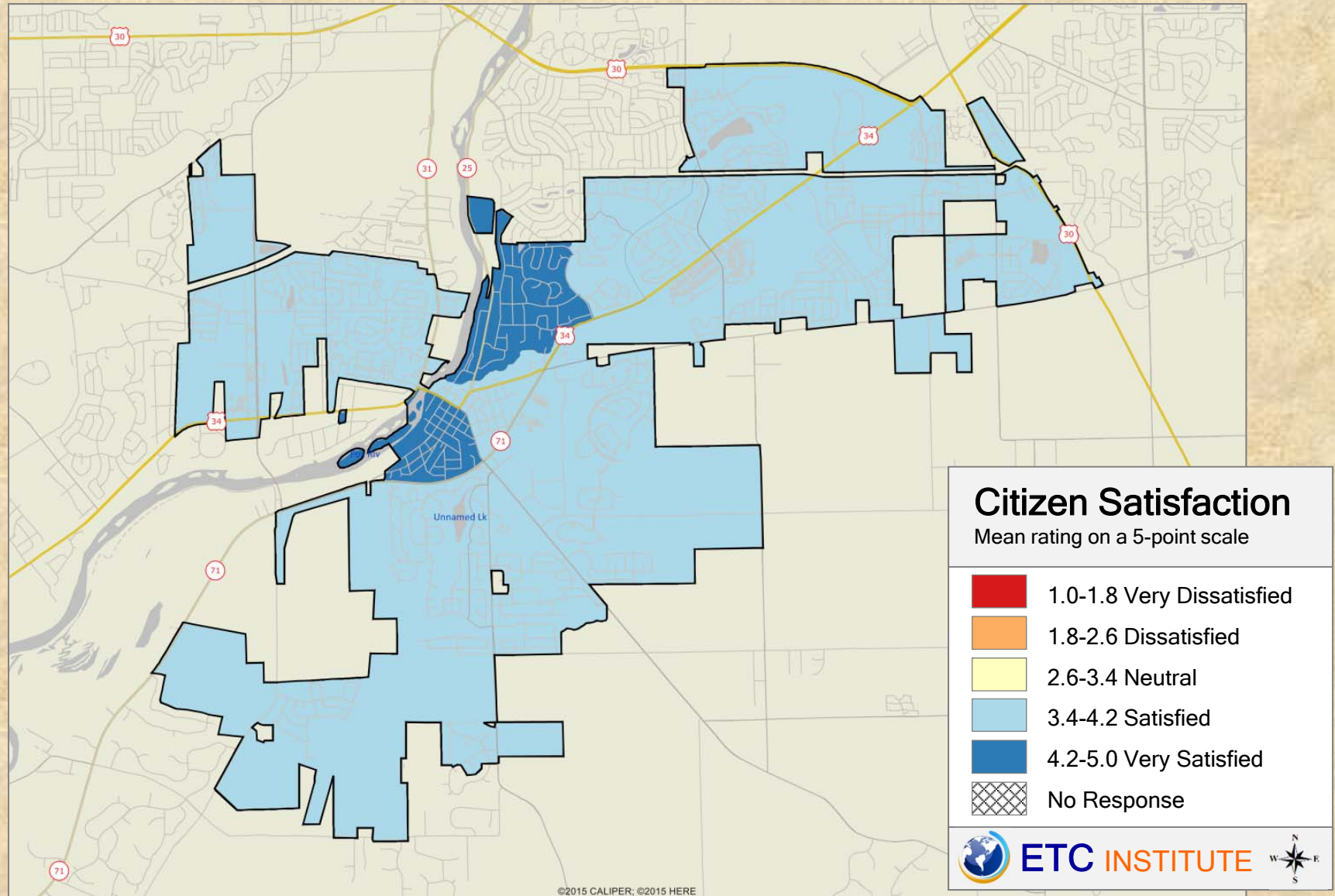
Q3-2. Satisfaction with Overall Value that You Receive for Your Village Tax Dollars and Fees



2016 Village of Oswego Community Survey

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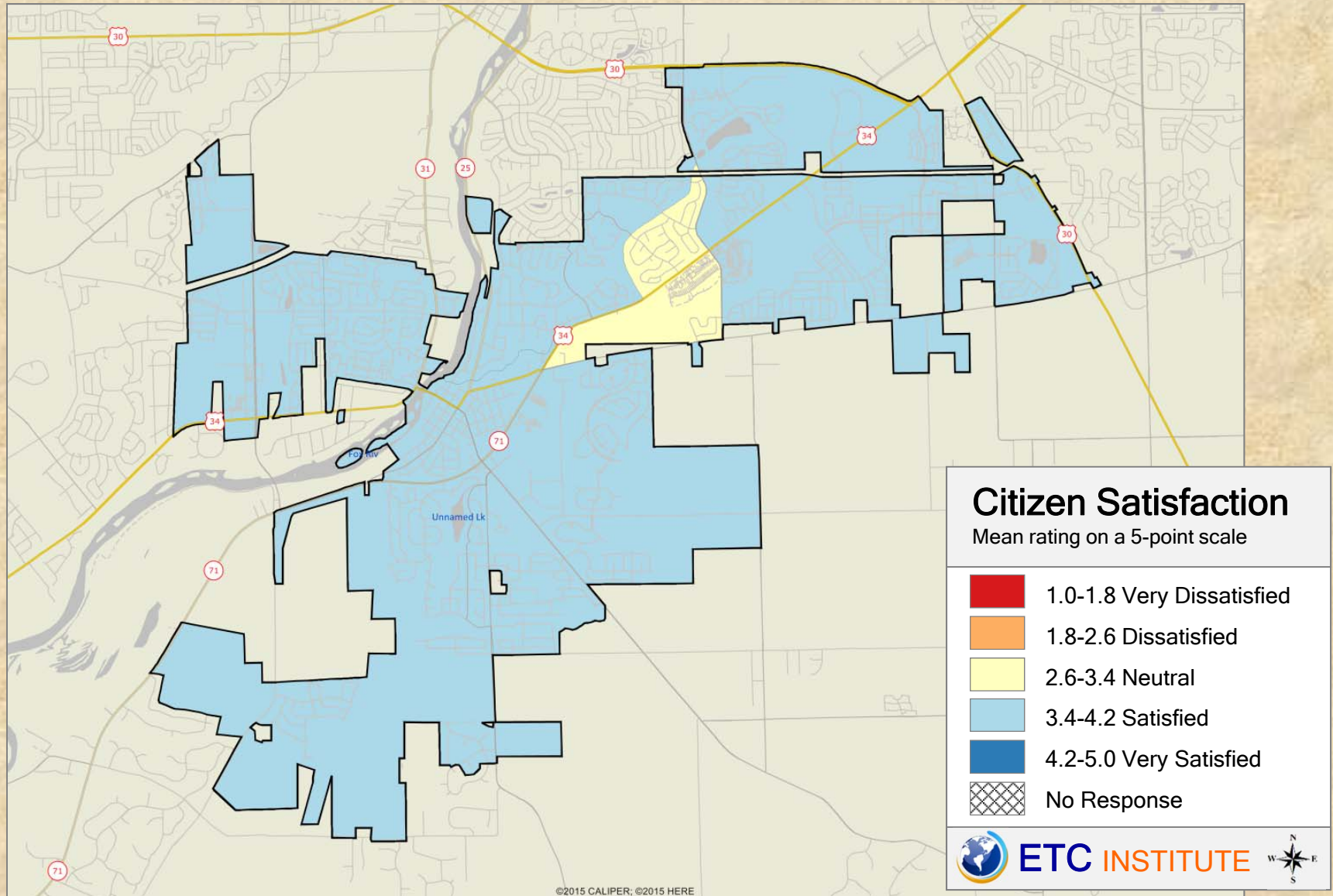
Q3-3. Satisfaction with Overall Quality of Police Services



2016 Village of Oswego Community Survey

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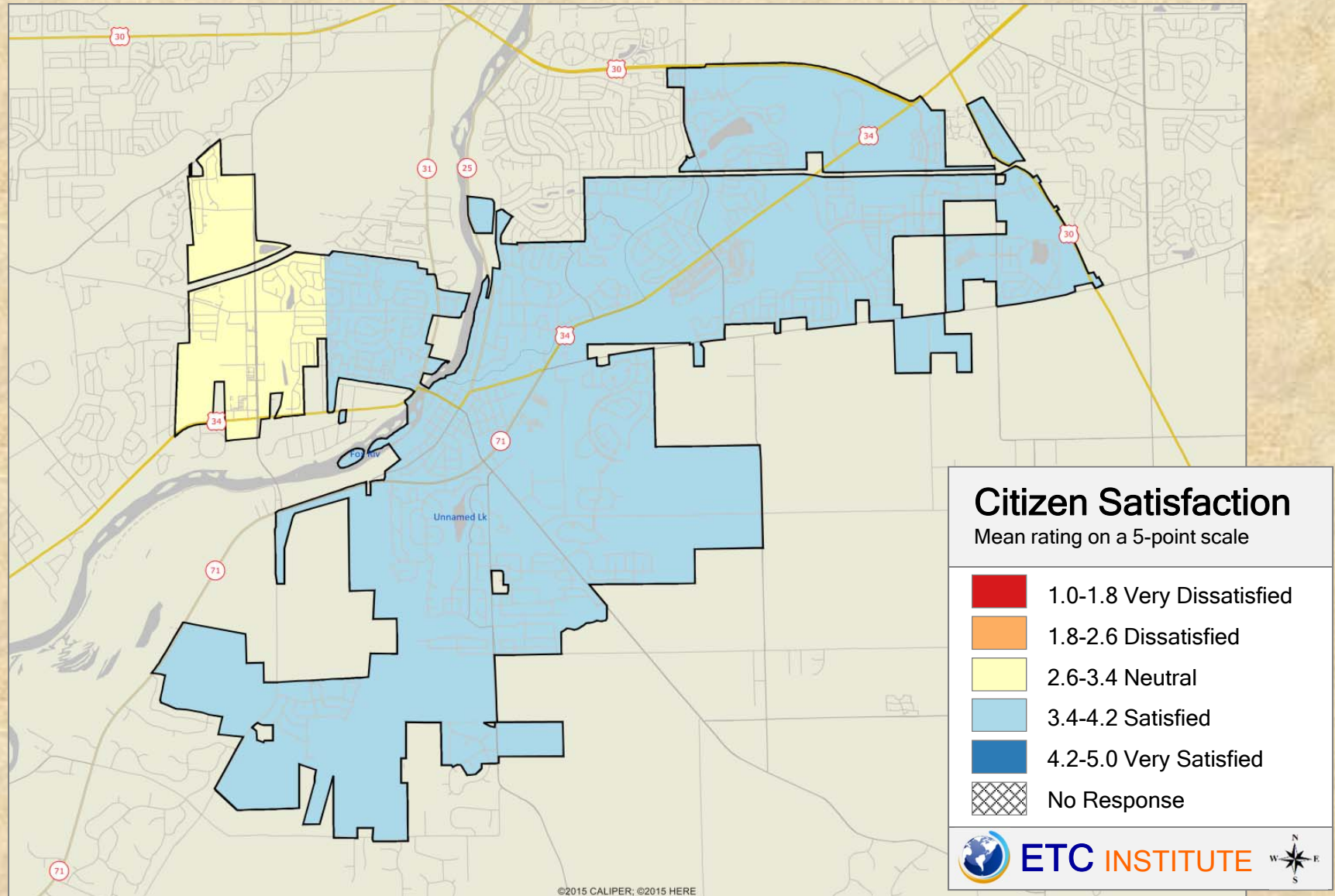
Q3-4. Satisfaction with Overall Maintenance of Village Streets



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

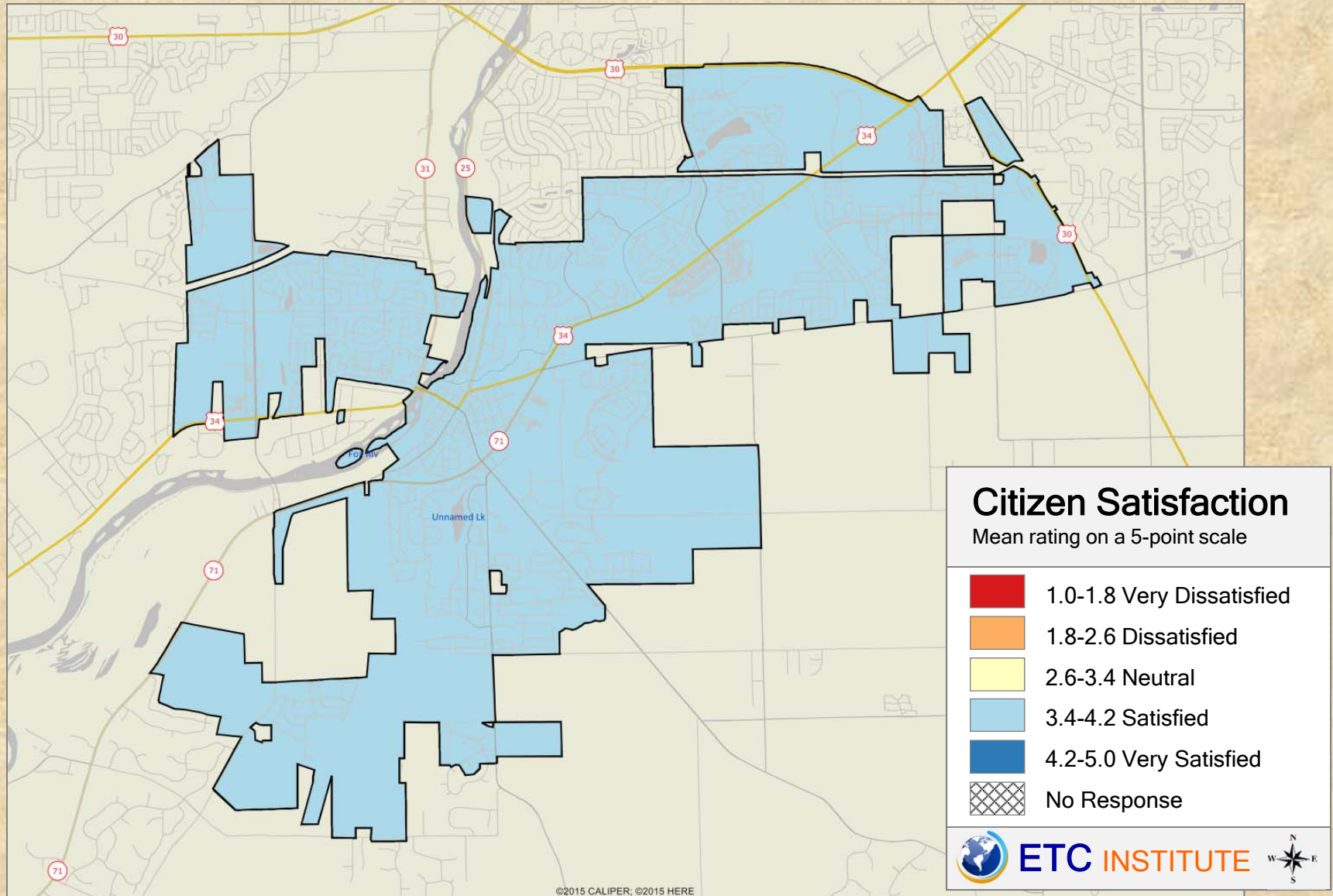
Q3-5. Satisfaction with Overall Enforcement of Village Codes and Ordinances



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

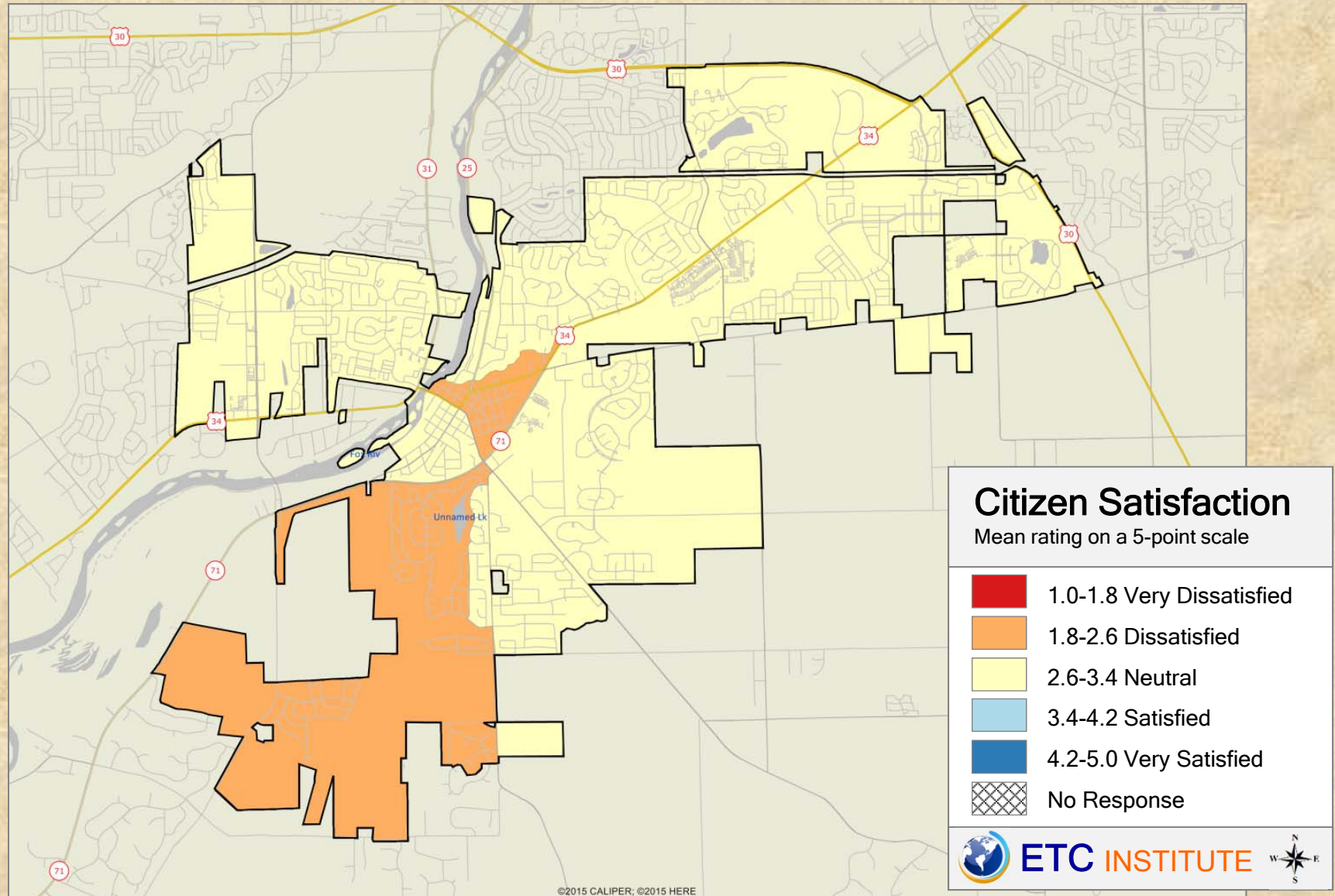
Q3-6. Satisfaction with Overall Quality of Customer Service You Receive From Village Employees



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

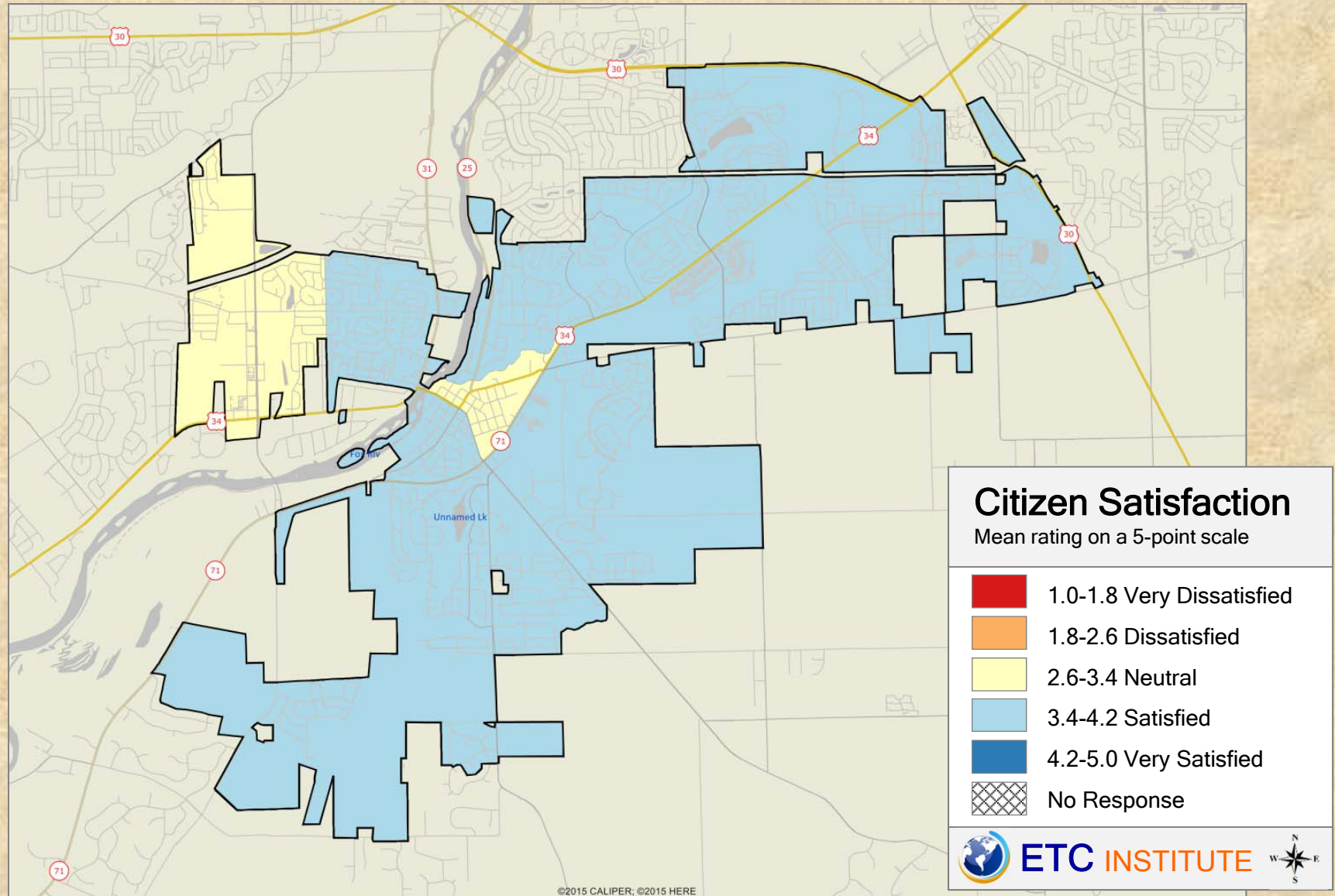
Q3-7. Satisfaction with Overall Flow of Traffic and Congestion Management in the Village



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

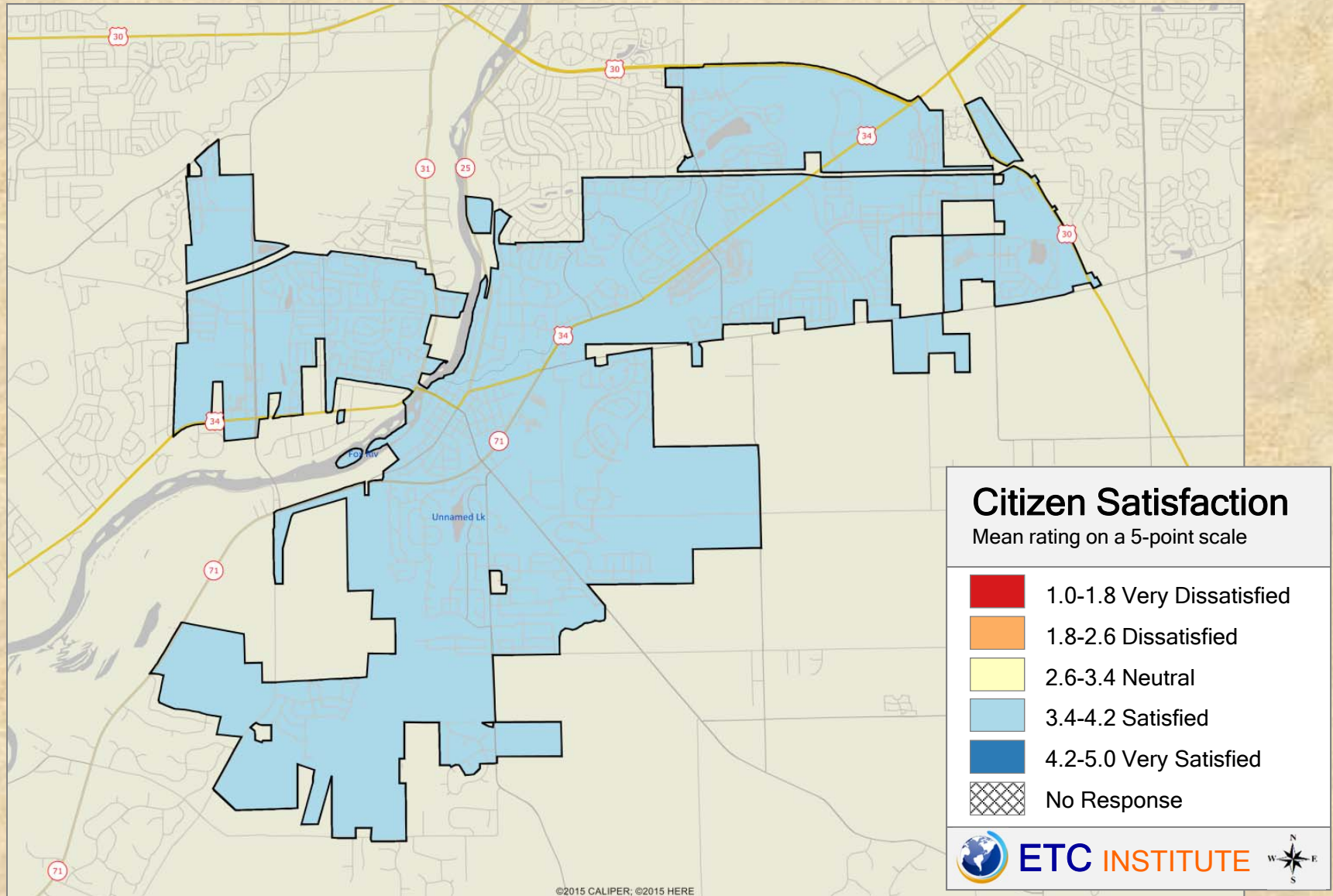
Q3-8. Satisfaction with the Overall Effectiveness of Village Communication With the Public



2016 Village of Oswego Community Survey

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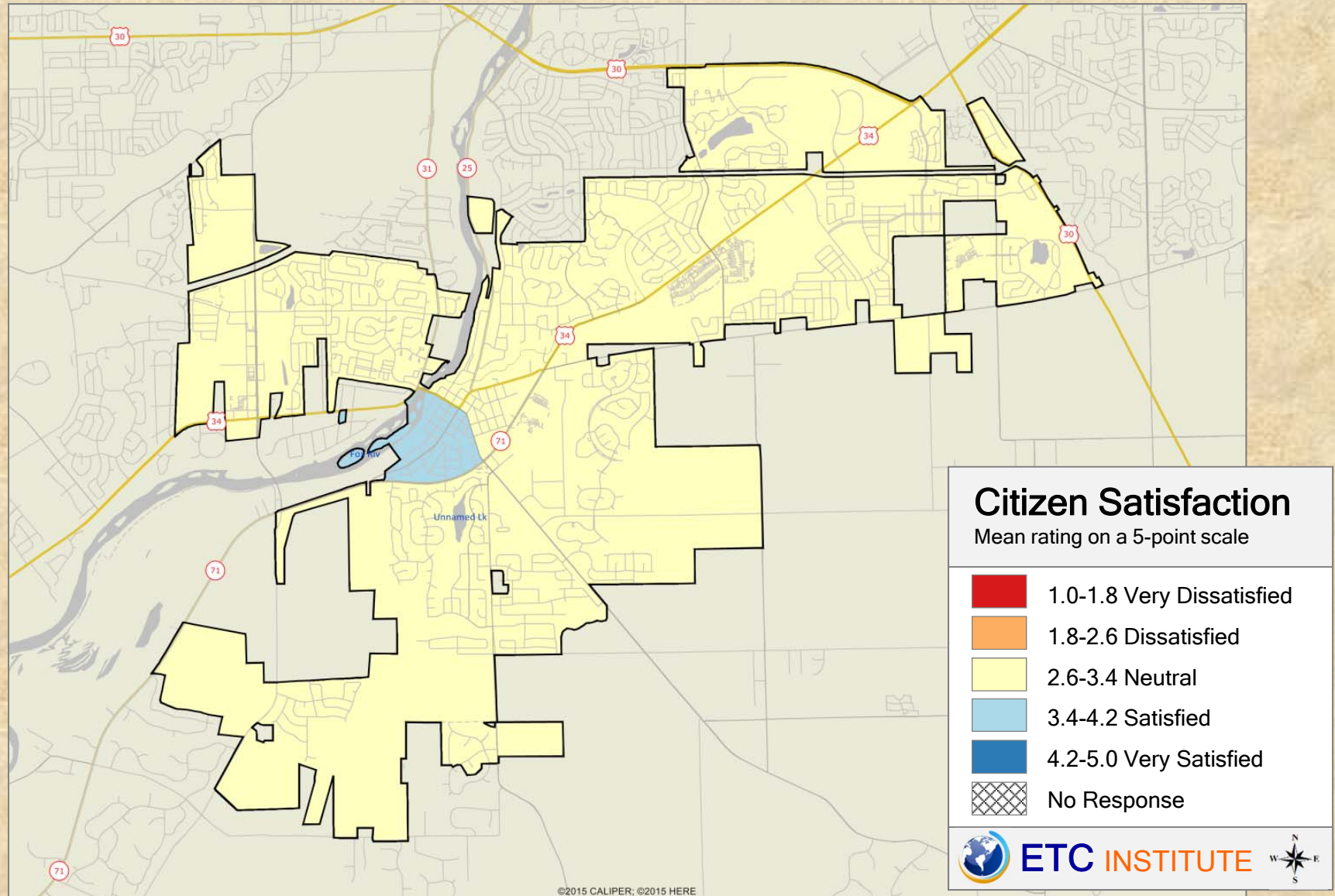
Q3-9. Satisfaction with the Overall Efforts of the Village for Emergency Preparedness



2016 Village of Oswego Community Survey

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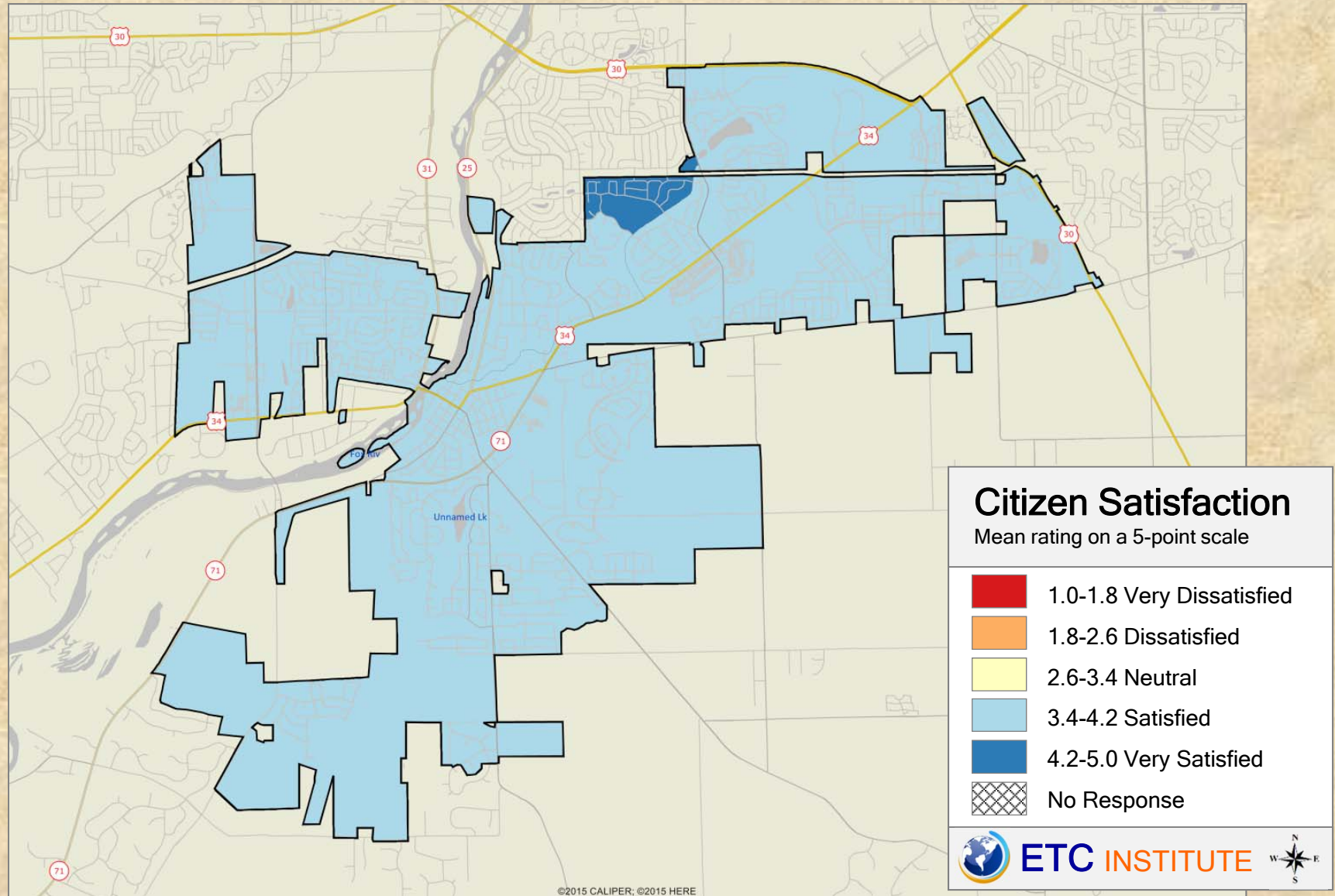
Q3-10. Satisfaction with the Overall Management of Village Finances



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

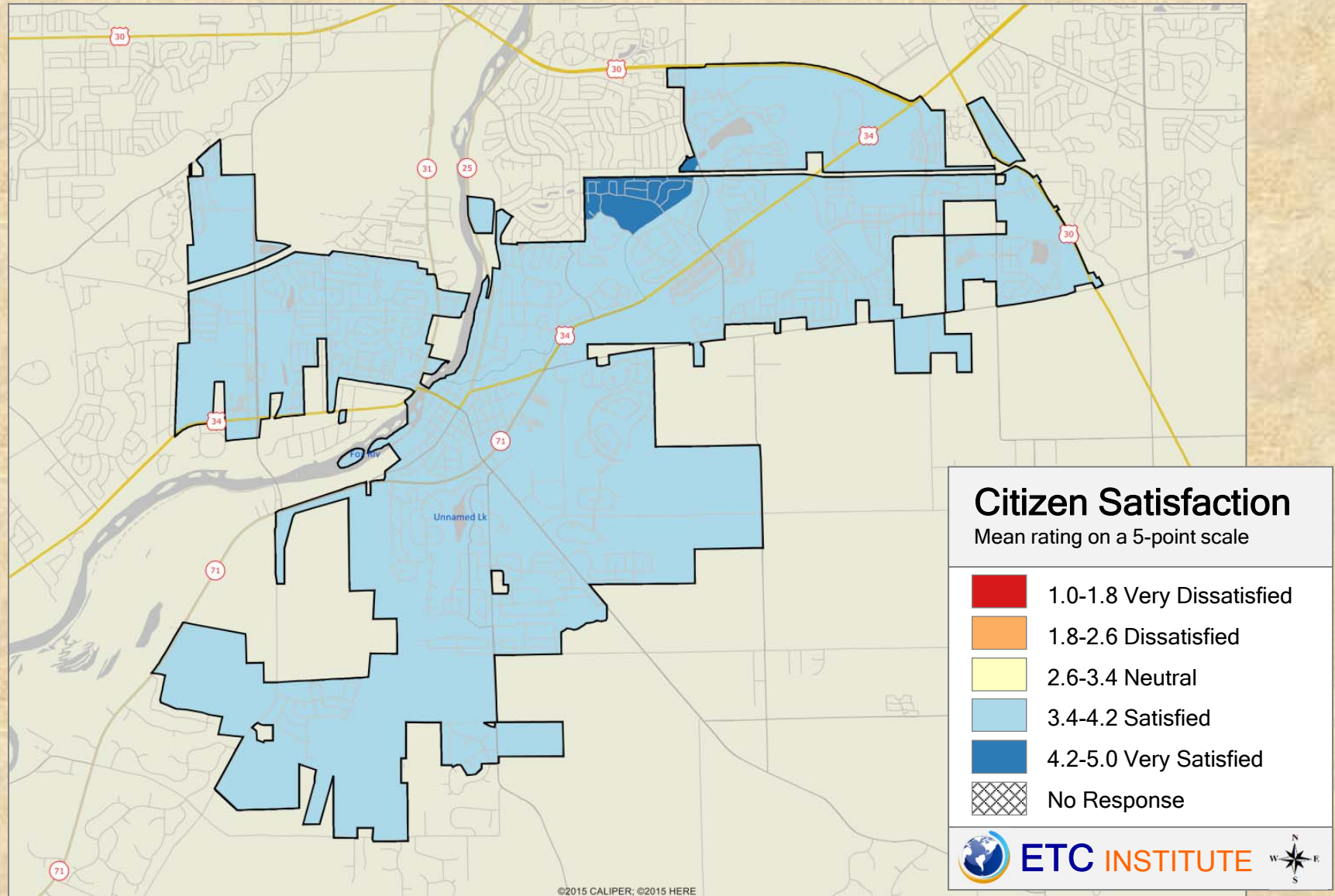
Q5-1. Satisfaction with the Visibility of Police in Neighborhoods



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

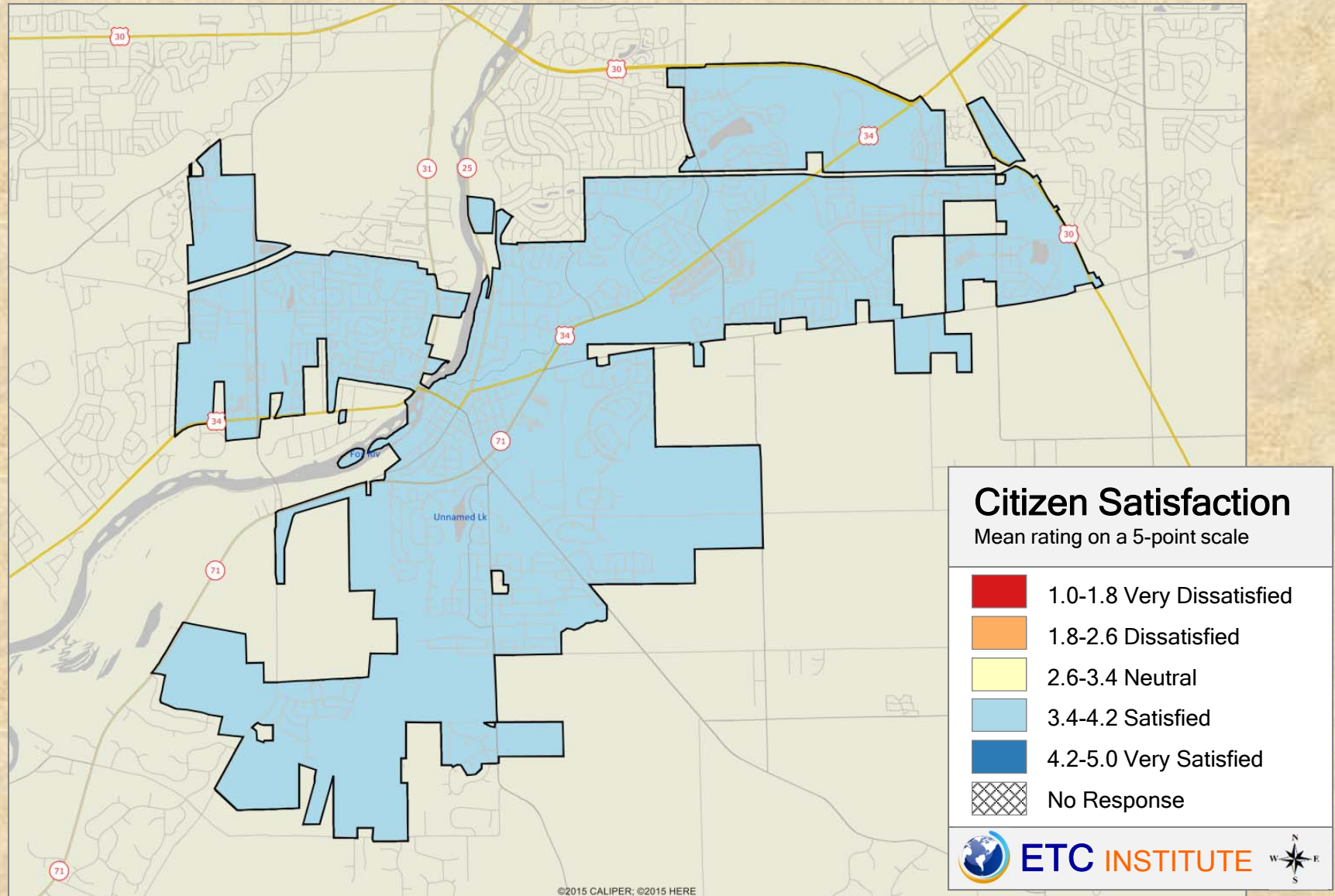
Q5-2. Satisfaction with the Visibility of Police in Commercial Areas



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

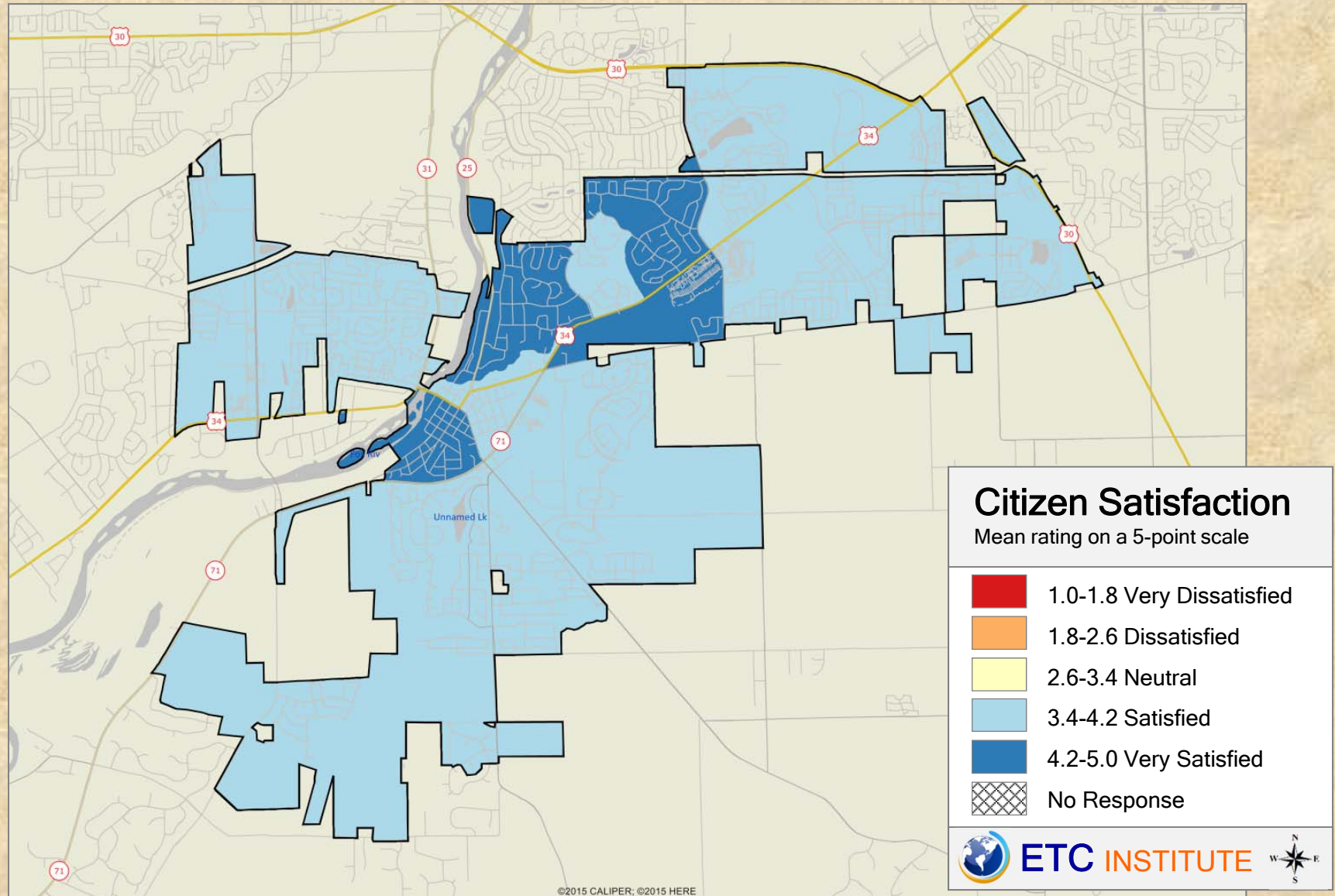
Q5-3. Satisfaction with the Village's Efforts to Prevent Crime



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

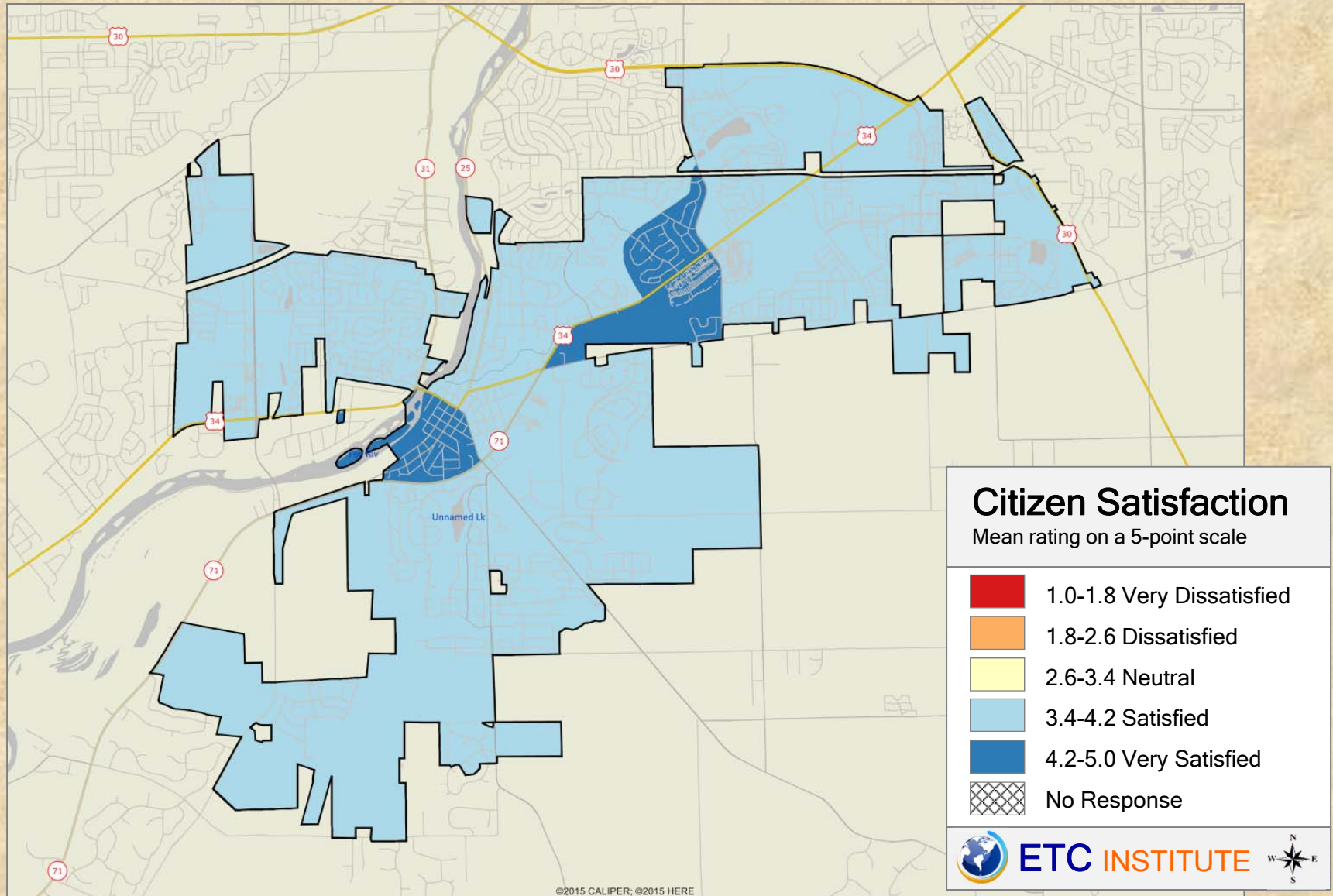
Q5-4. Satisfaction with How Quickly Police Respond to Emergencies



2016 Village of Oswego Community Survey

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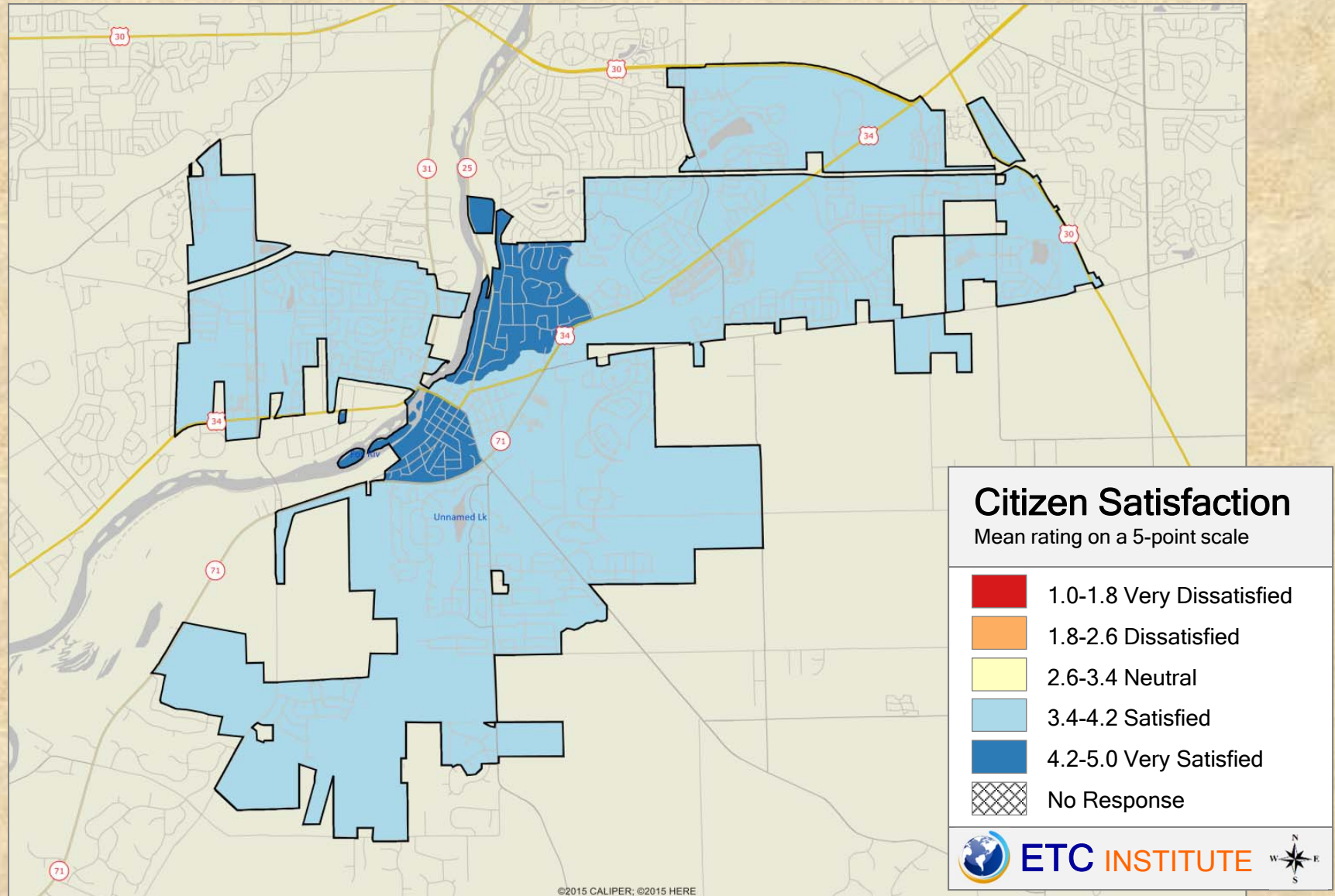
Q5-5. Satisfaction with Overall Professionalism of Police Department



2016 Village of Oswego Community Survey

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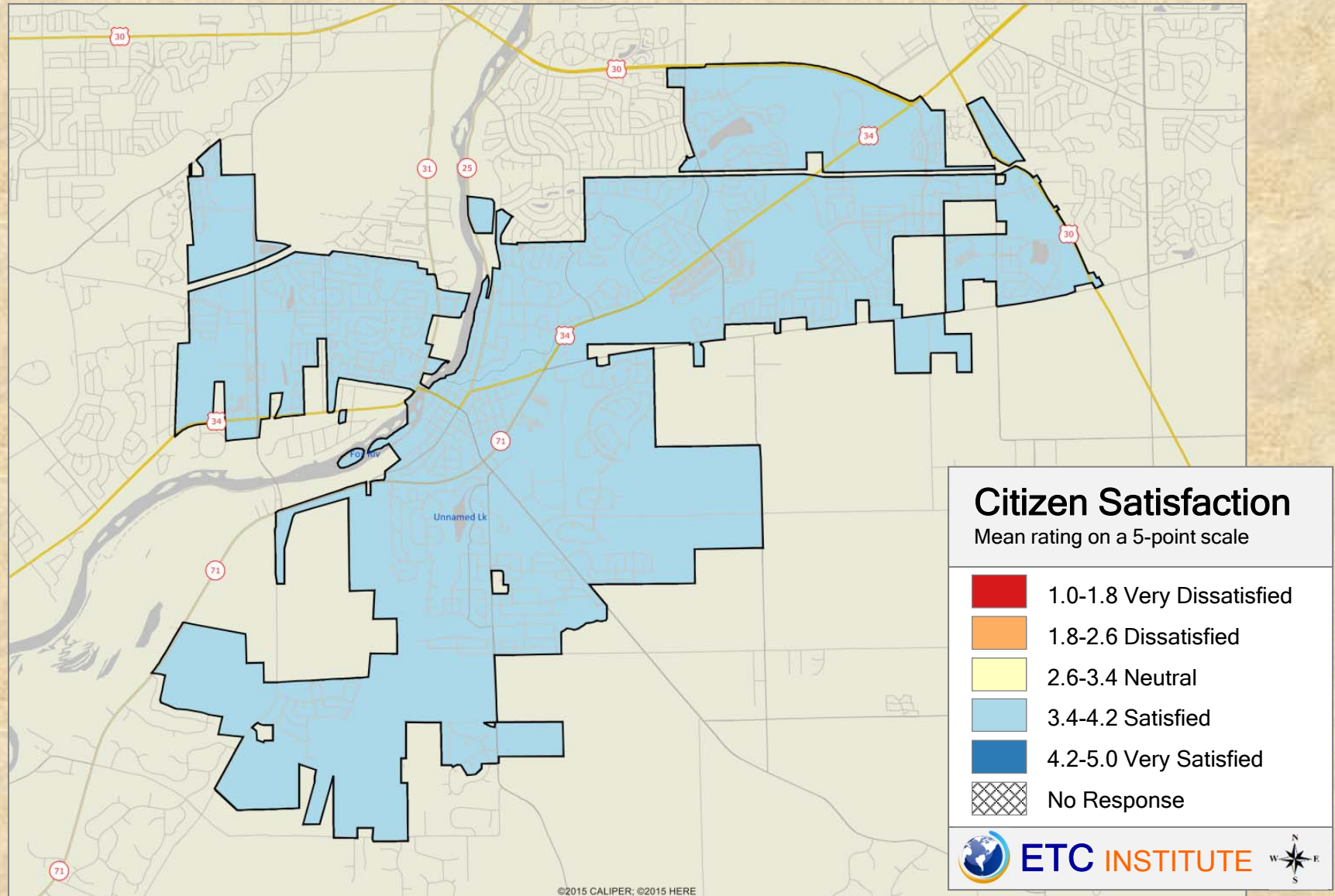
Q5-6. Satisfaction with the Overall Attitude and Behavior of Police Department Personnel Toward Citizens



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

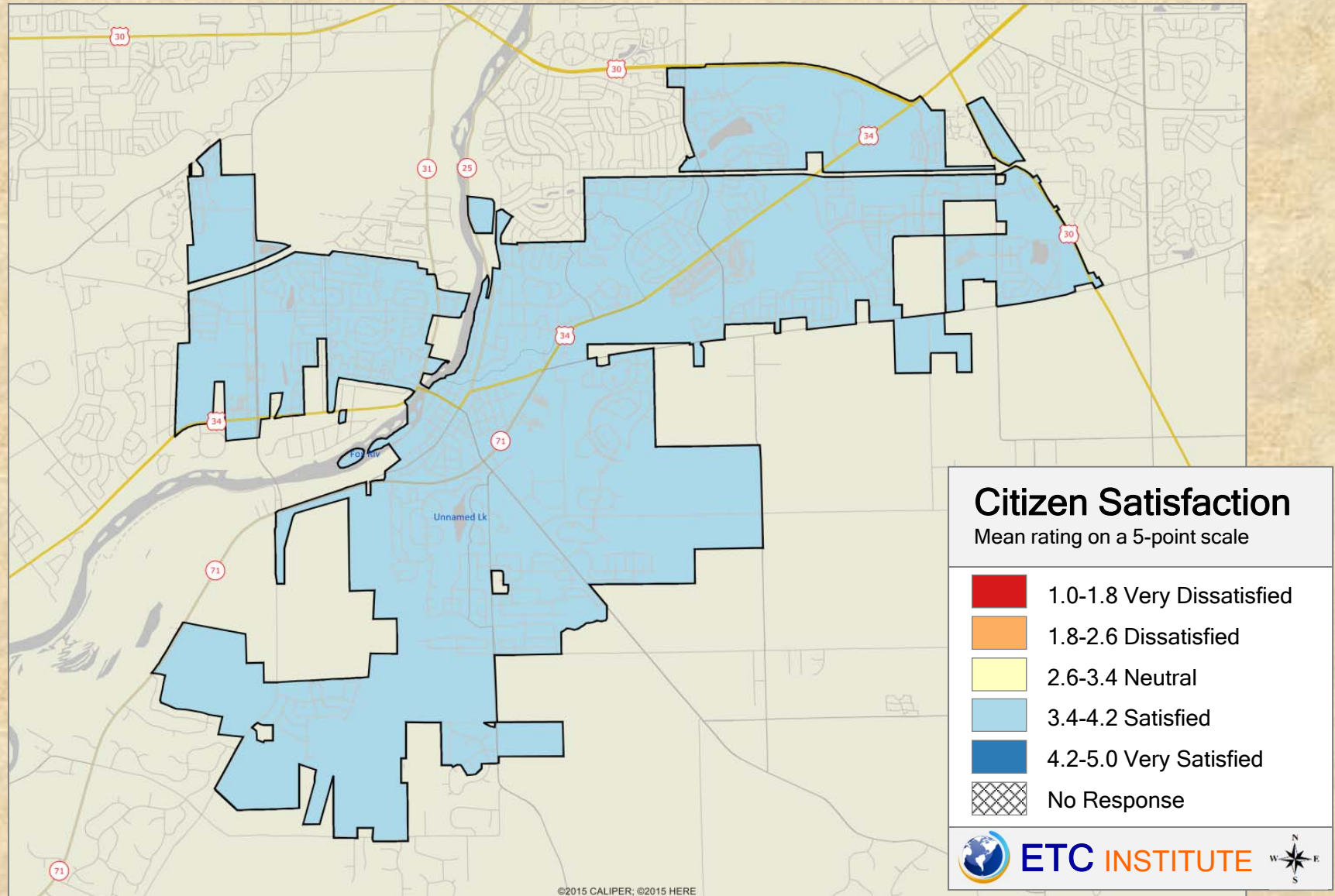
Q5-7. Satisfaction with the Enforcement of Local Traffic Laws



2016 Village of Oswego Community Survey

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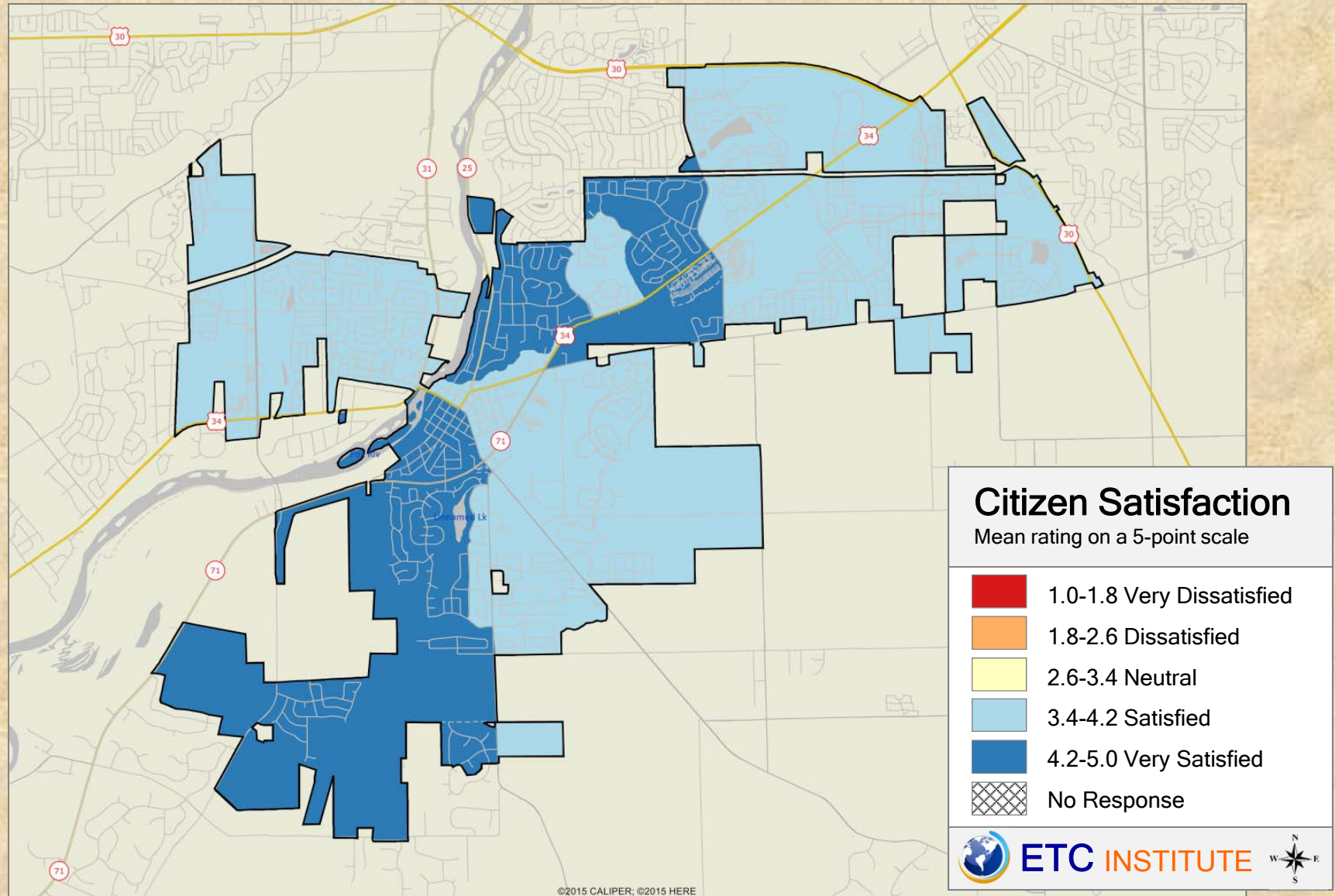
Q5-8. Satisfaction with Police Department Safety Education Programs



2016 Village of Oswego Community Survey

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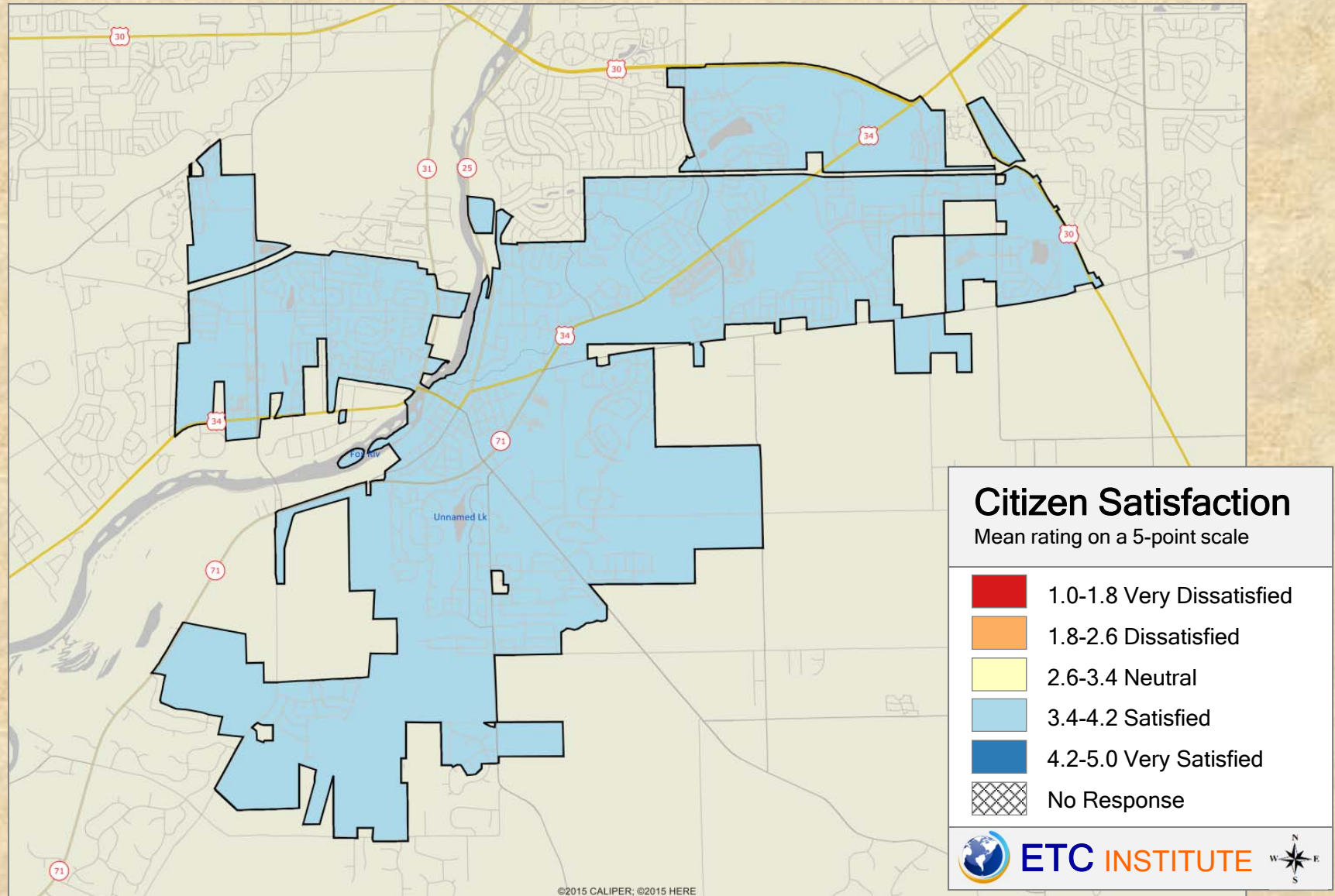
Q5-9. Satisfaction with Overall Quality of 9-1-1 Services



2016 Village of Oswego Community Survey

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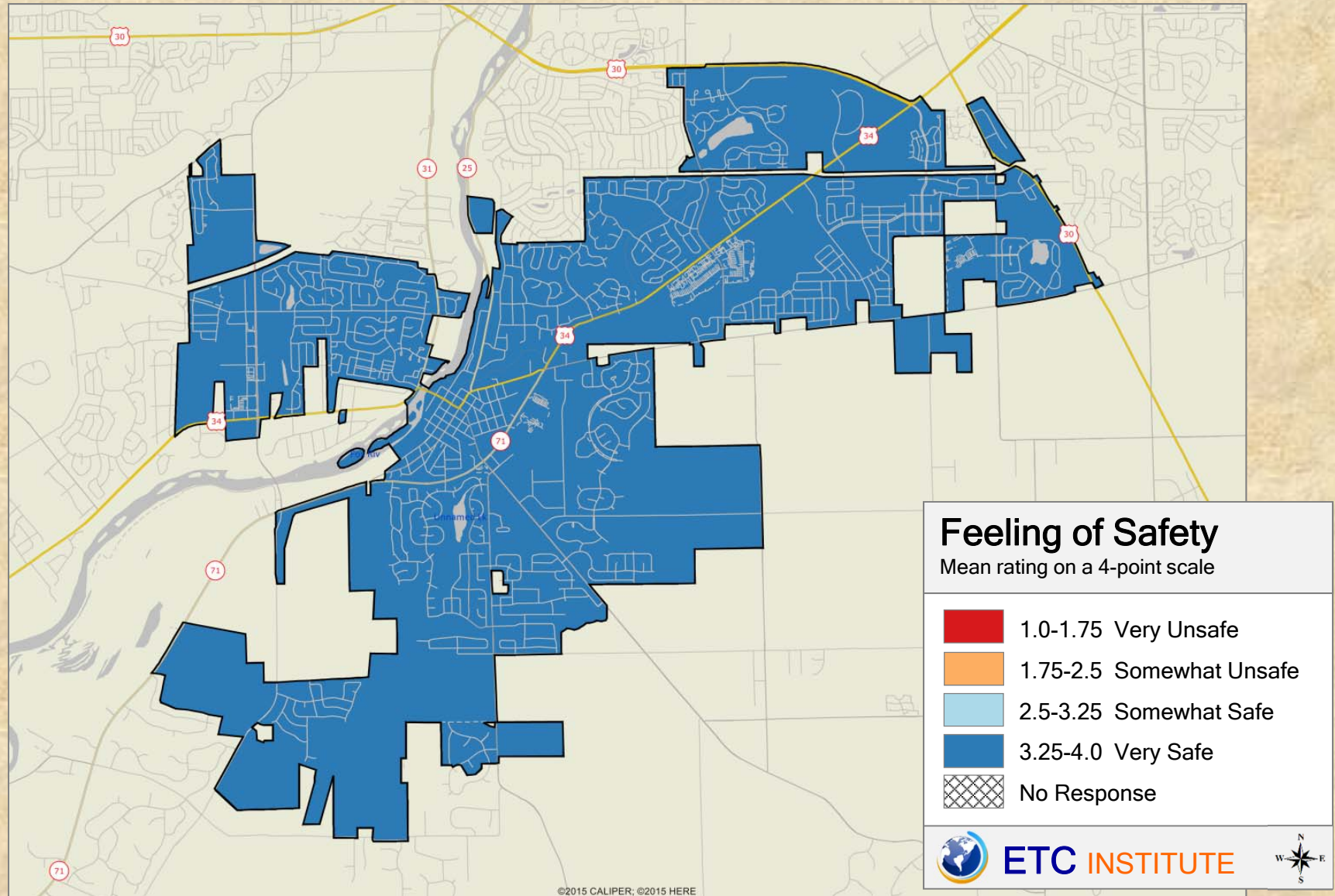
Q5-10. Satisfaction with the Quality of Animal Control



2016 Village of Oswego Community Survey

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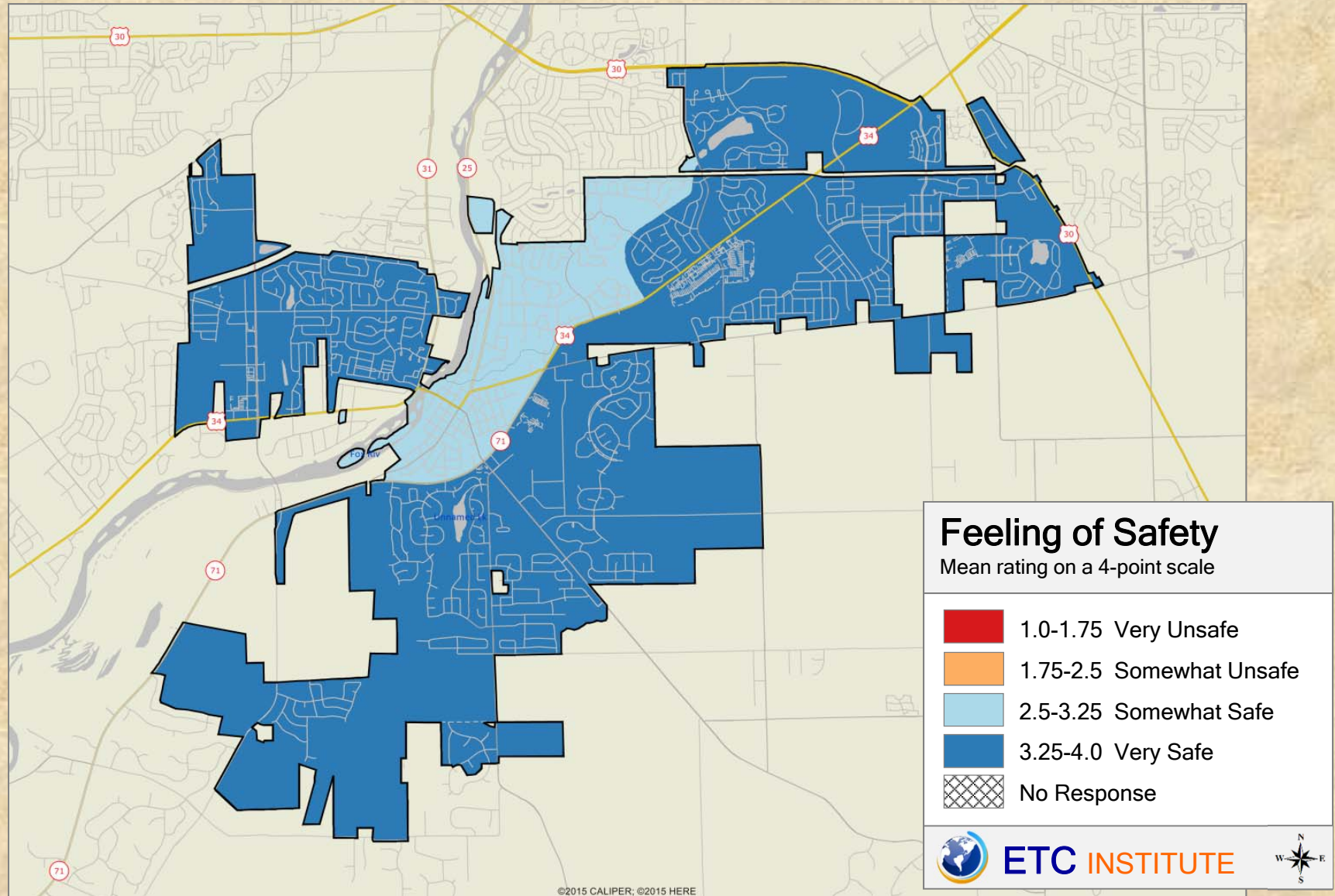
Q7-1. Feeling of Safety in Commercial and Retail Areas



2016 Village of Oswego Community Survey

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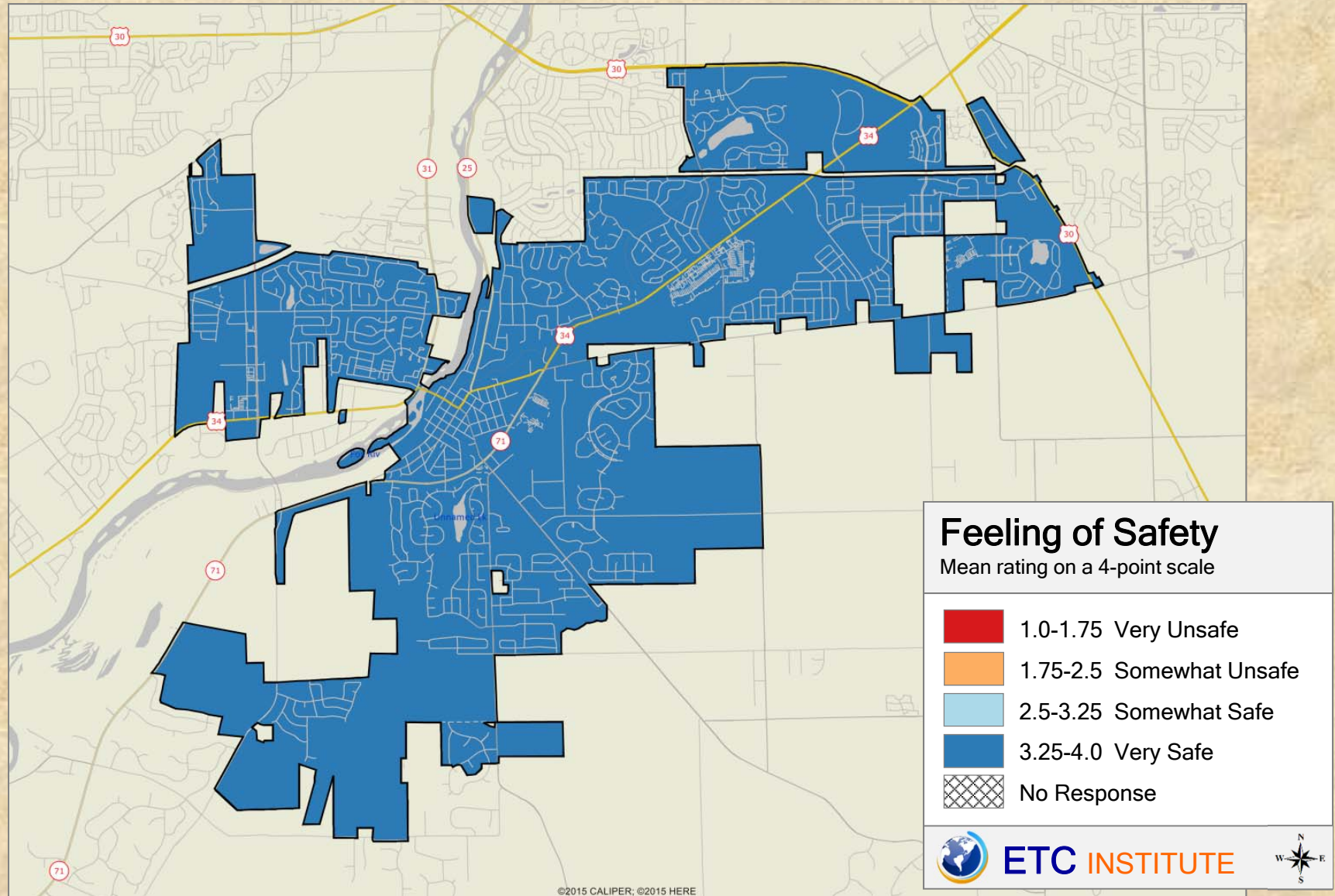
Q7-2. Feeling of Safety Walking Alone in Your Neighborhood After Dark



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

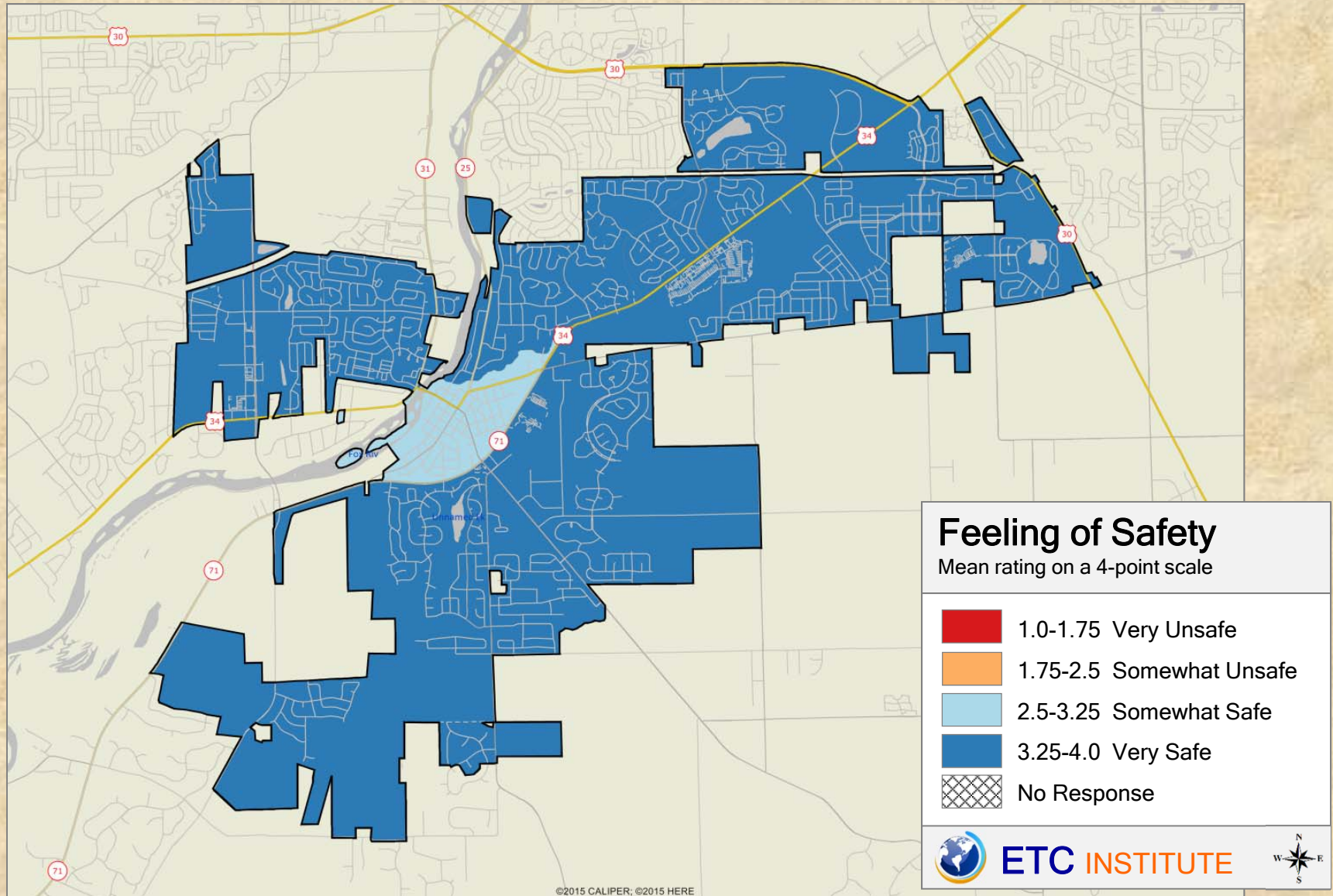
Q7-3. Feeling of Safety Walking Alone in Your Neighborhood During the Day



2016 Village of Oswego Community Survey

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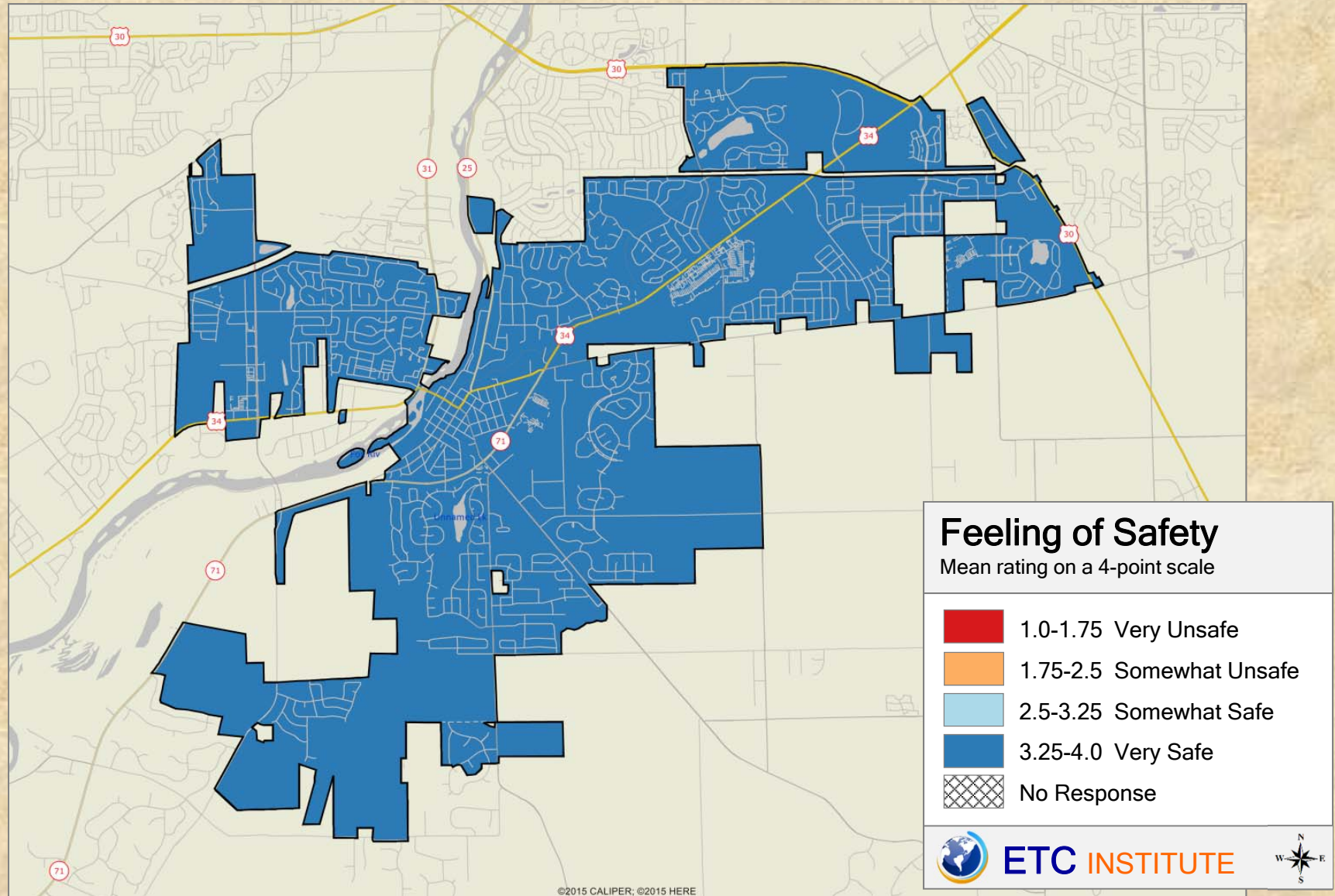
Q7-4. Feeling of Safety in Village Parks, Recreation Areas and Trails



2016 Village of Oswego Community Survey

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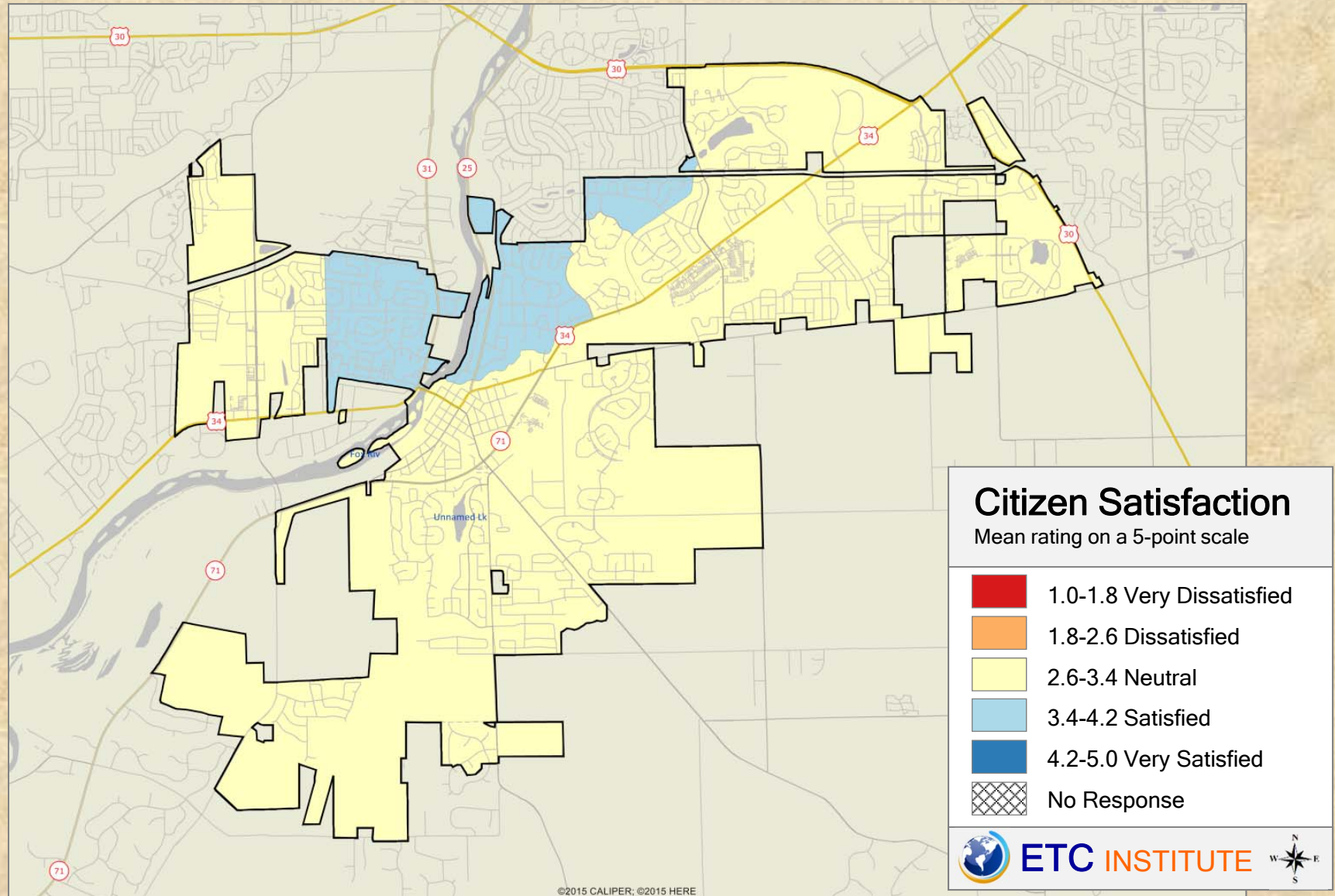
Q7-5. Overall Feeling of Safety in the Village



2016 Village of Oswego Community Survey

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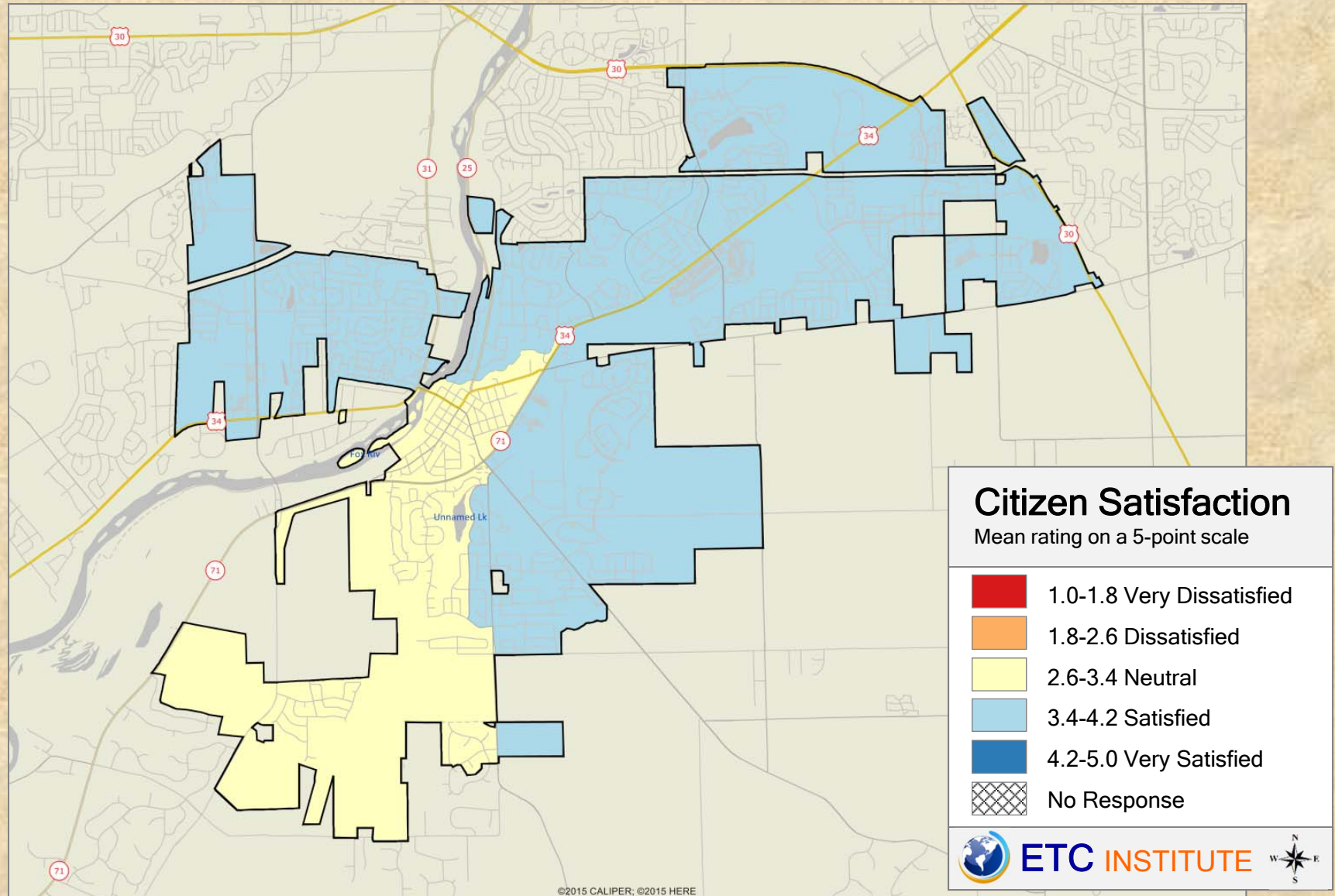
Q9-1. Satisfaction with the Condition of State Roads



2016 Village of Oswego Community Survey

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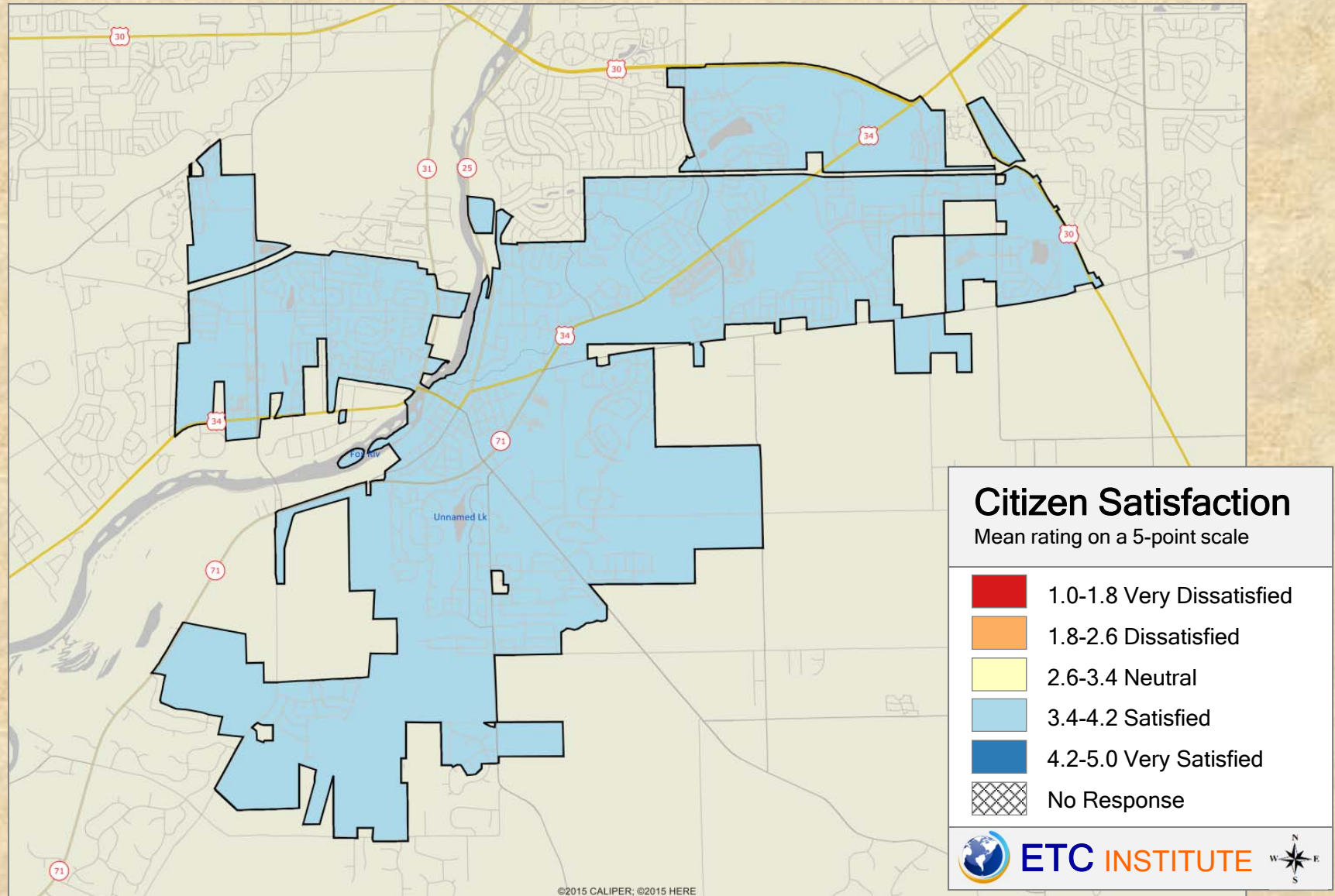
Q9-2. Satisfaction with the Condition of Major Village Streets



2016 Village of Oswego Community Survey

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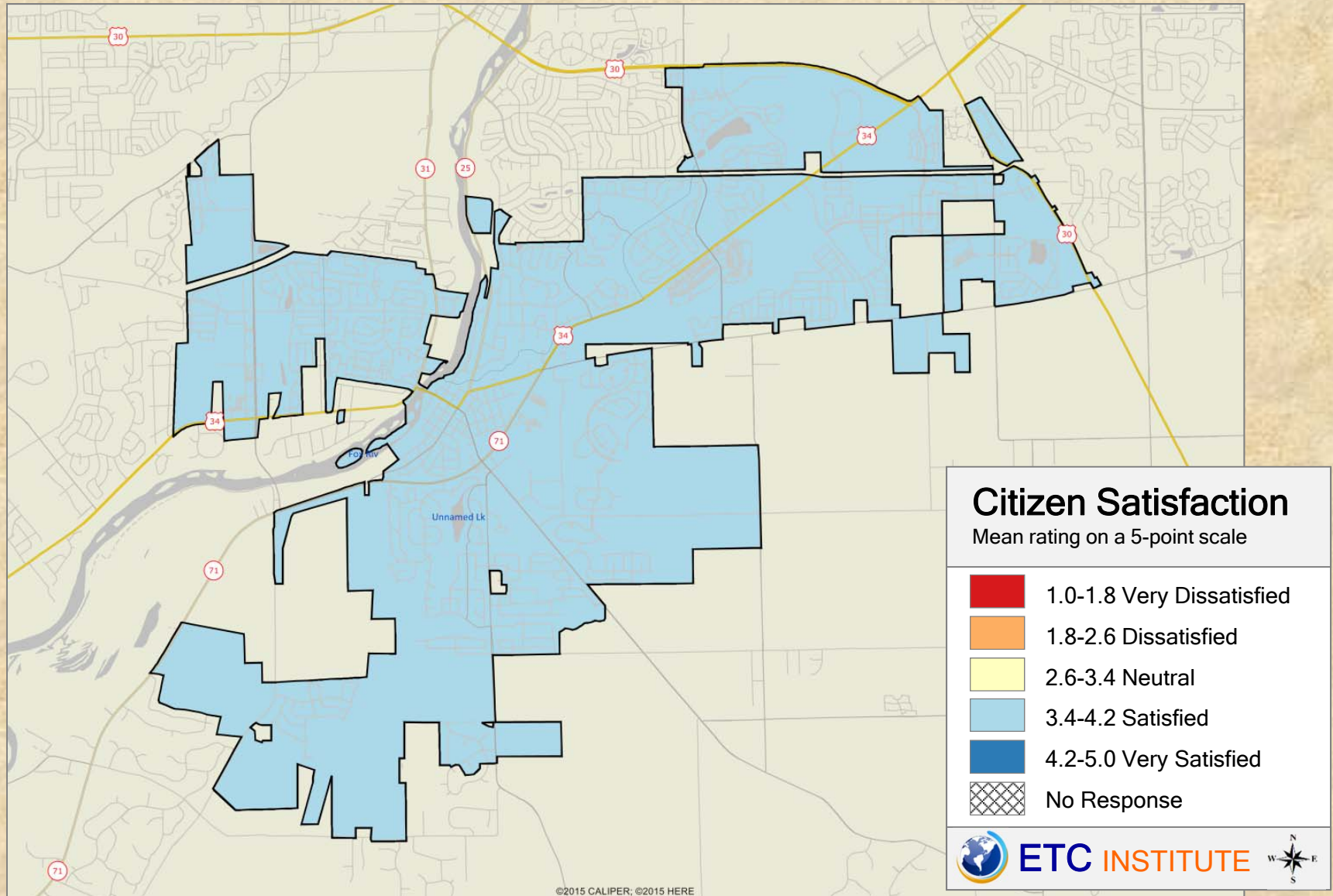
Q9-3. Satisfaction with the Condition of Streets in Your Neighborhood



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

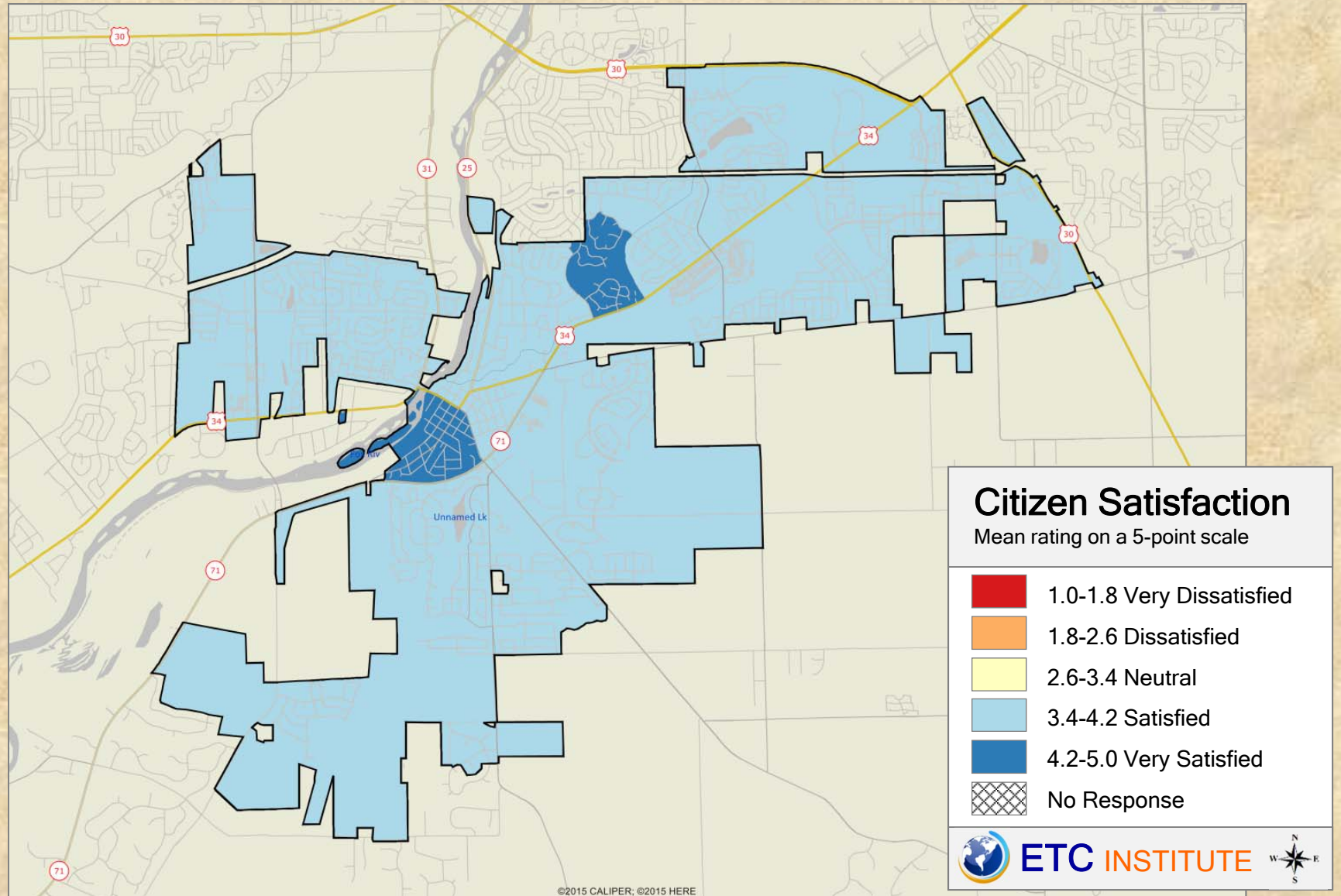
Q9-4. Satisfaction with the Maintenance of Street Signs and Traffic Signals



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

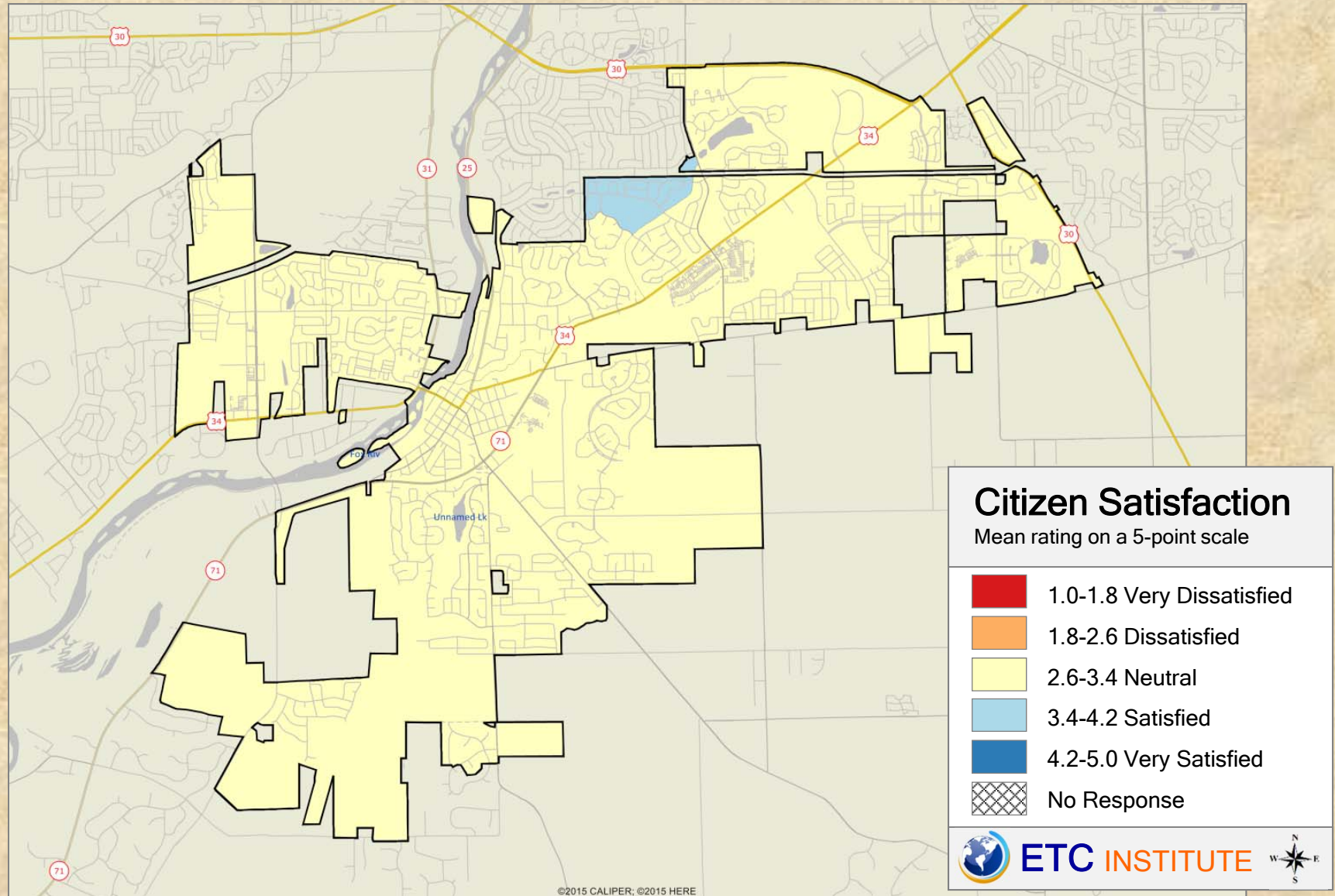
Q9-5. Satisfaction with Maintenance of Village-Owned Buildings



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

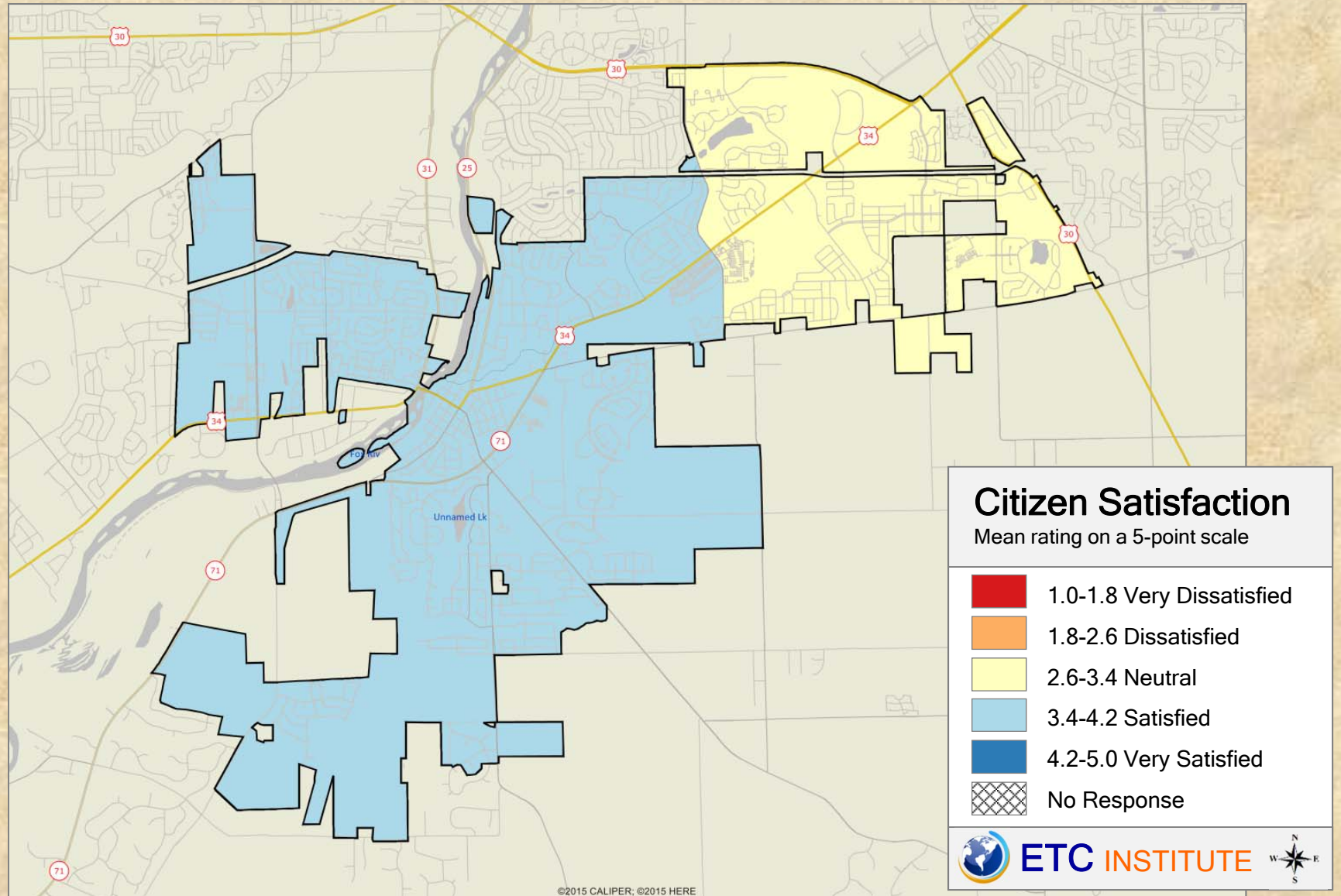
Q9-6. Satisfaction with Traffic Flow of Major Village Streets



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

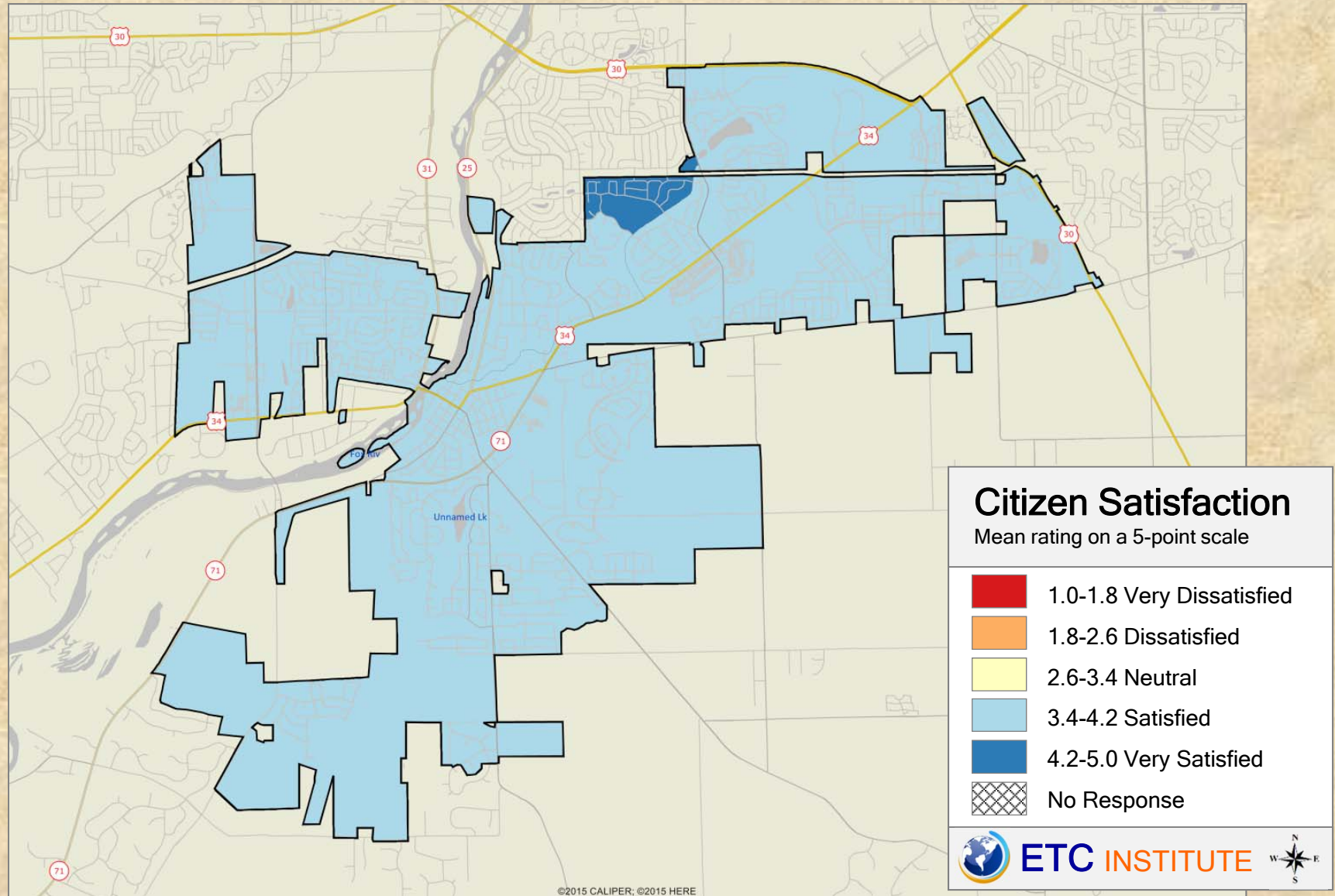
Q9-7. Satisfaction with Pedestrian Accessibility



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

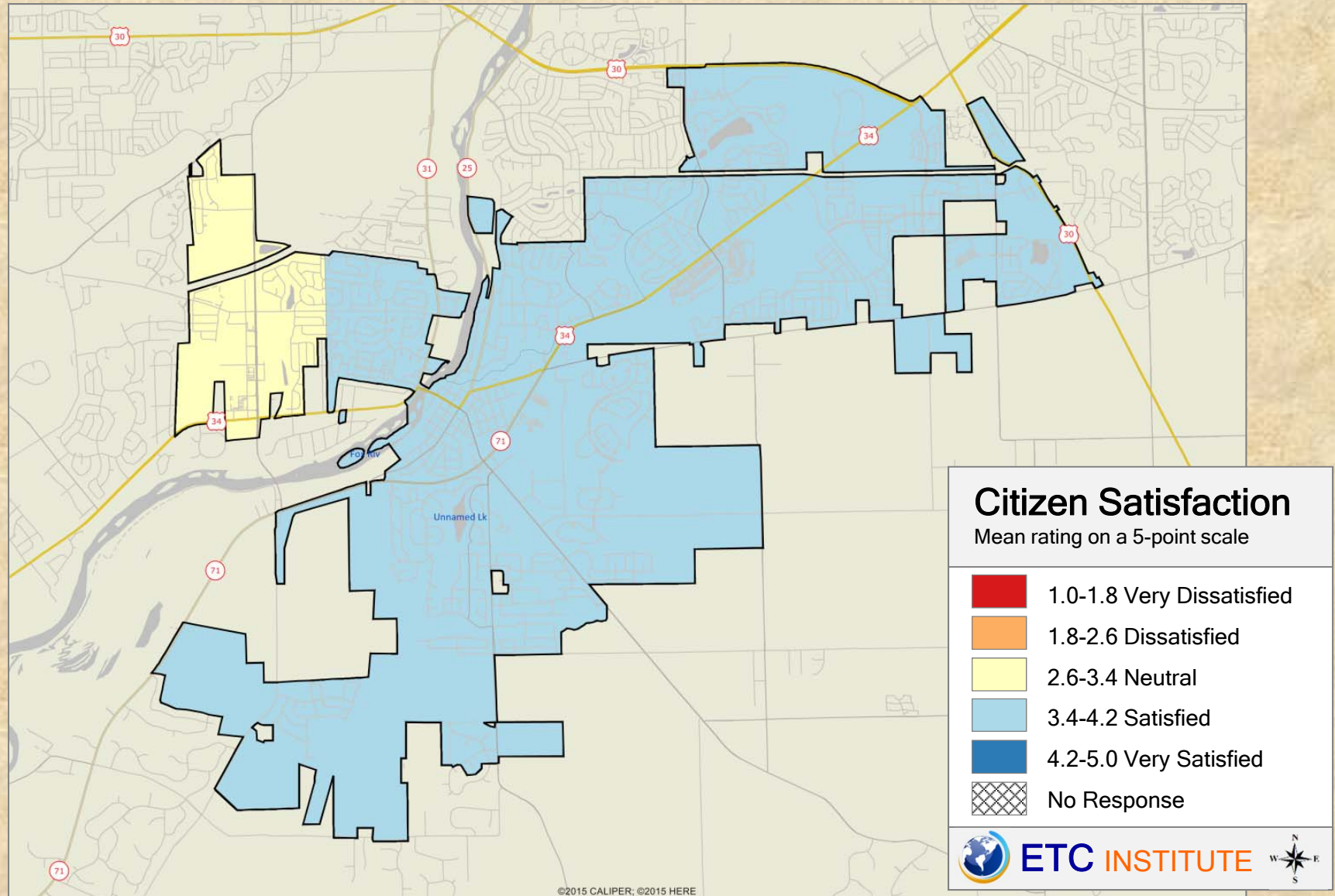
Q9-8. Satisfaction with Overall Cleanliness of Streets/Other Public Areas



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

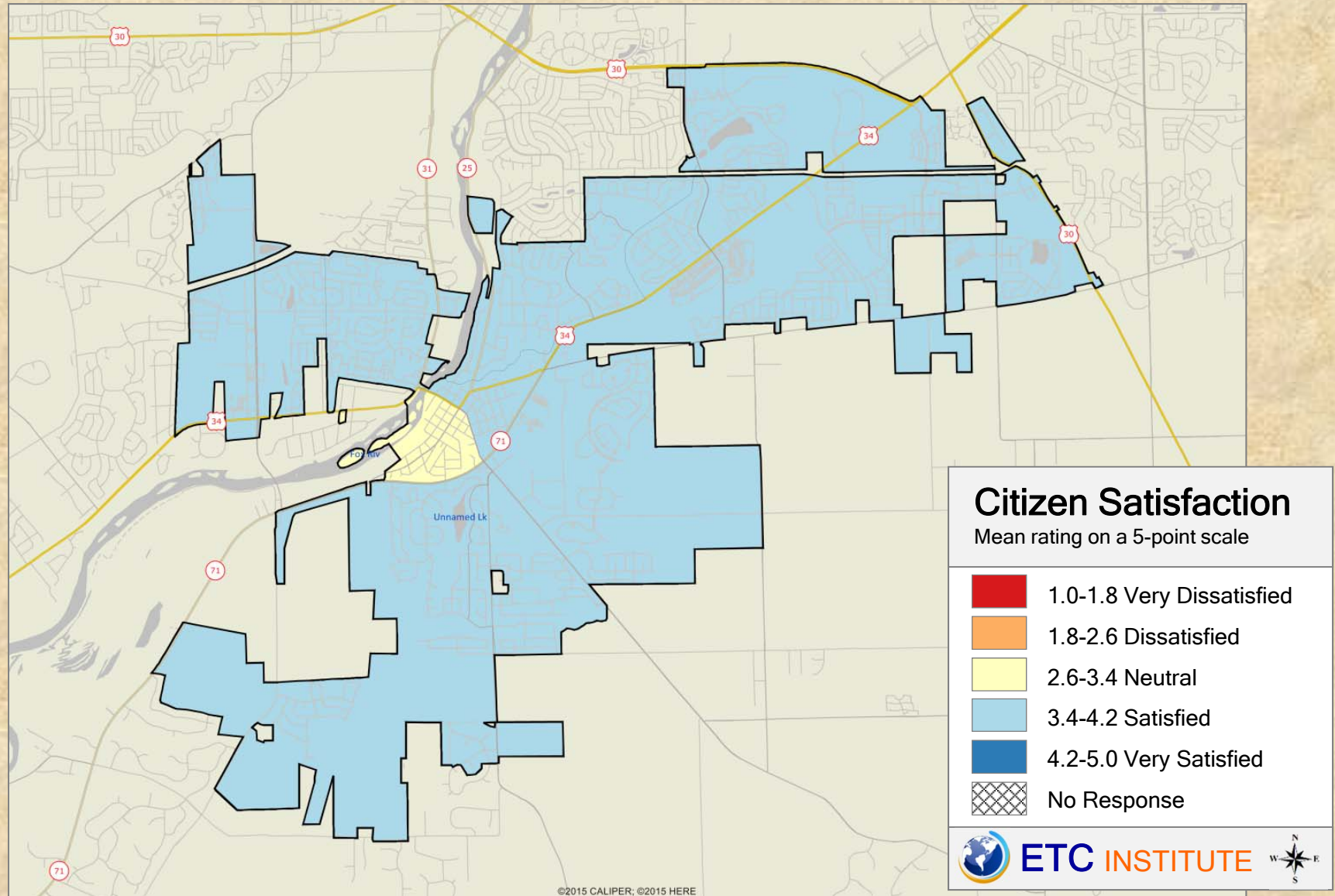
Q9-9. Satisfaction with Adequacy of Village Street Lighting



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

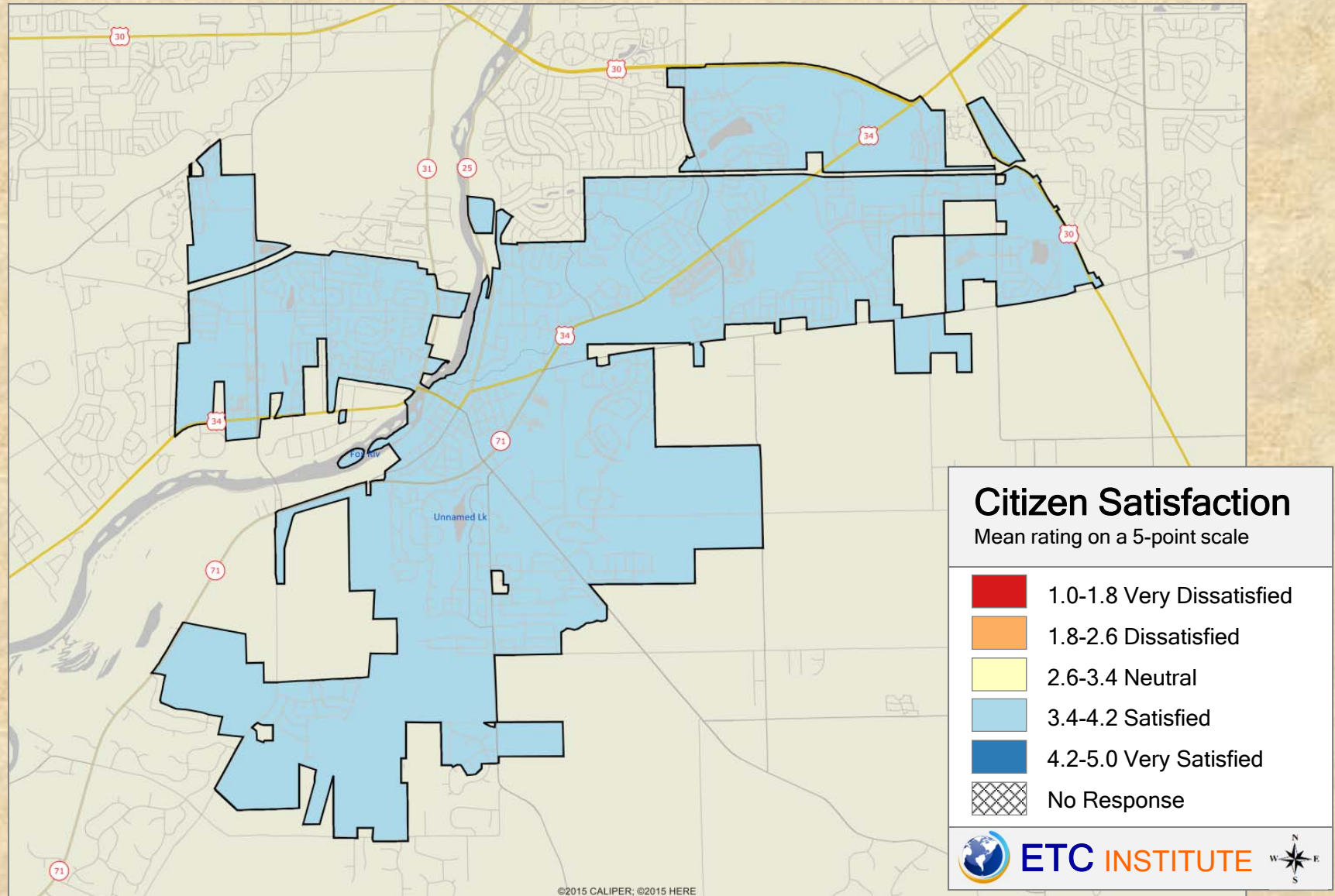
Q9-10. Satisfaction with the Condition of Village Sidewalks



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

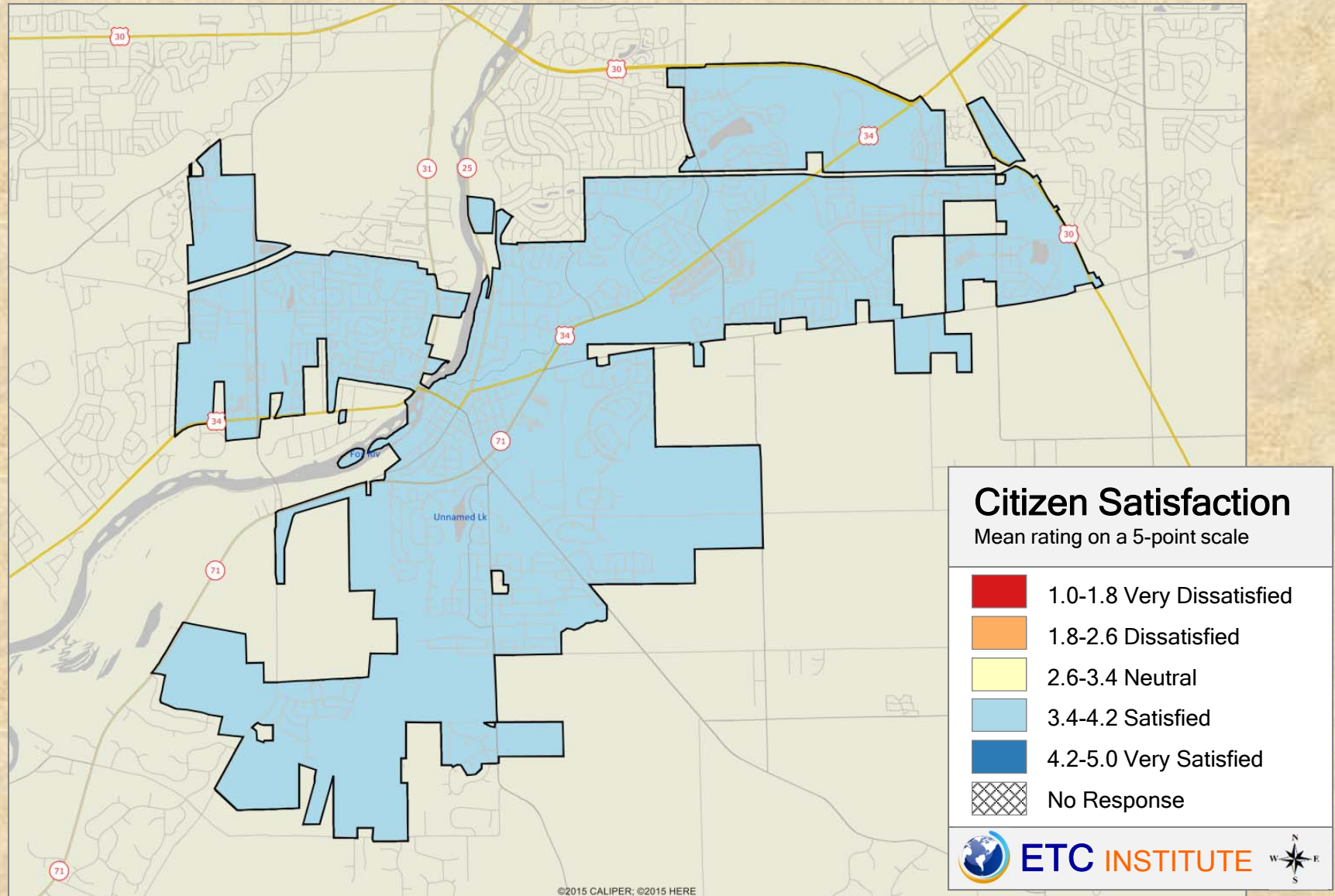
Q9-11. Satisfaction with Landscaping/Trees of Public Areas Along Streets



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

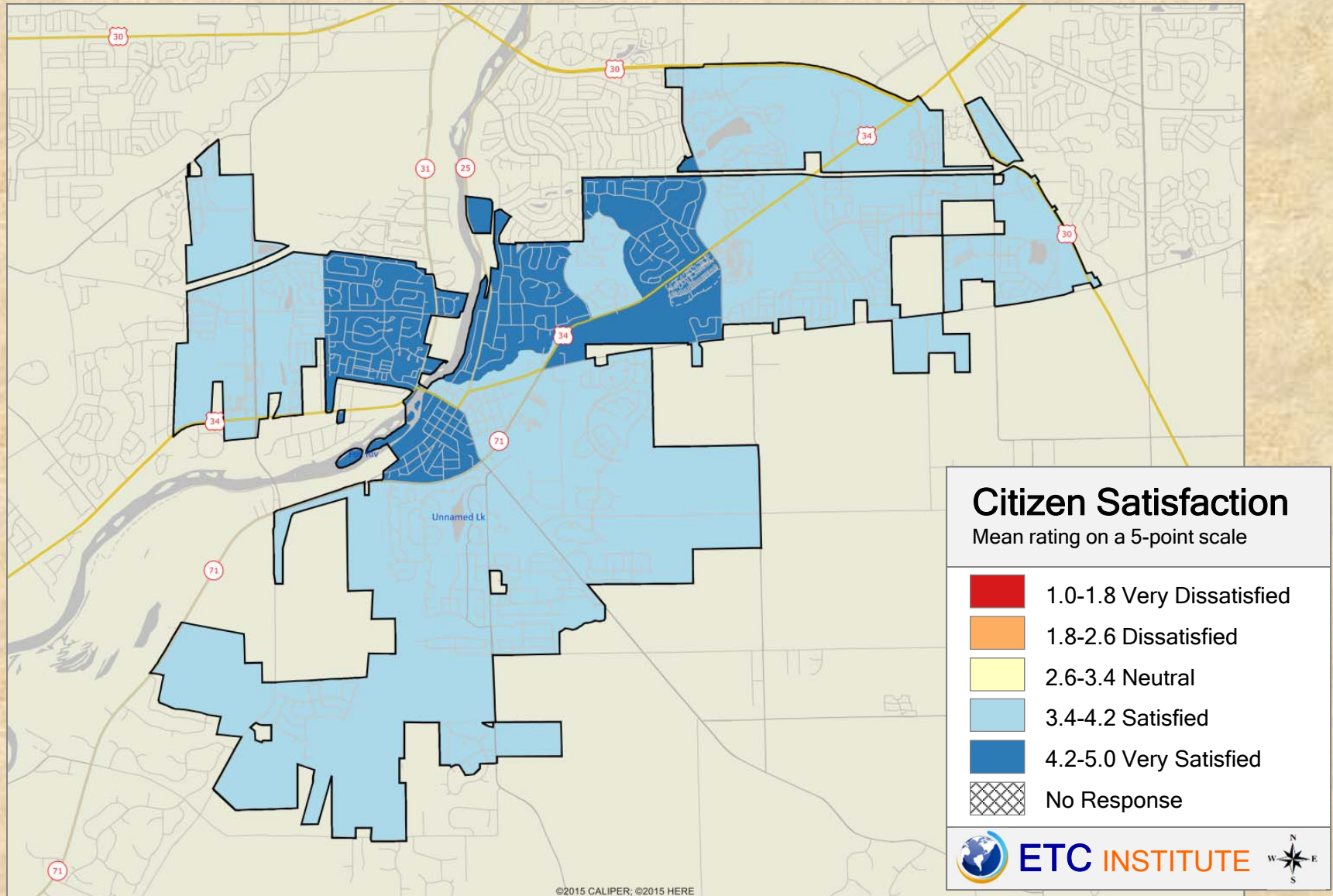
Q9-12. Satisfaction with Condition of Street Drainage/Water Drainage



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

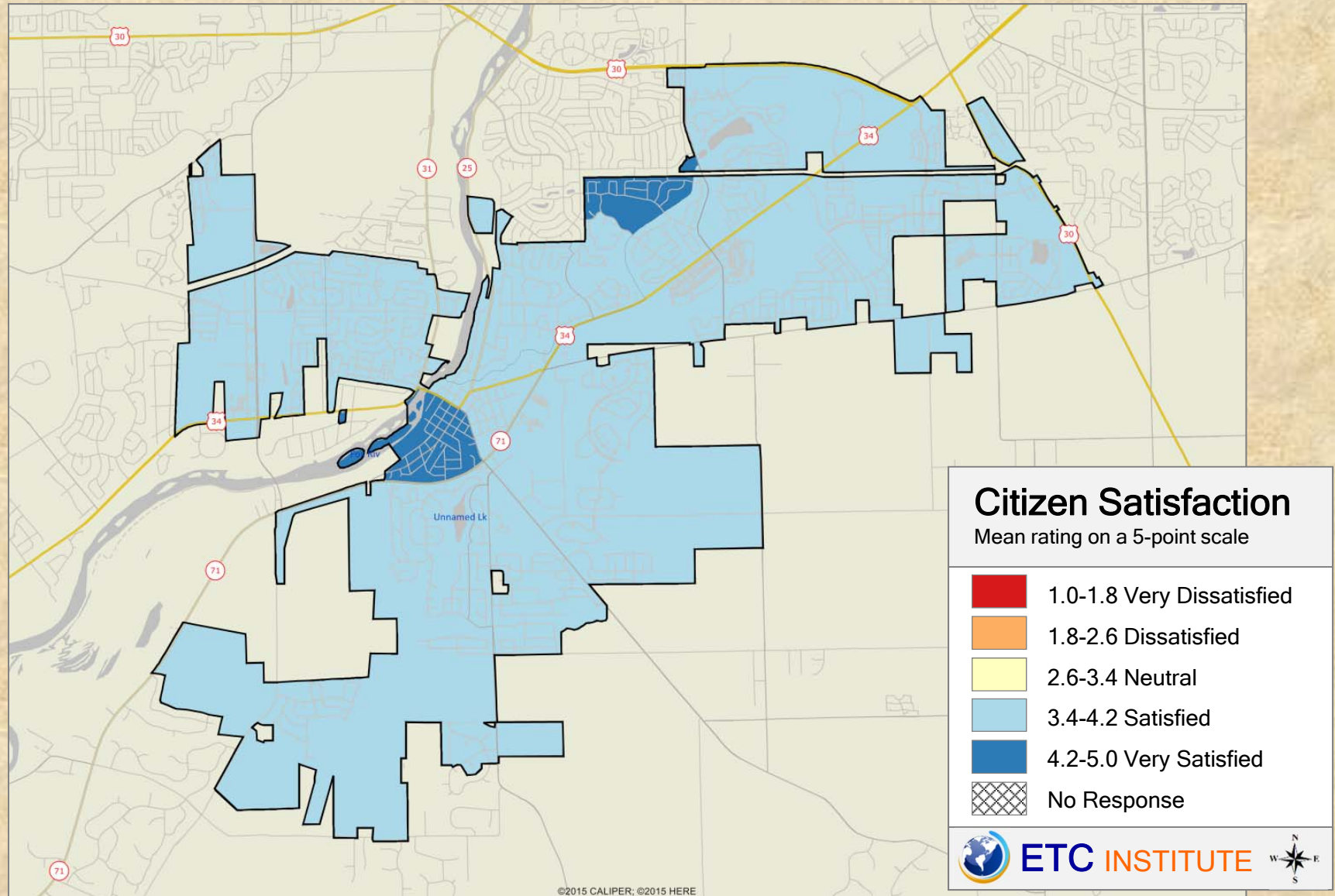
Q9-13. Satisfaction with Brush Removal Program



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

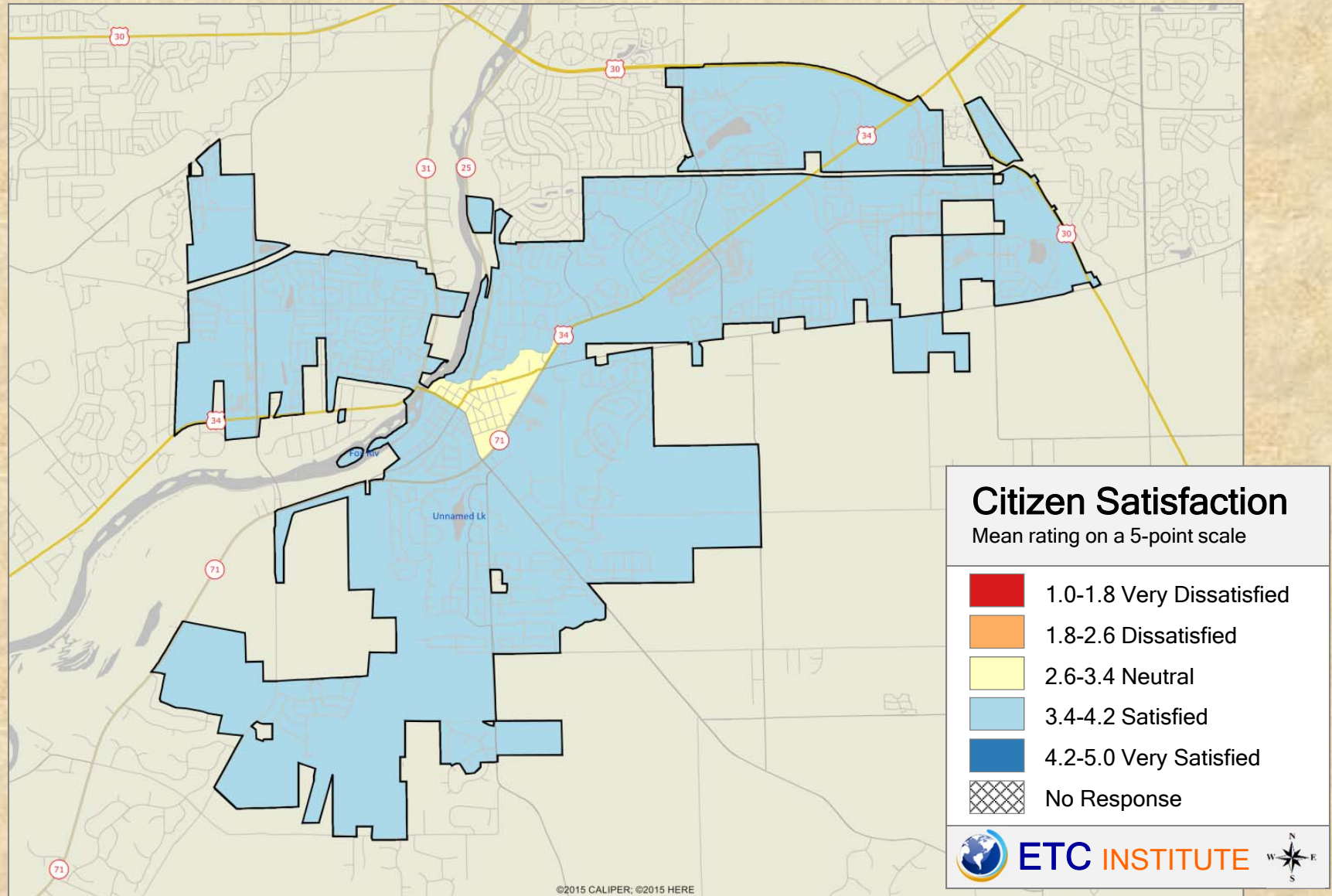
Q9-14. Satisfaction with Leaf Collection Program



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

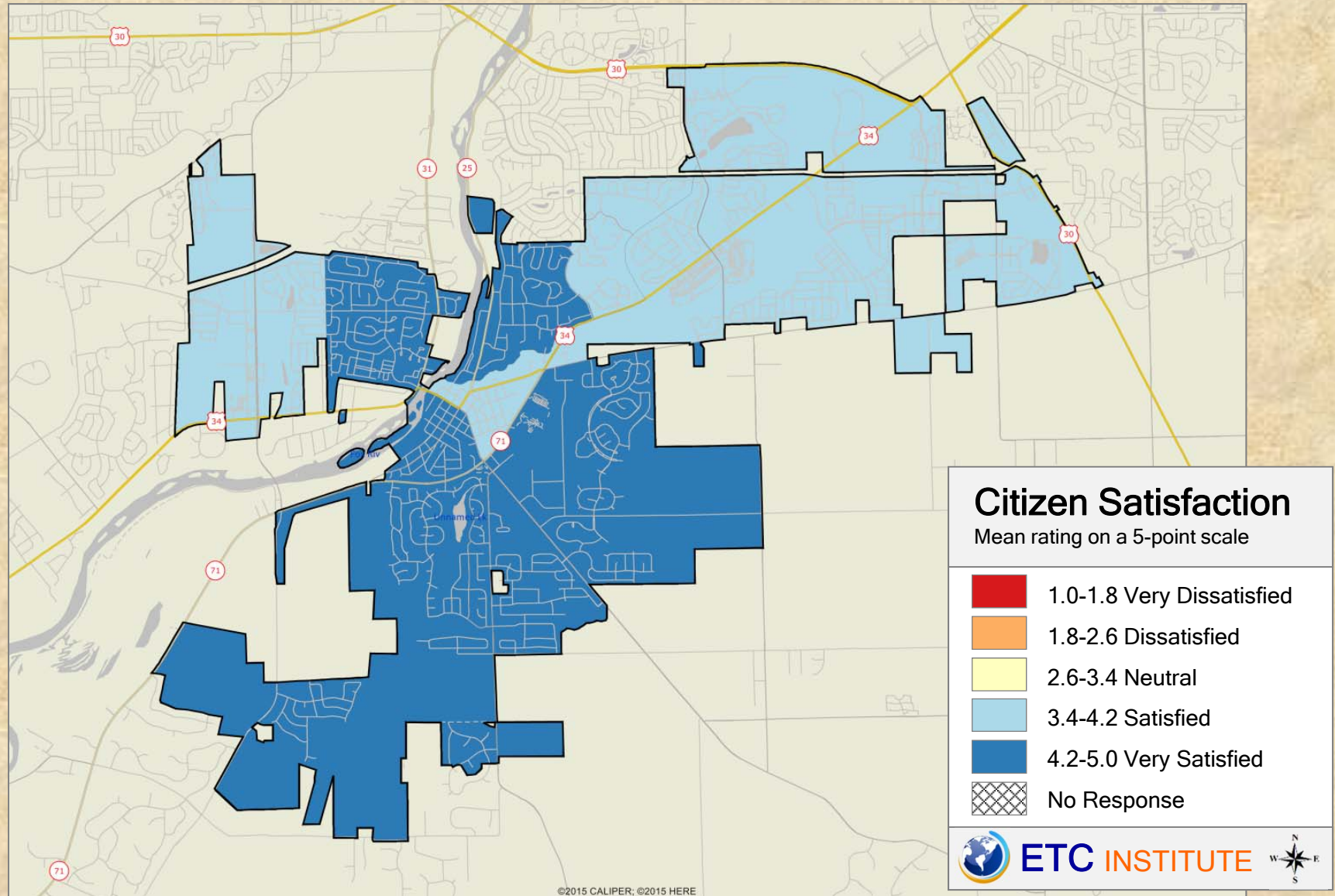
Q9-15. Satisfaction with Snow and Ice Control Program



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

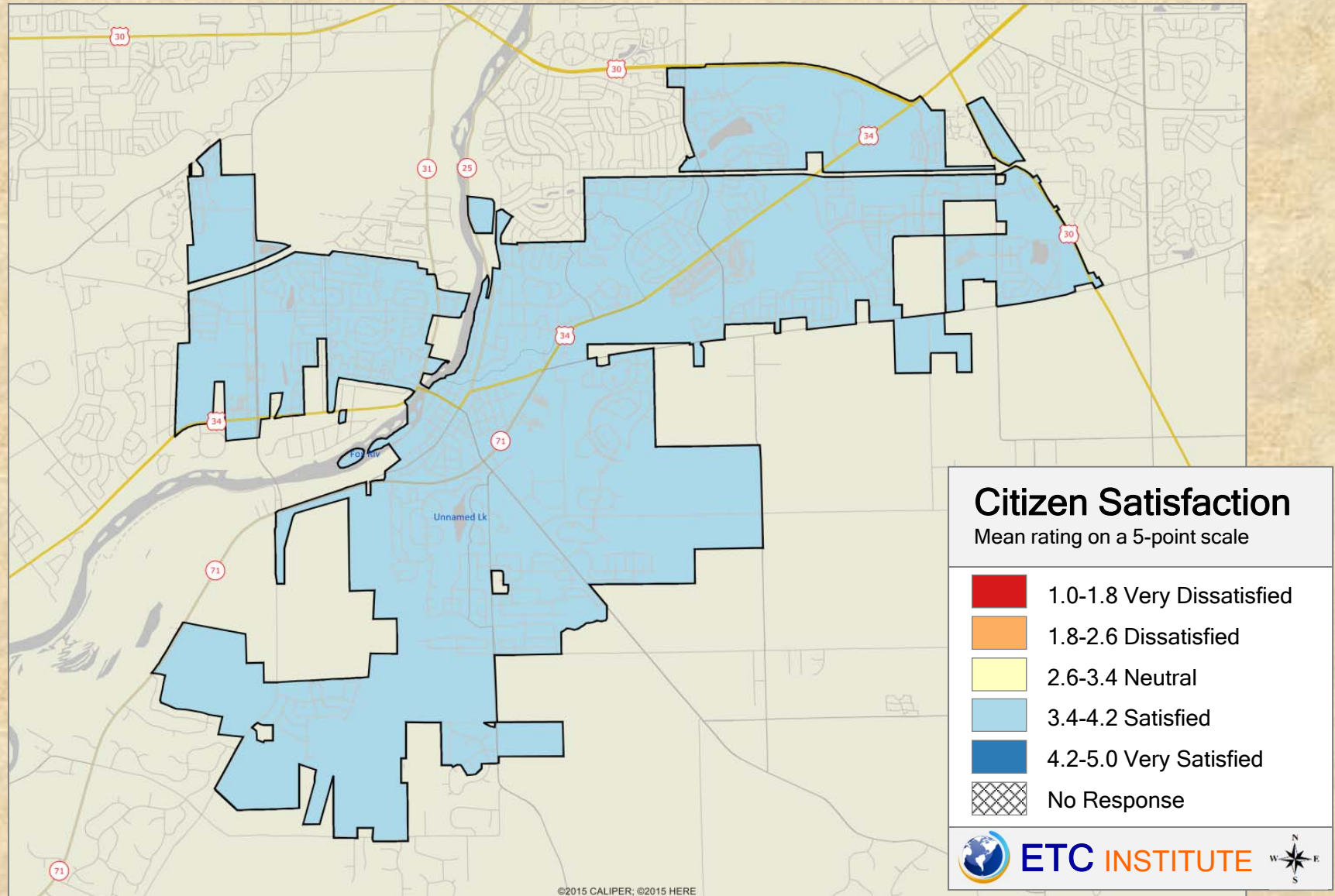
Q9-16. Satisfaction with the Water Pressure on a Typical Day



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

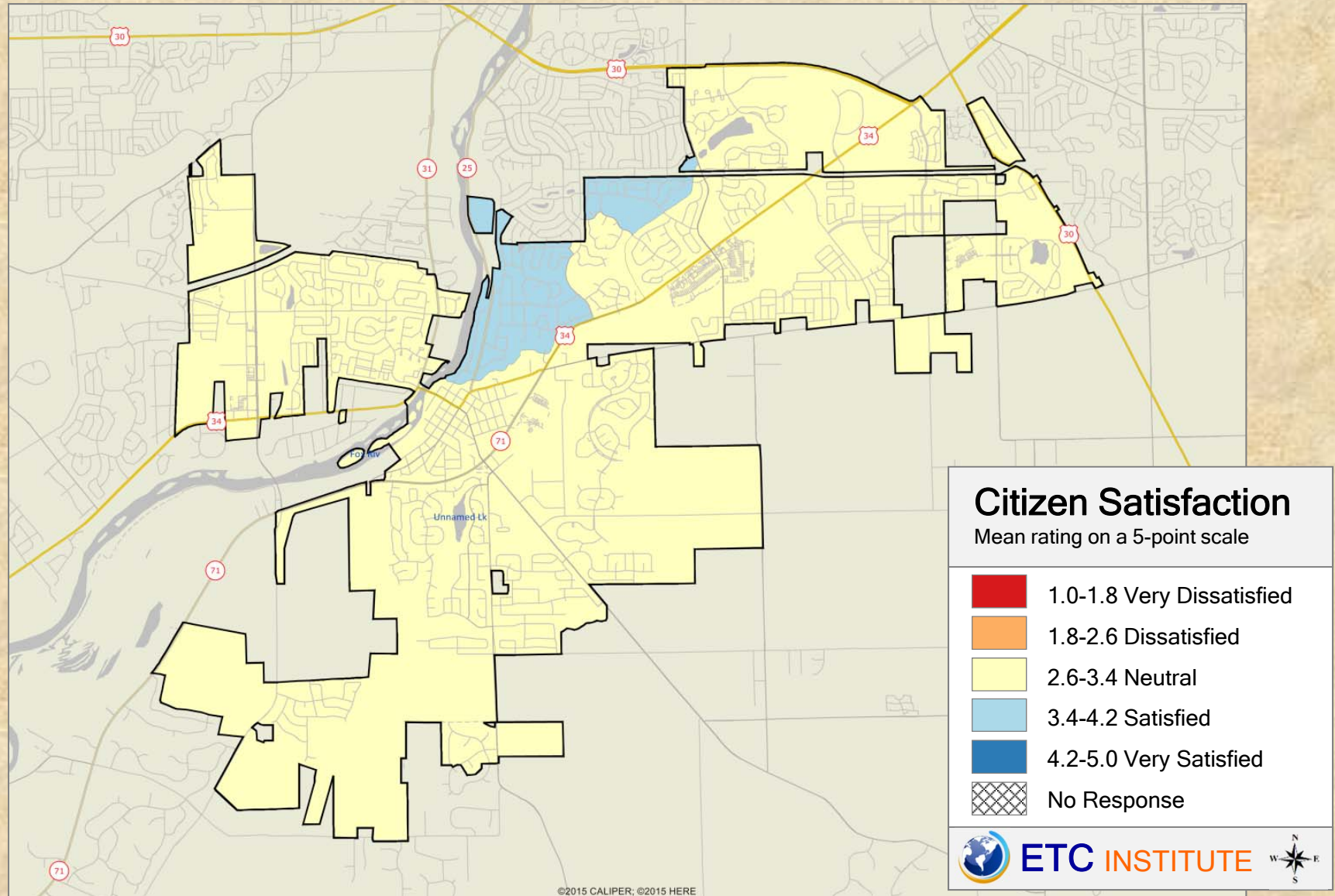
Q9-17. Satisfaction with the Overall Quality of Your Tap Water



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

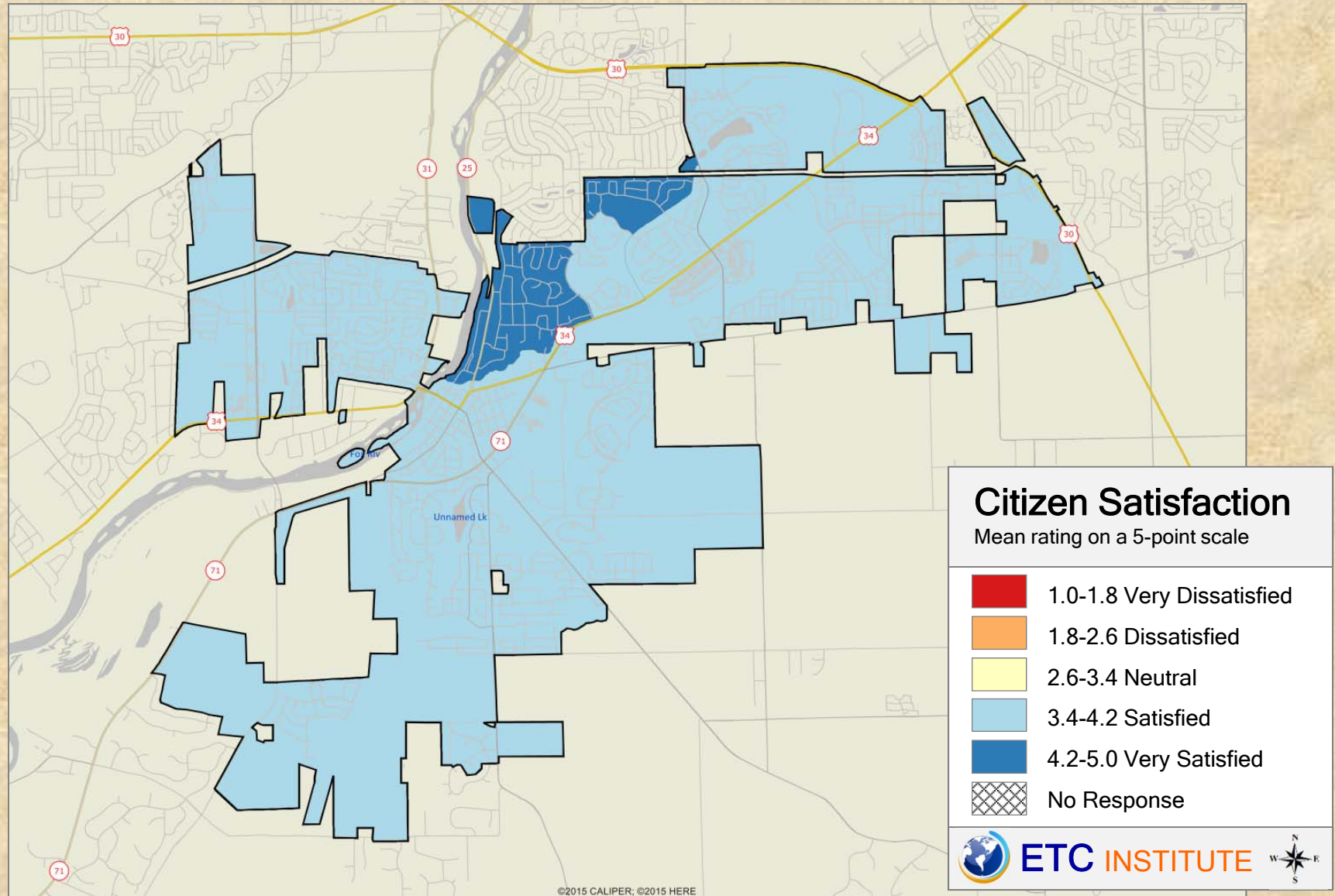
Q9-18. Satisfaction with Water Rates



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

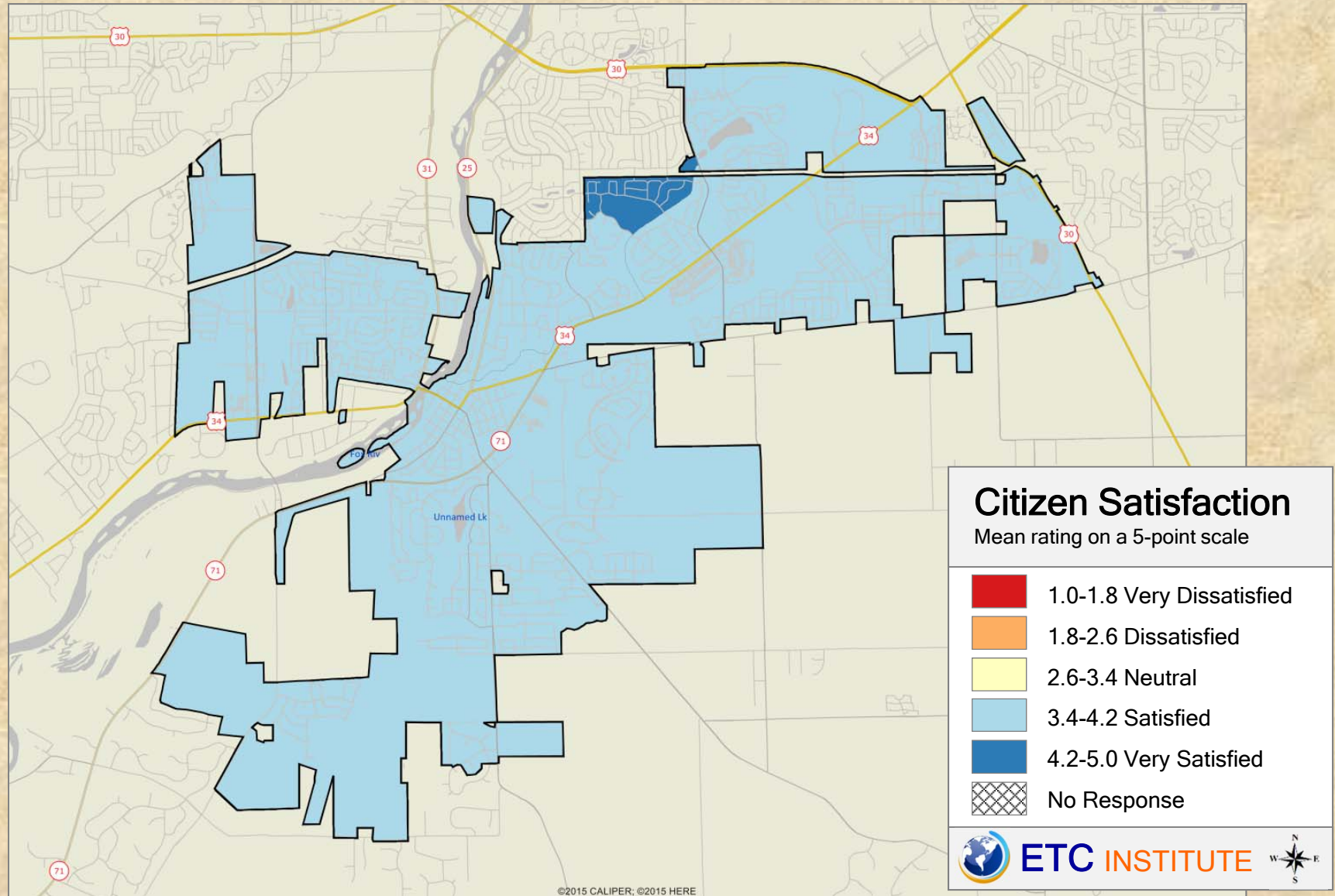
Q9-19. Satisfaction with the Ease of Paying Water Bill



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

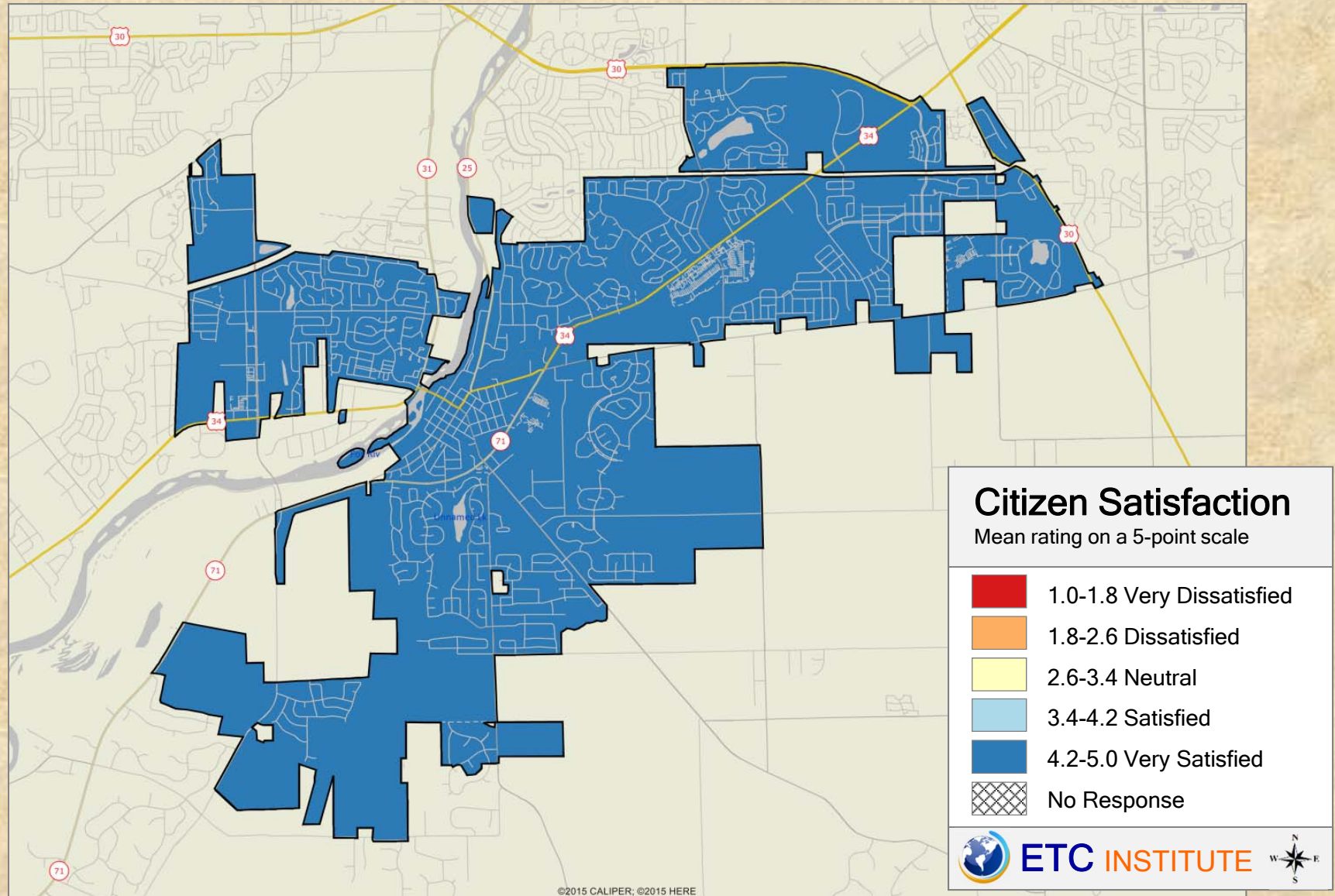
Q9-20. Satisfaction with the Overall Quality of Water Service



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

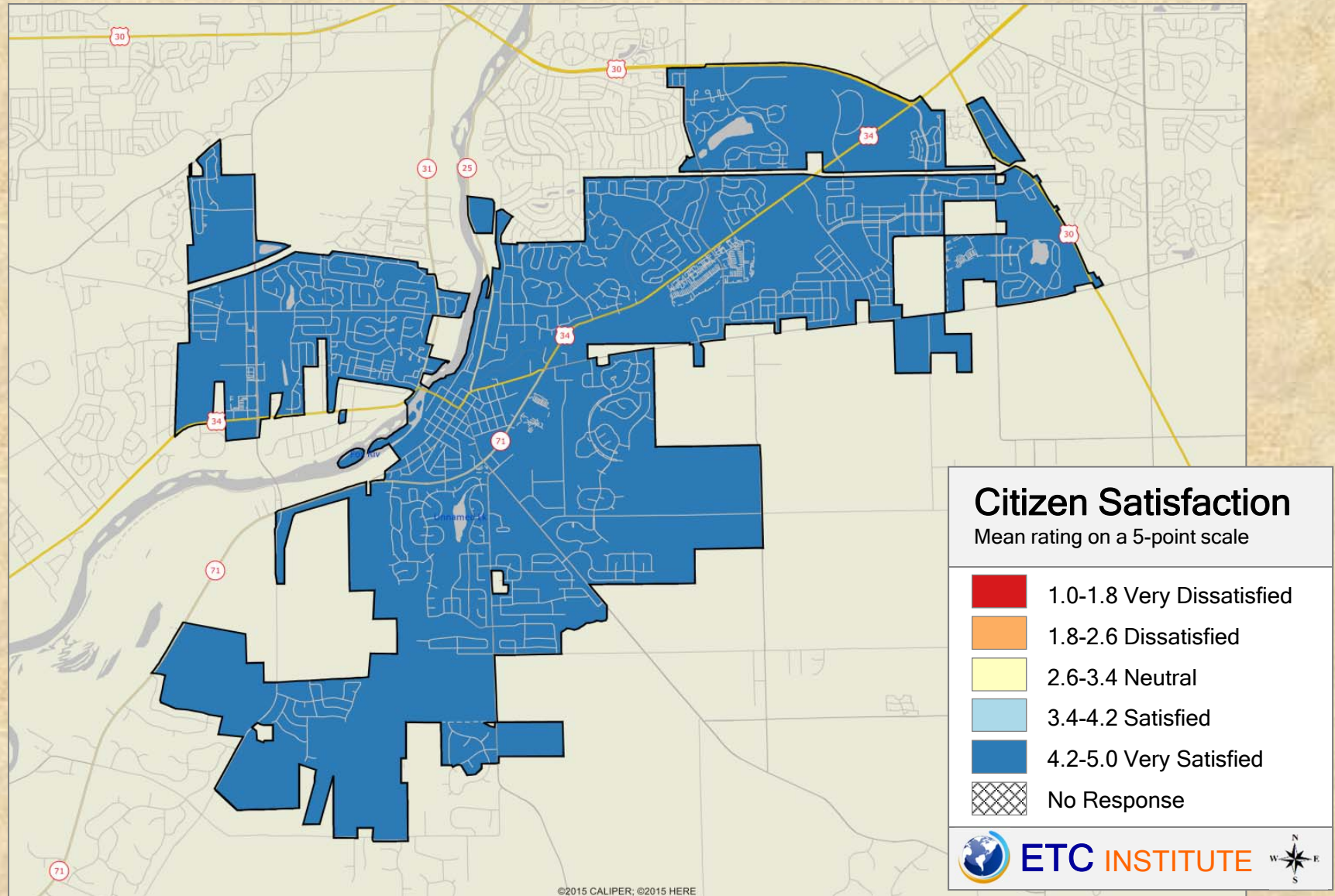
Q11-1. Satisfaction with Residential Trash Collection Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

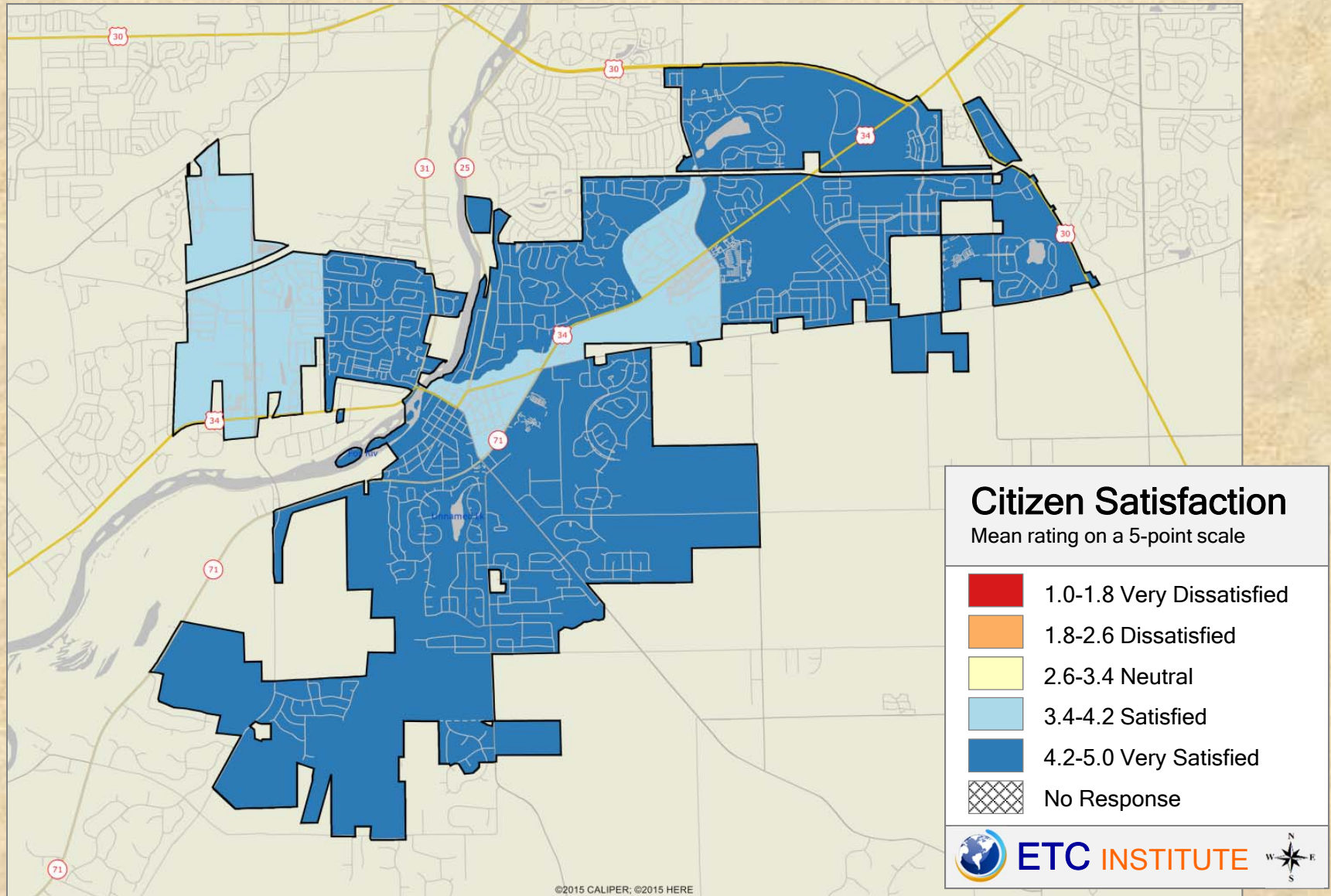
Q11-2. Satisfaction with Curbside Recycling Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

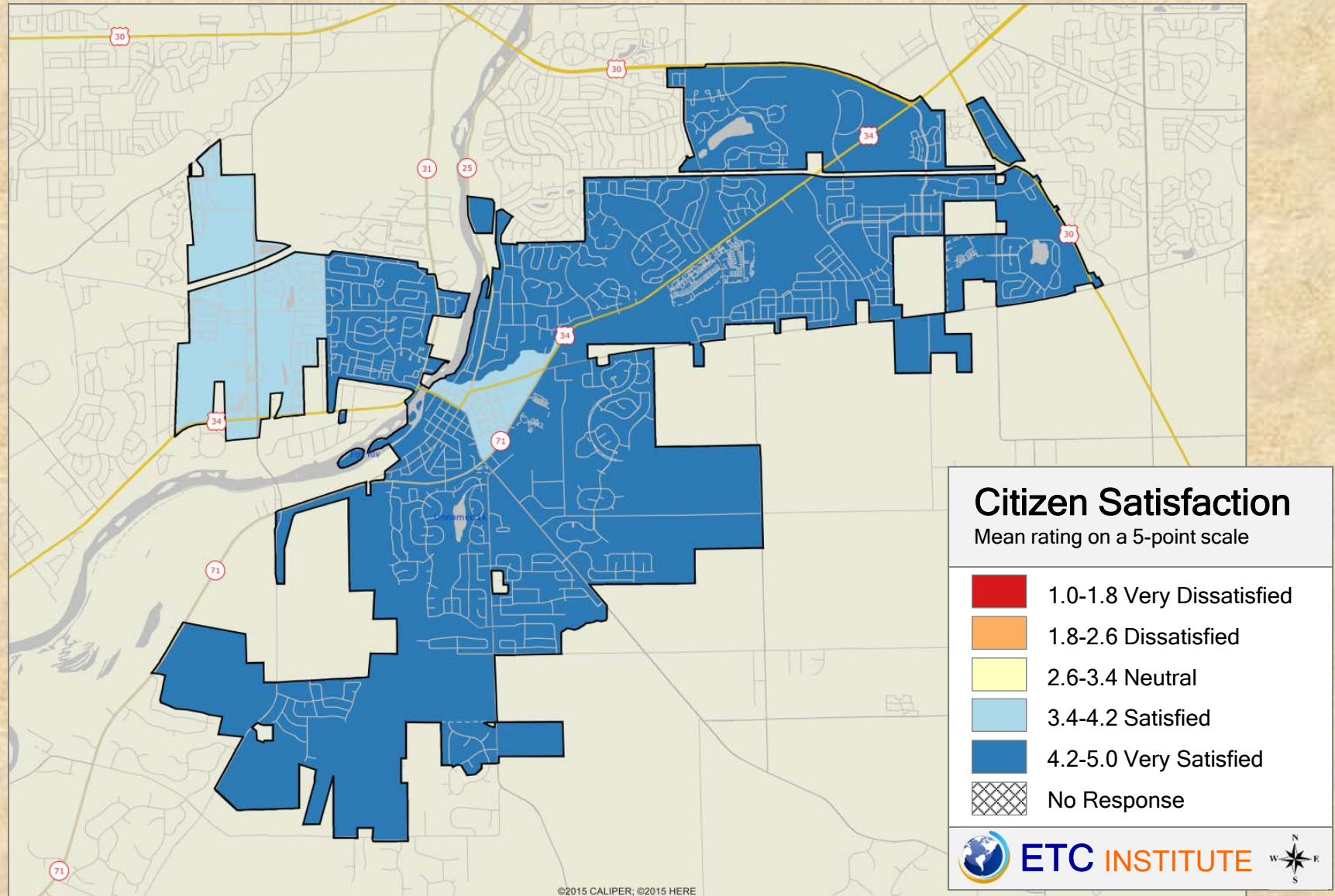
Q11-3. Satisfaction with Yard Waste Removal Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

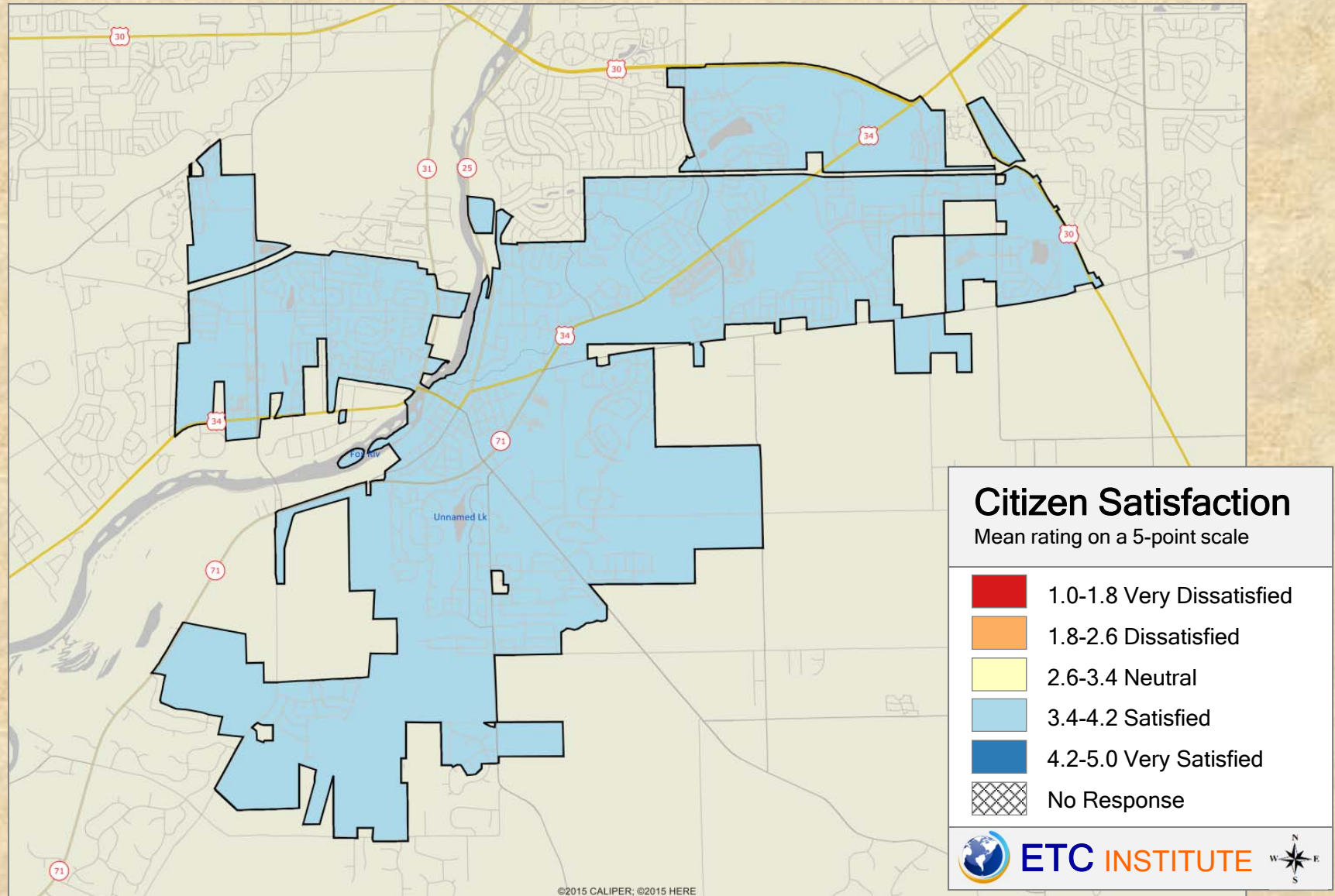
Q11-4. Satisfaction with Bulk Item Pick-Up/Removal



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

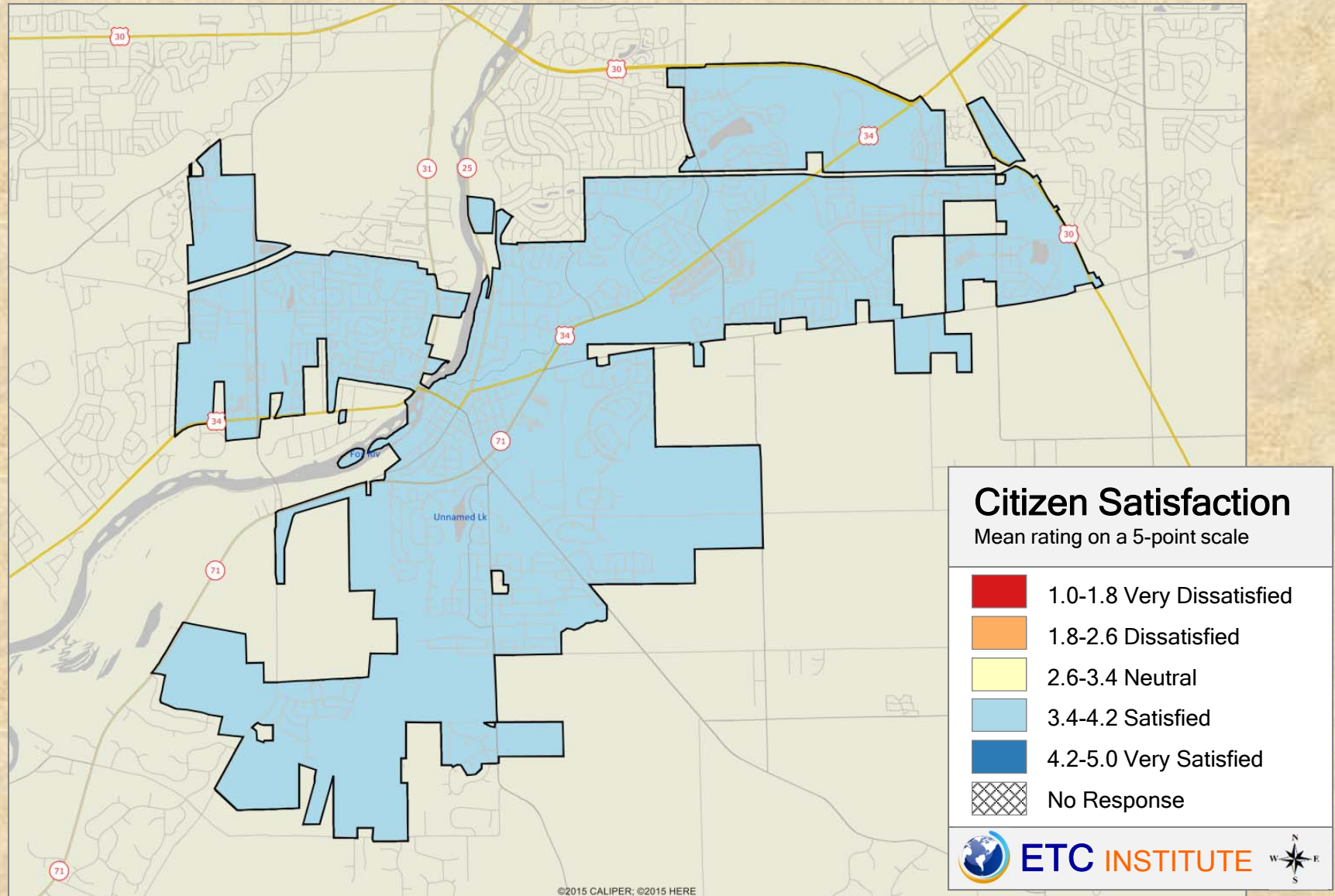
Q11-5. Satisfaction with Amount You Are Charged for the Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

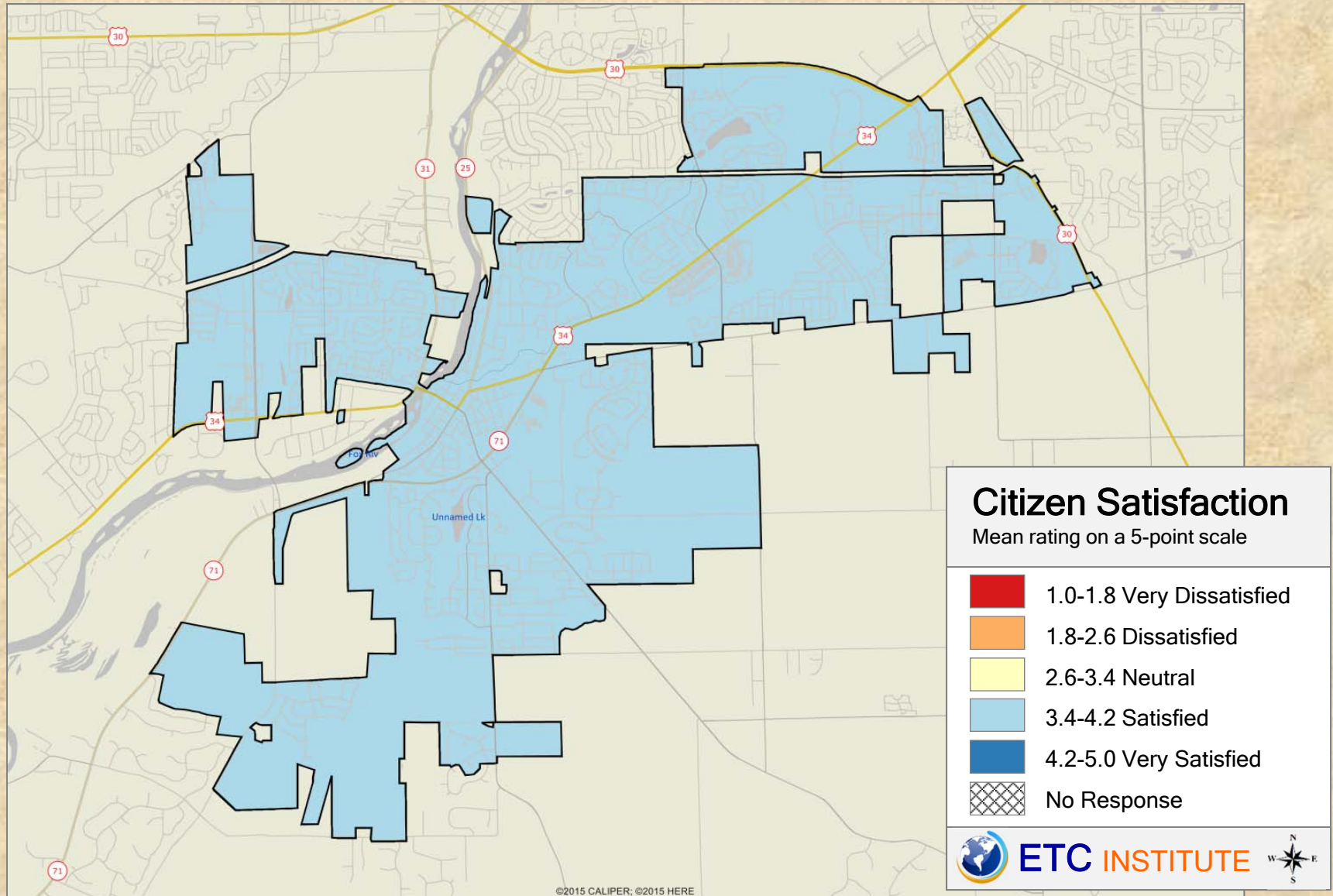
Q11-6. Satisfaction with Curbside Electronics Recycling



2016 Village of Oswego Community Survey

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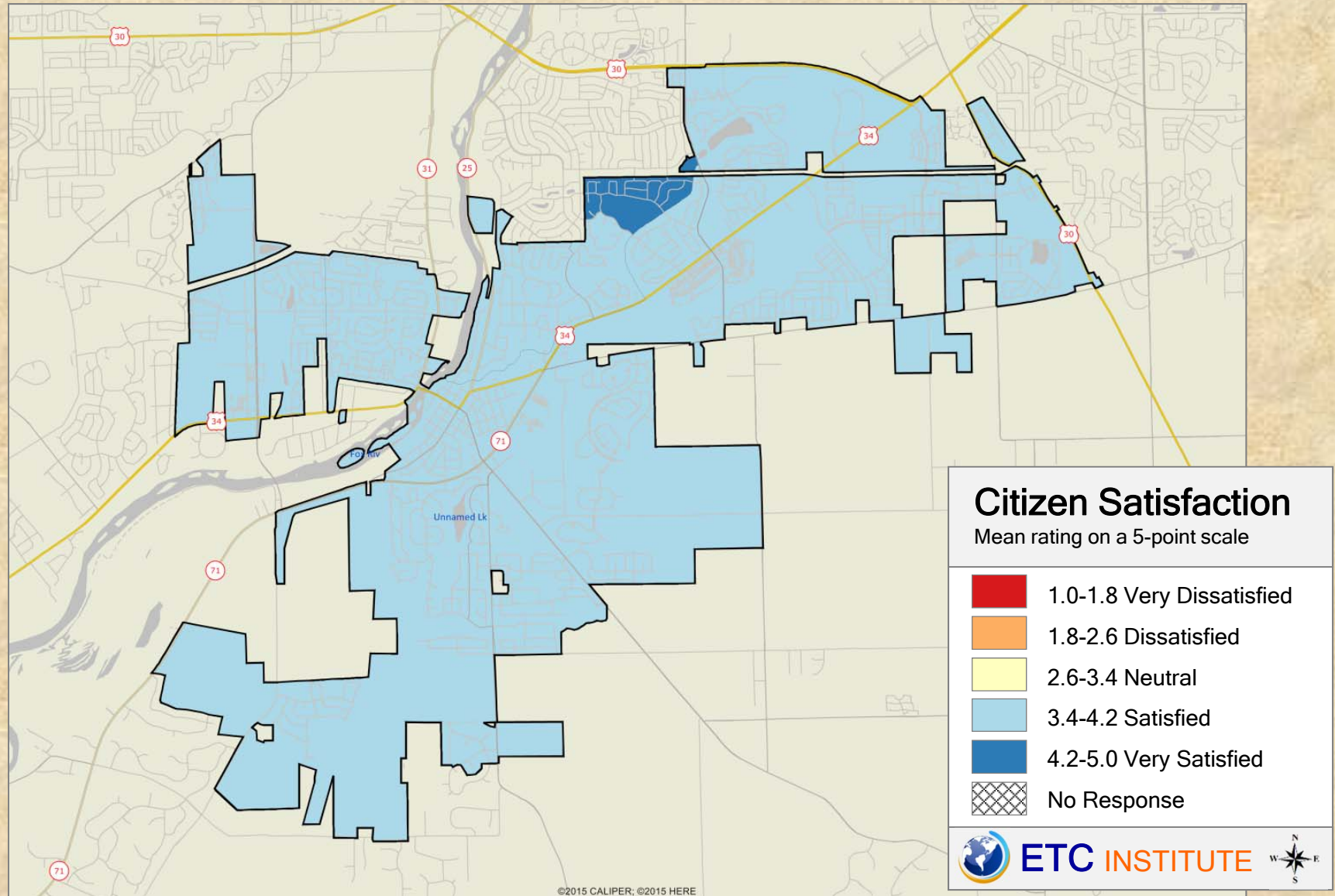
Q11-7. Satisfaction with Curbside Composting Service



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

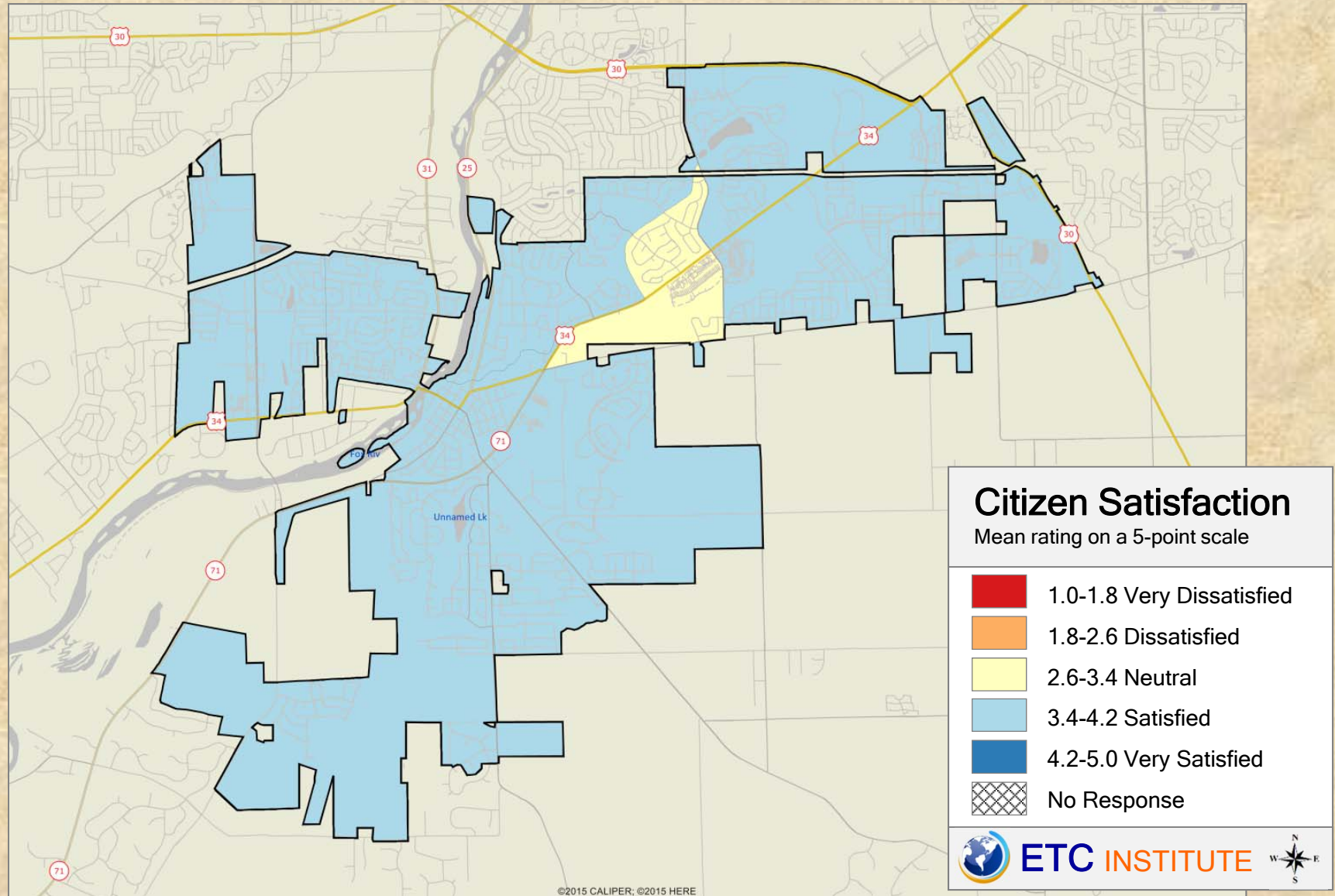
Q12-1. Satisfaction with the Availability of Information About Village Programs and Services



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

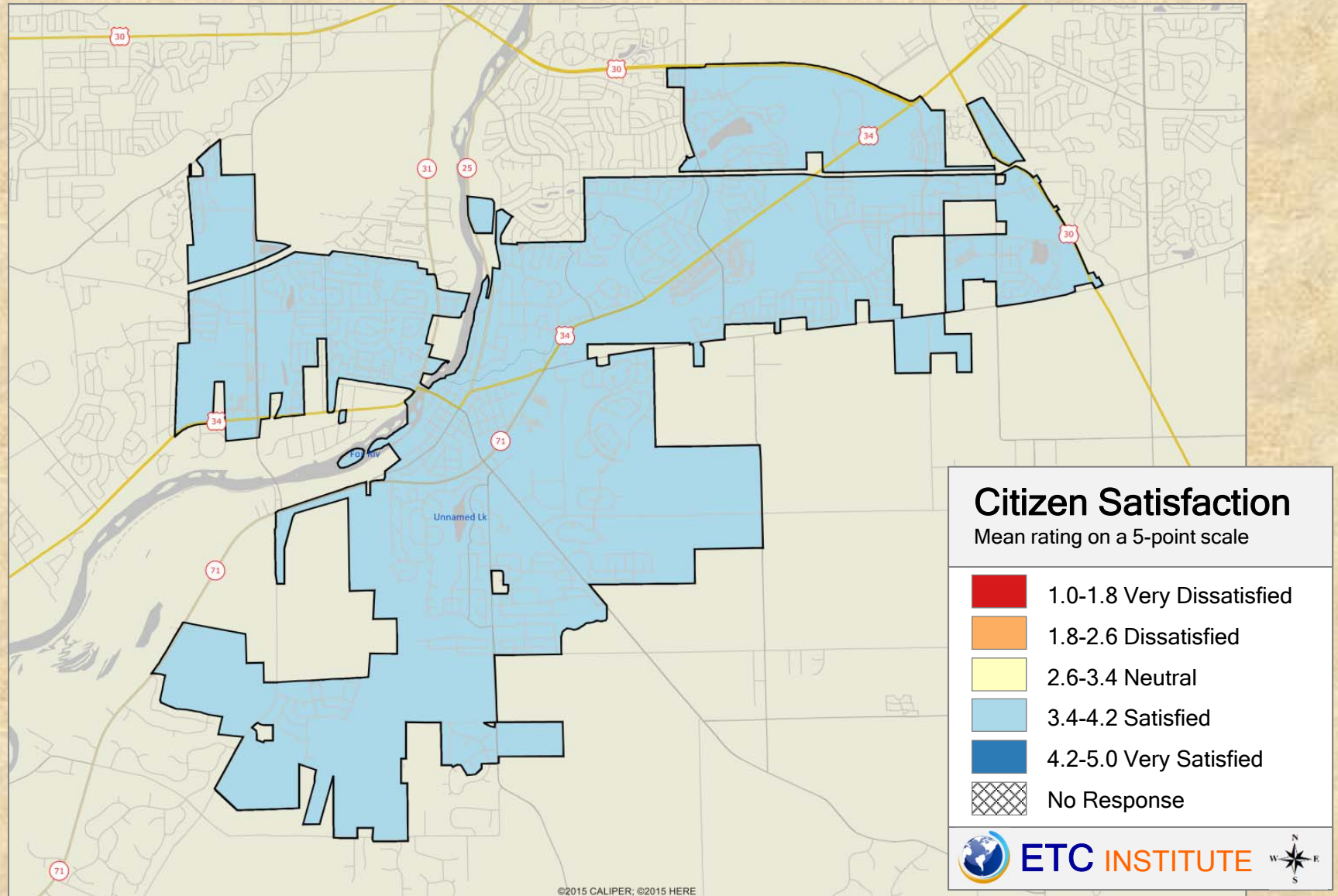
Q12-2. Satisfaction with the Village's Efforts to Keep You Informed About Local Issues



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

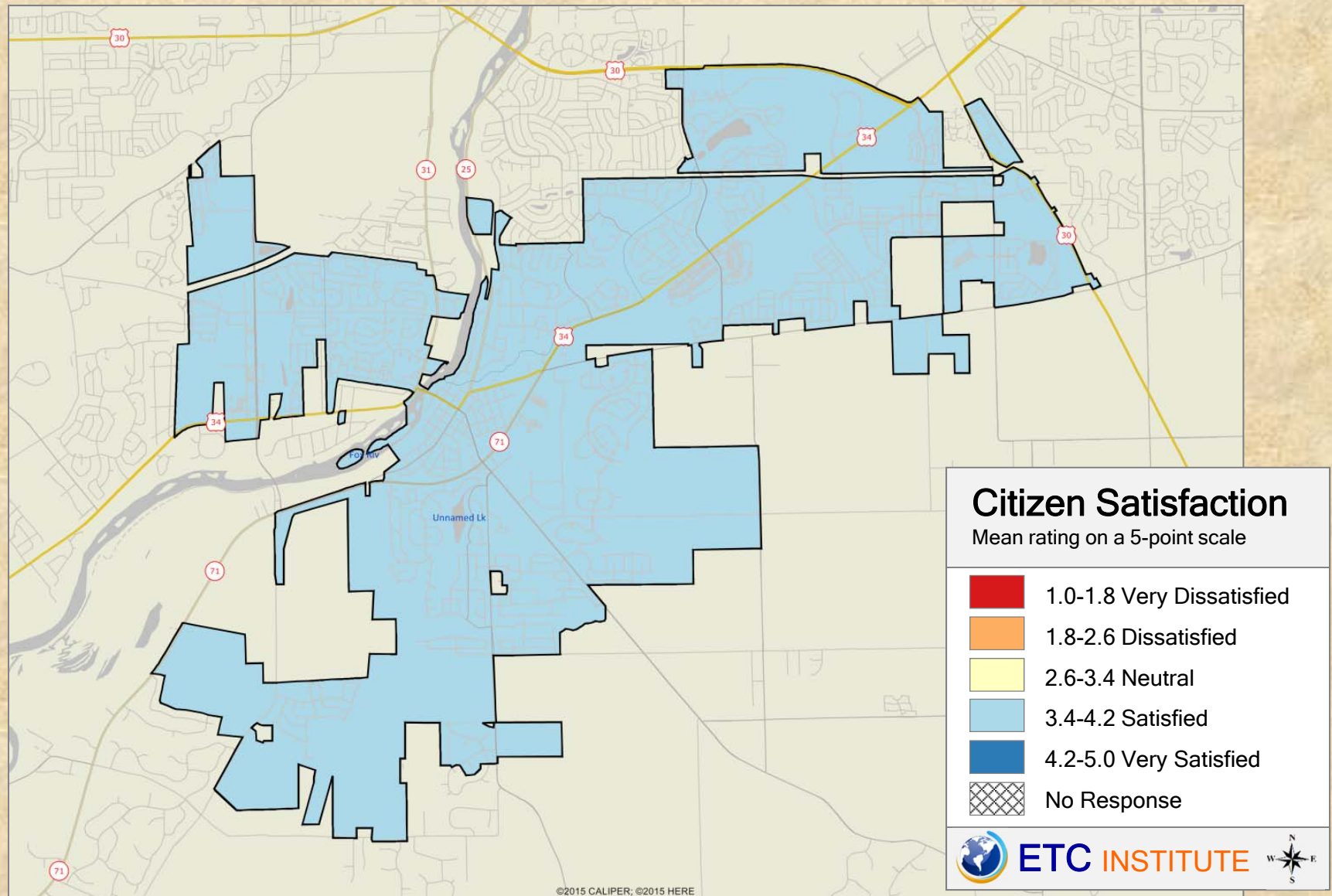
Q12-3. Satisfaction with the Quality of the Village's Social Media



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

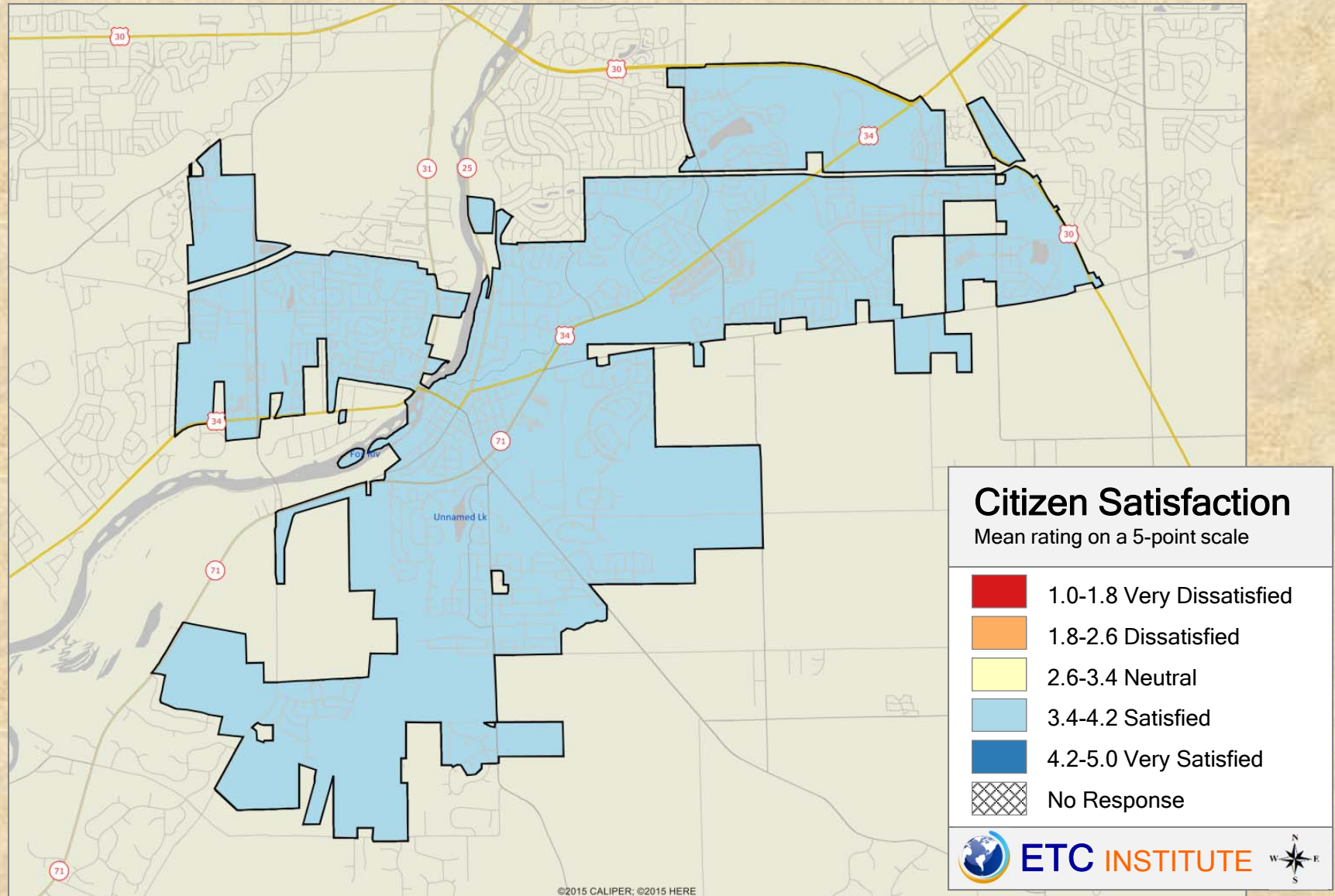
Q12-4. Satisfaction with the Quality of the Village's Website



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

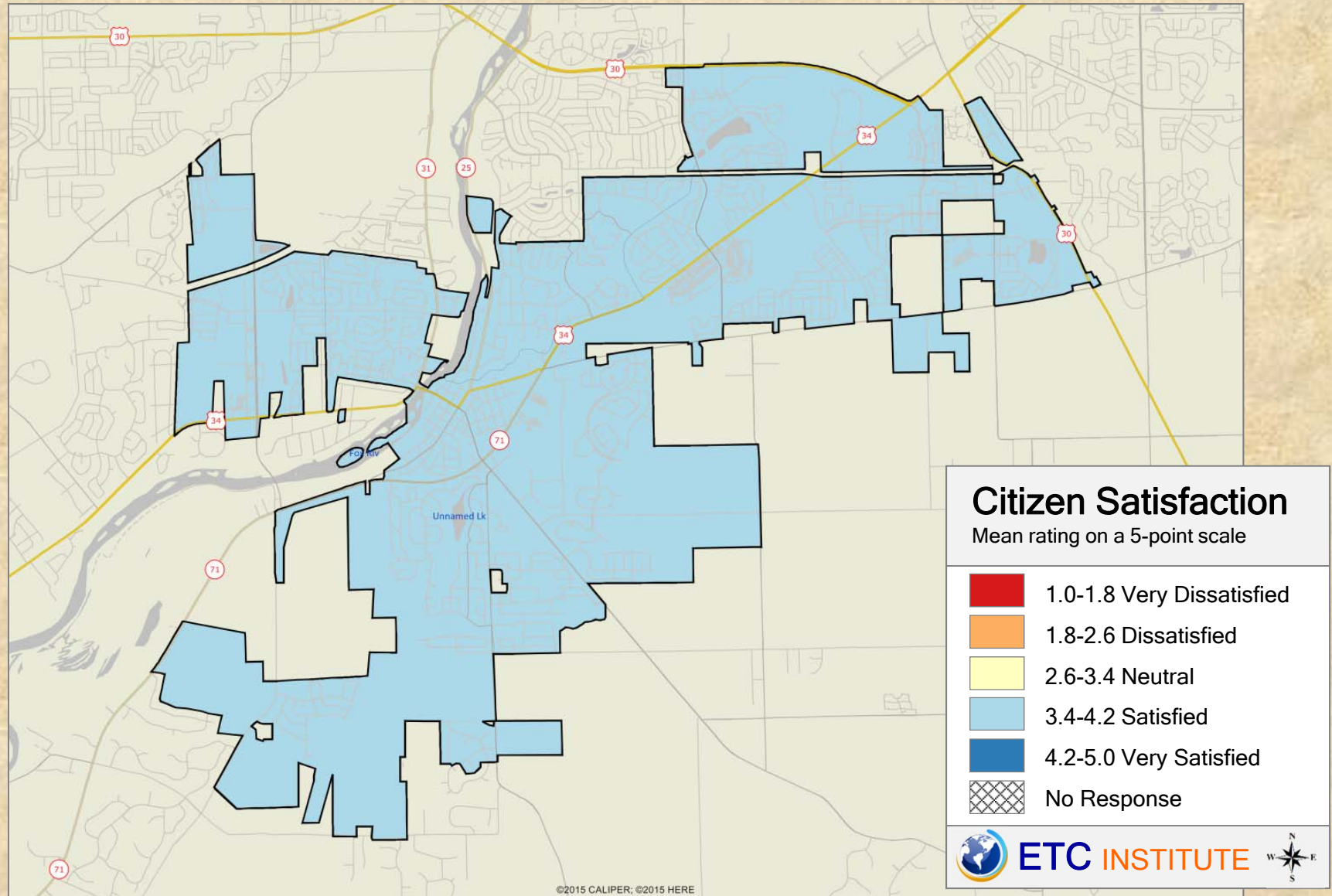
Q12-5. Satisfaction with the Content of the Village's Newsletters



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

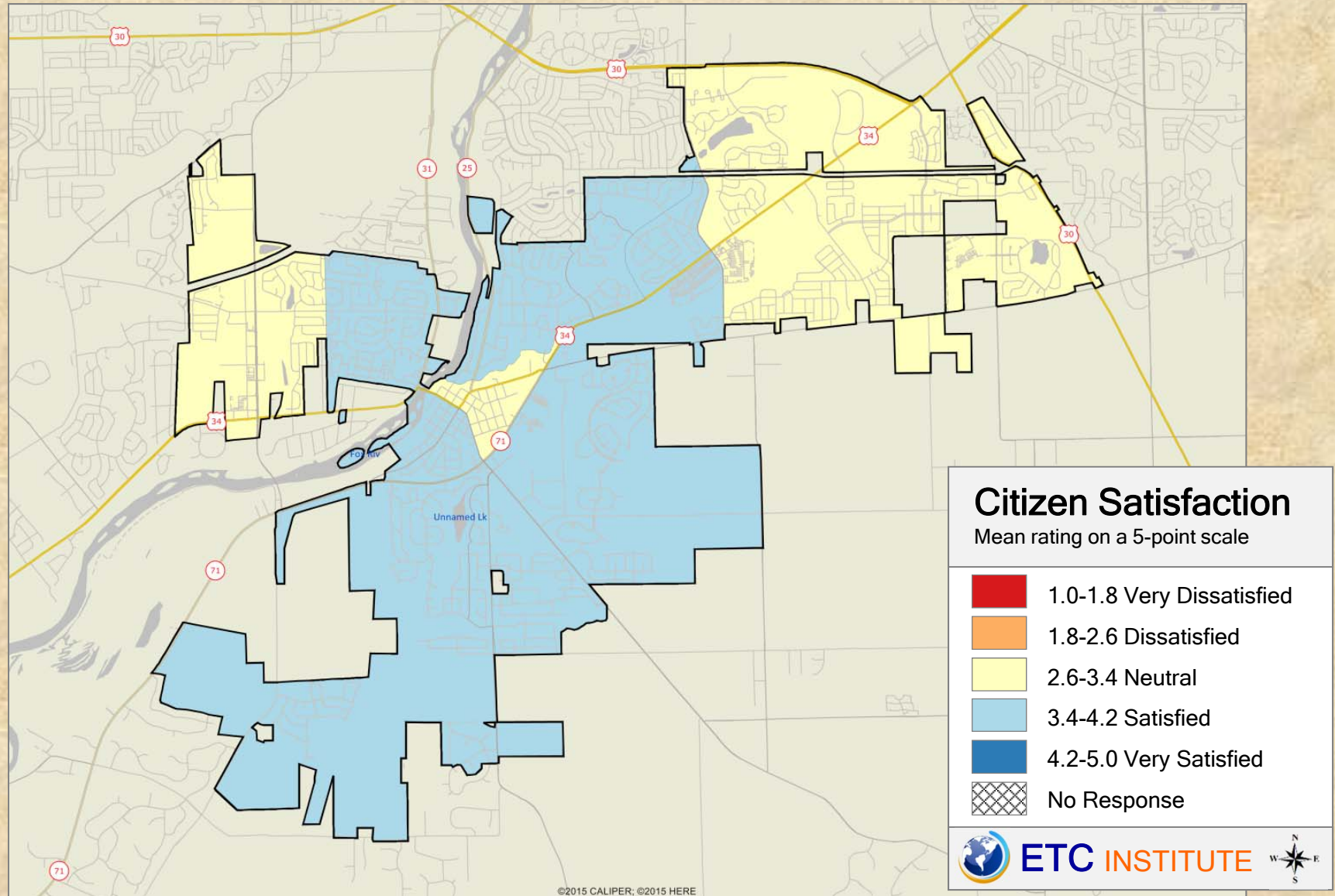
Q12-6. Satisfaction with Click 'n Fix to Report Maintenance Issues



2016 Village of Oswego Community Survey

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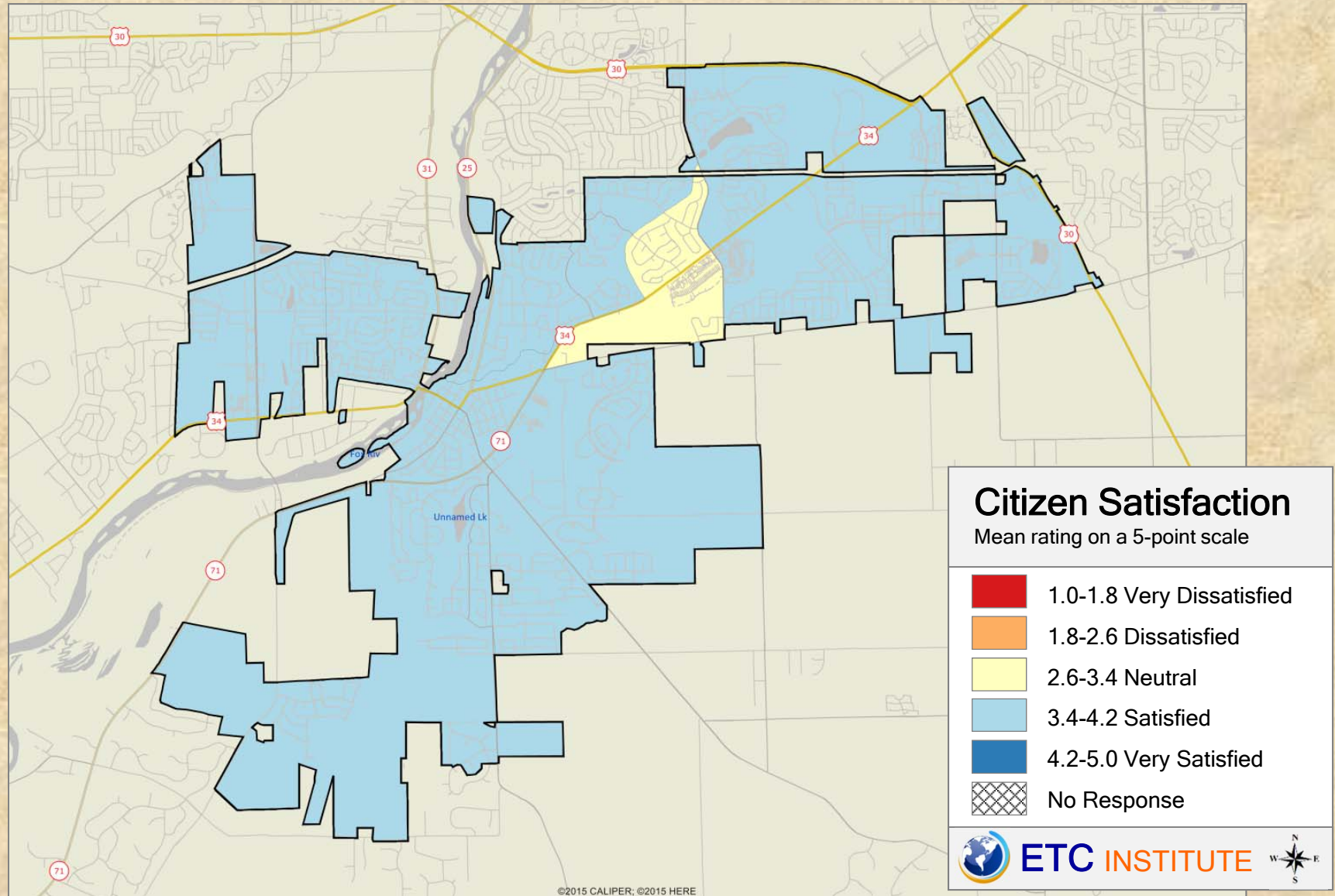
Q12-7. Satisfaction with How Well the Village's Communications Meet Your Needs



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

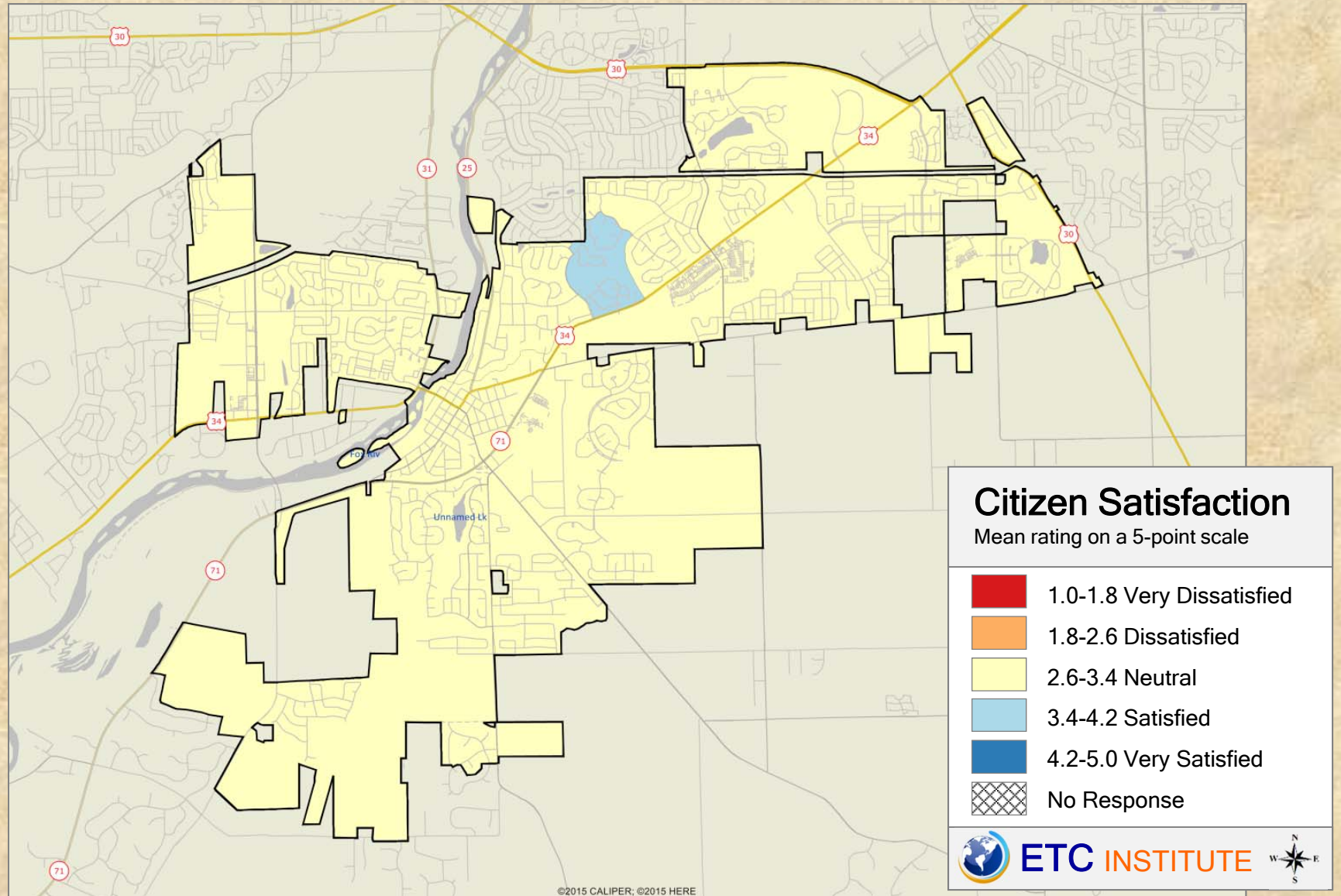
Q12-8. Satisfaction with Timeliness of Information Provided by Your Village Government



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

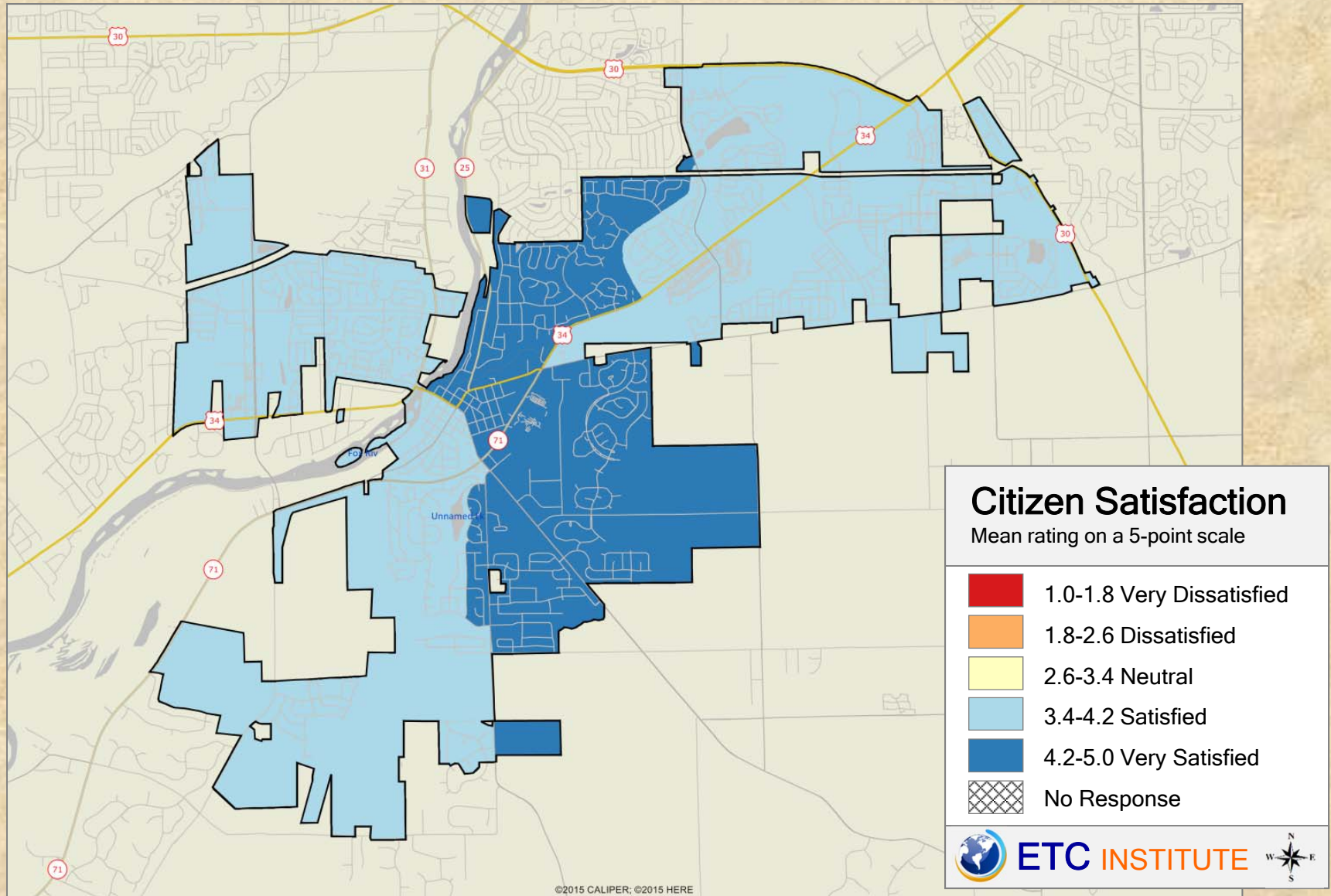
Q12-9. Satisfaction with the Level of Public Involvement in Local Decision Making



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

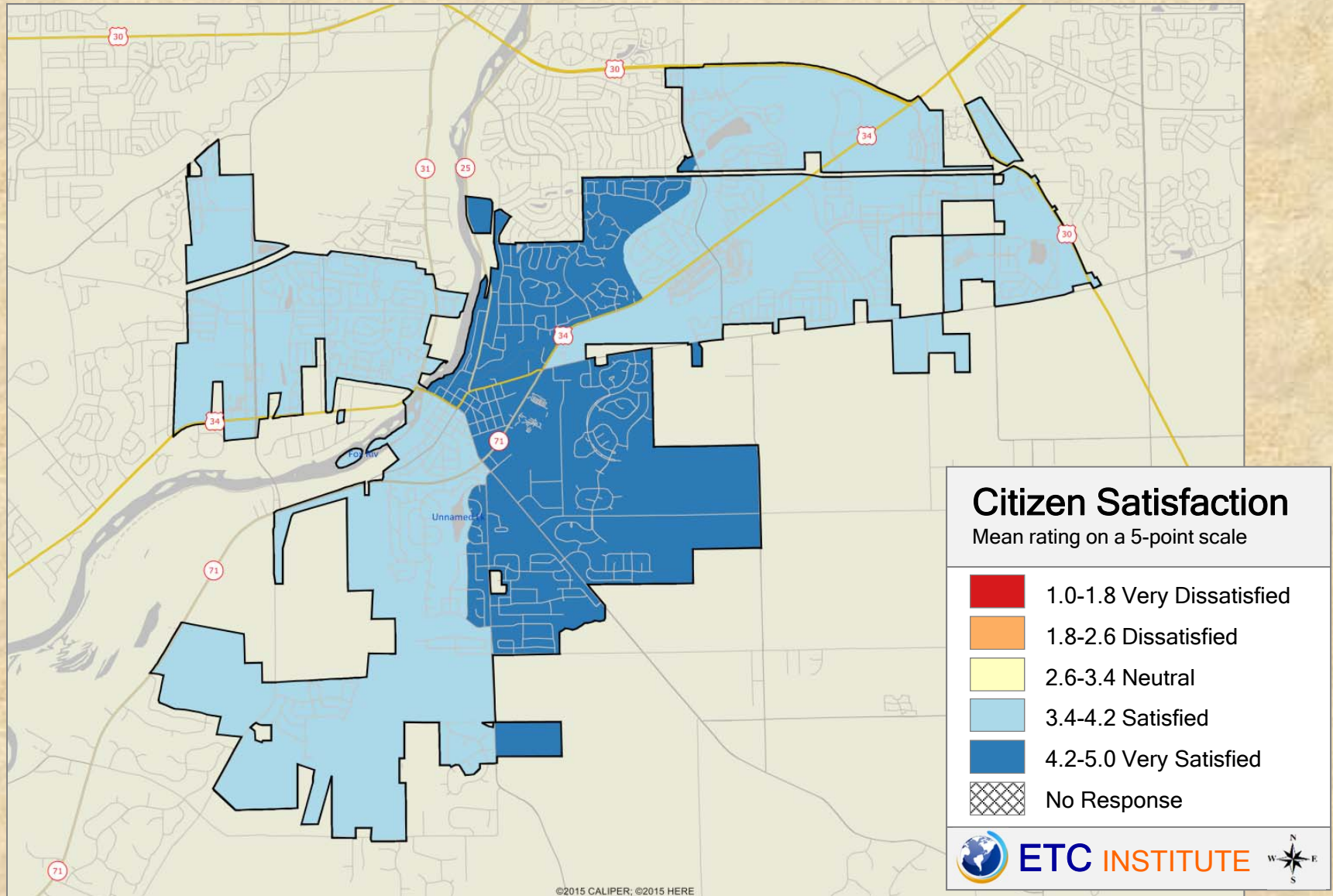
Q13-1. Satisfaction with How Easy the Department Was to Contact



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

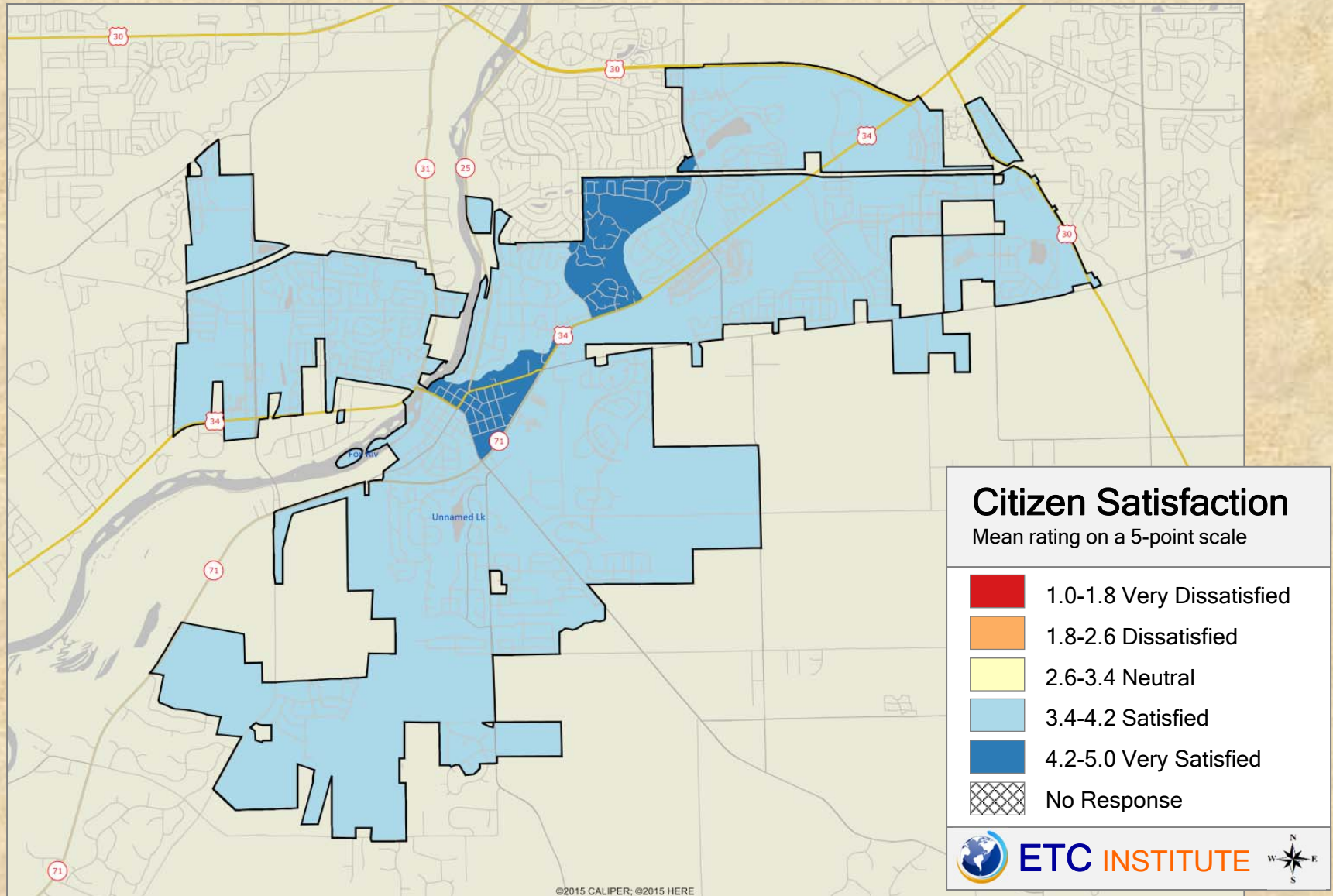
Q13-2. Satisfaction with How Courteously You Were Treated



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

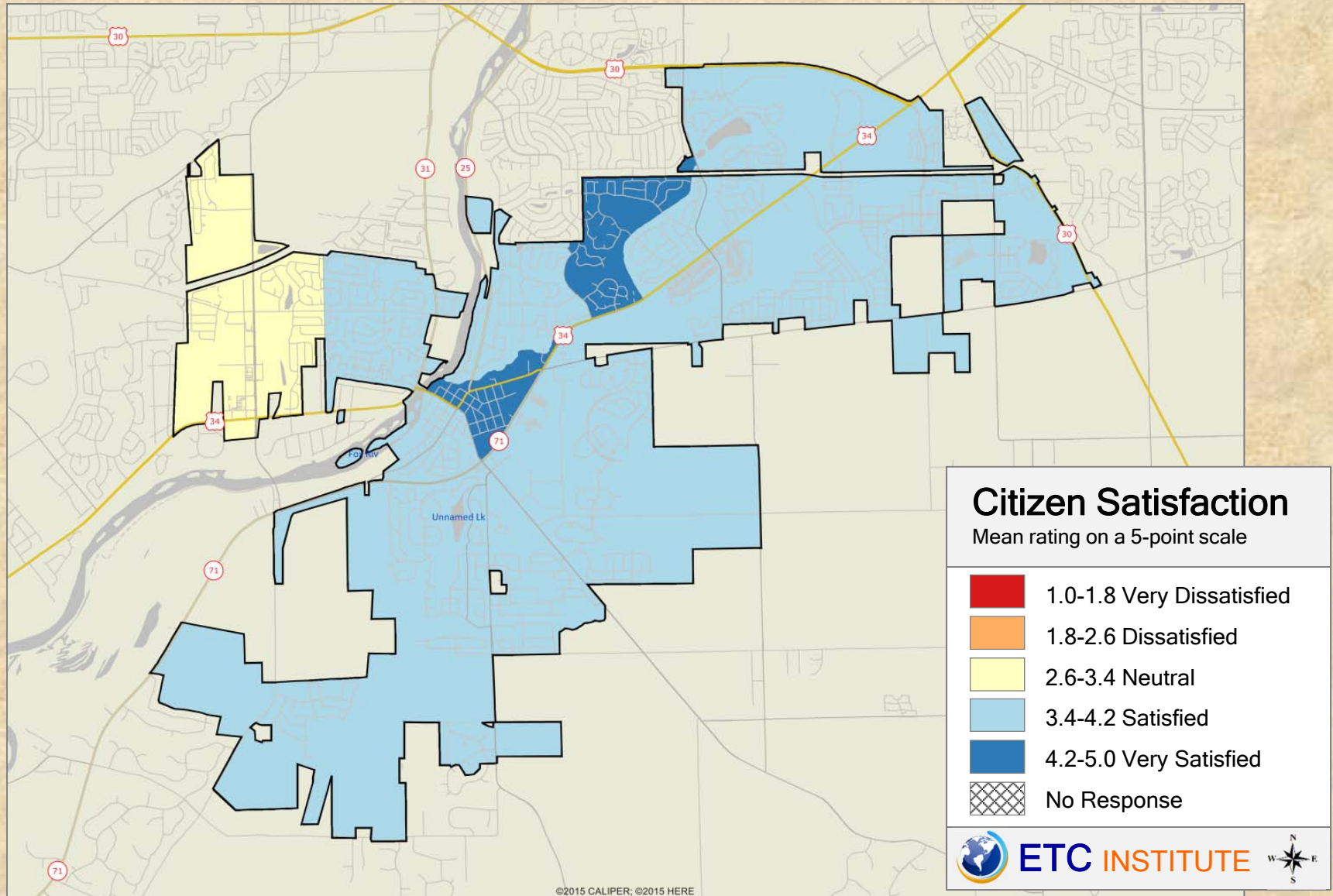
Q13-3. Satisfaction with the Professionalism and Knowledge of Village Employees Who Assisted You



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

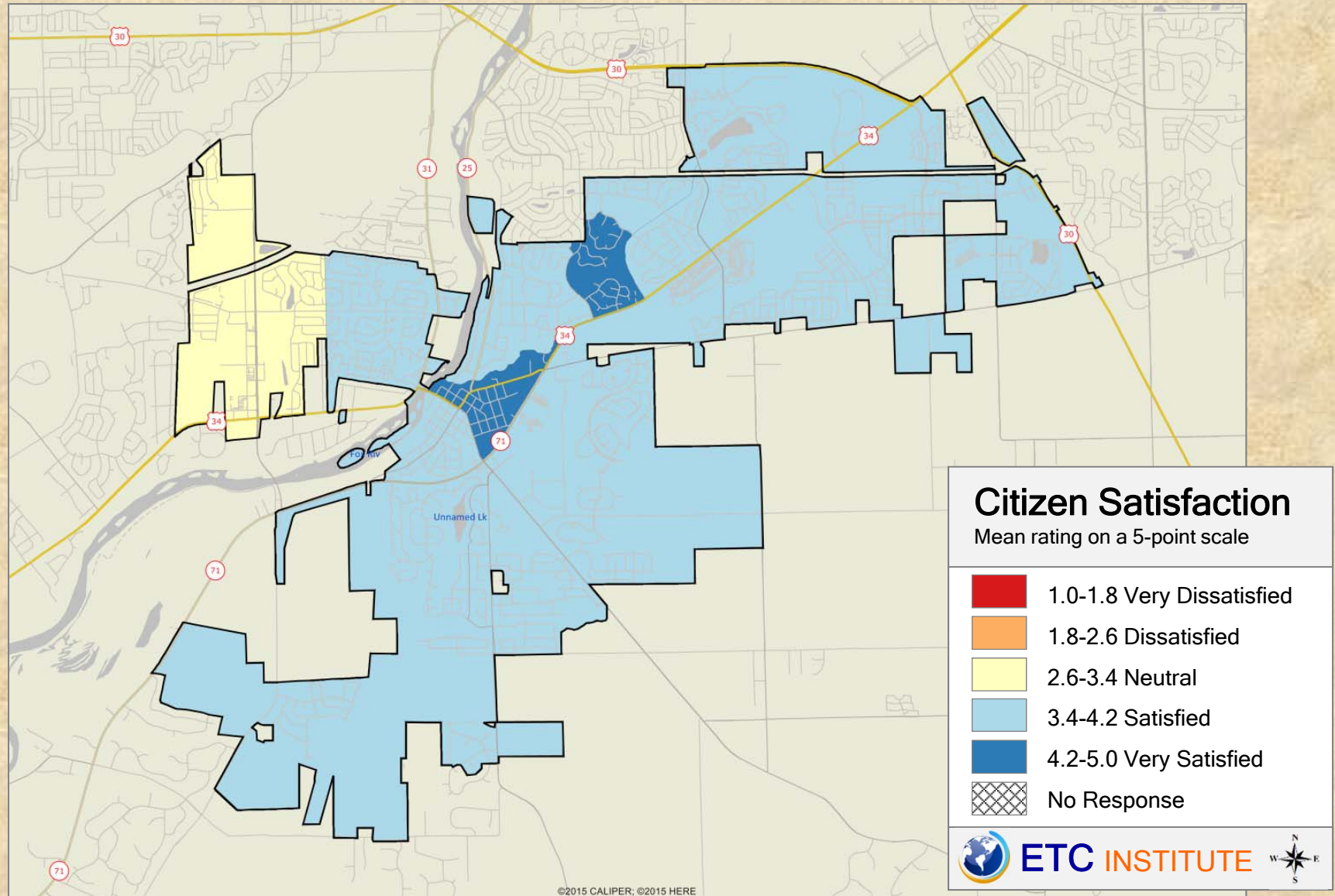
Q13-4. Satisfaction with Overall Responsiveness of Village Employees to Your Request or Concern



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

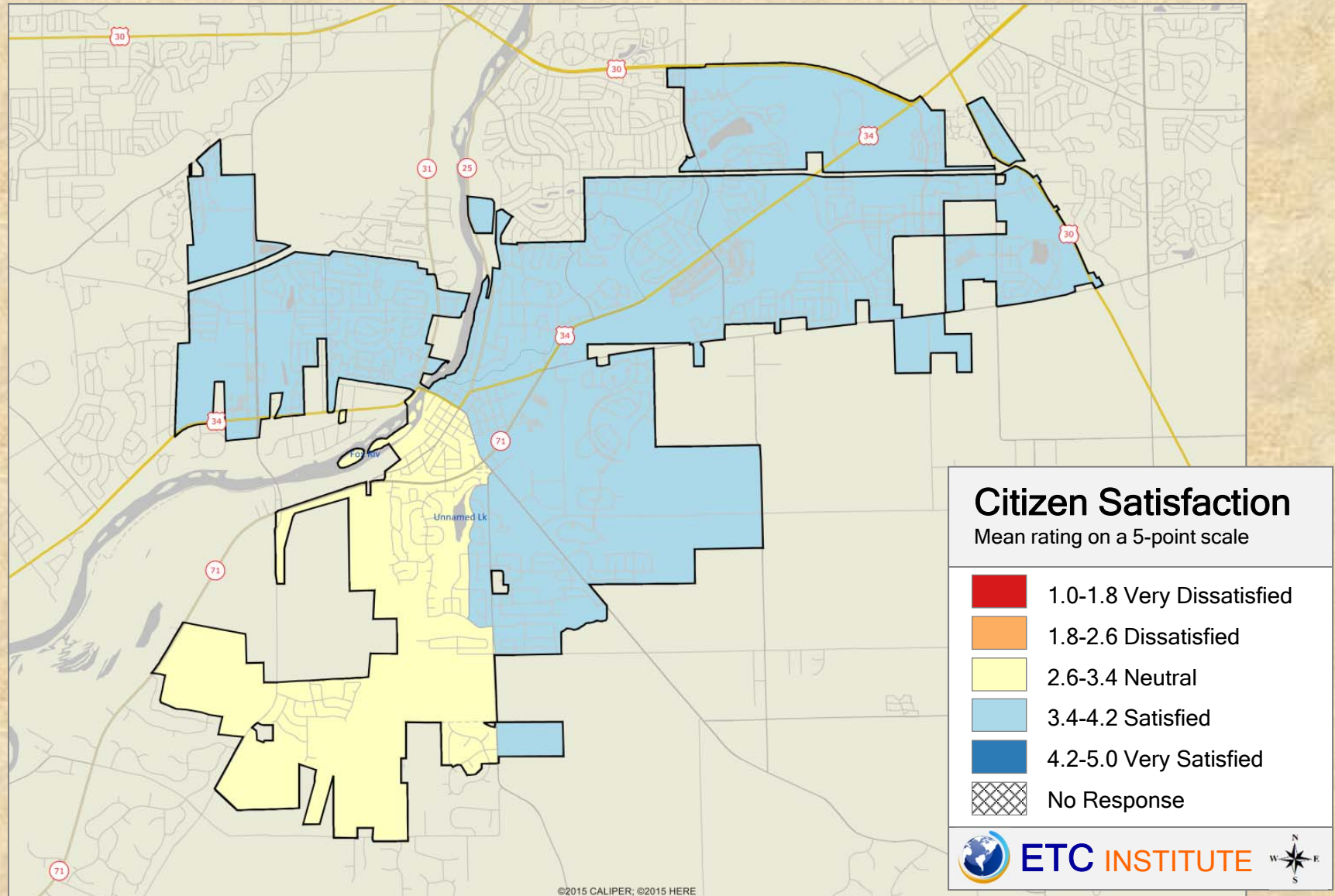
Q13-5. Satisfaction with How Well Your Issue Was Handled



2016 Village of Oswego Community Survey

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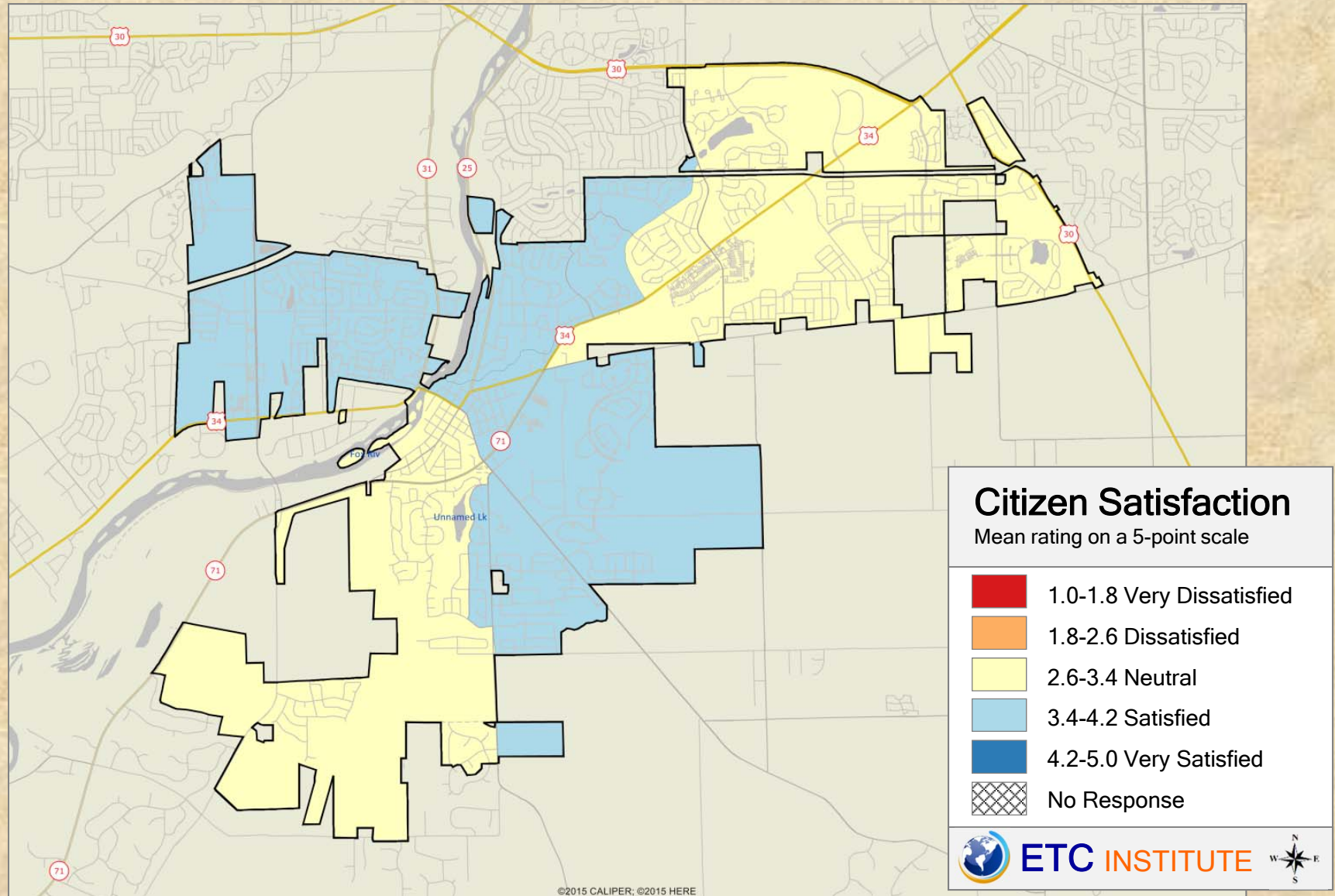
Q15-1. Satisfaction with Enforcing the Maintenance of Residential Property



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

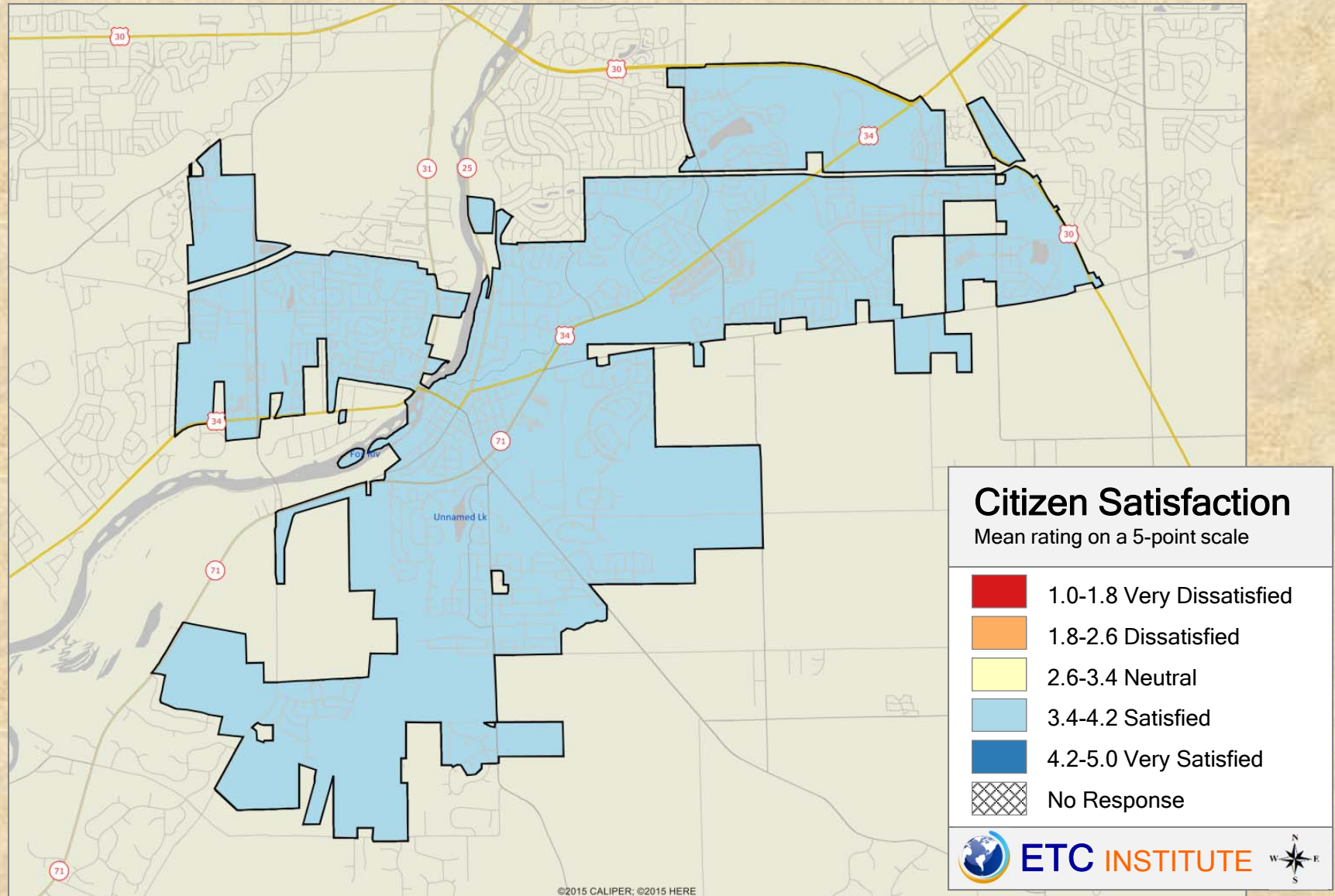
Q15-2. Satisfaction with Enforcing the Mowing and Trimming of Lawns on Private Property



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

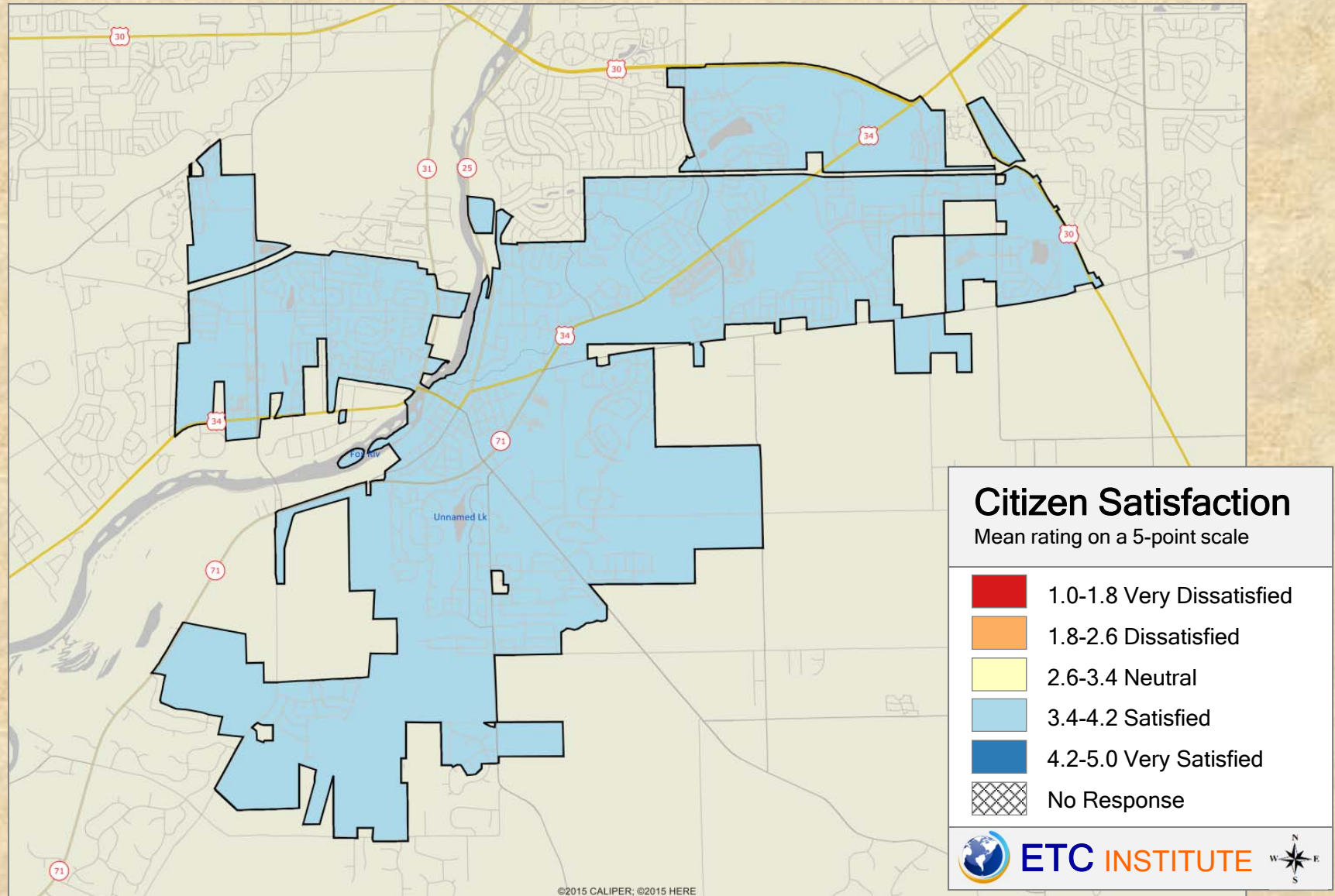
Q15-3. Satisfaction with Enforcing the Maintenance of Business Property



2016 Village of Oswego Community Survey

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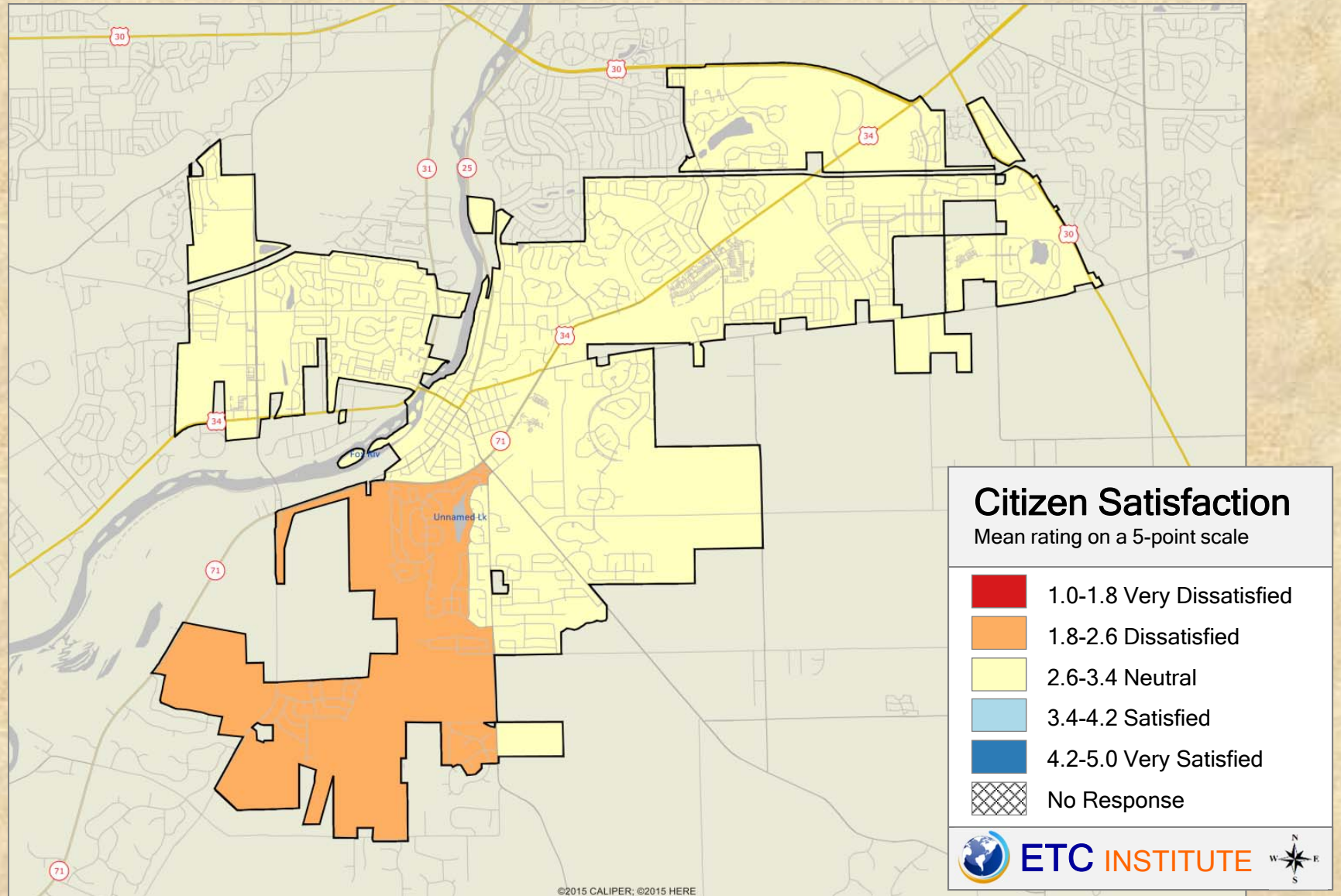
Q15-4. Satisfaction with Enforcing Codes Designed to Protect Public Health and Safety



2016 Village of Oswego Community Survey

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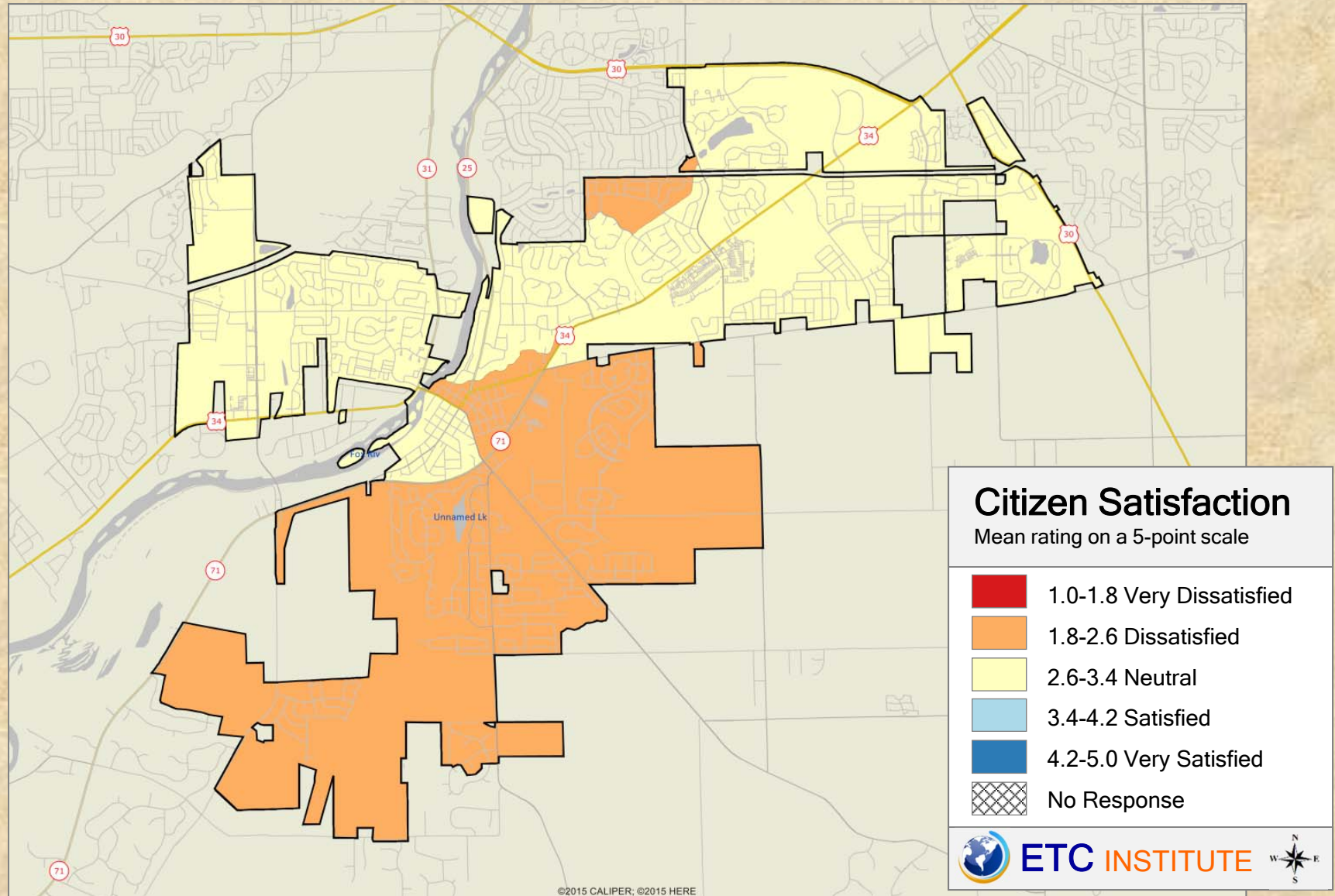
Q16-1. Satisfaction with Shopping Choices



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

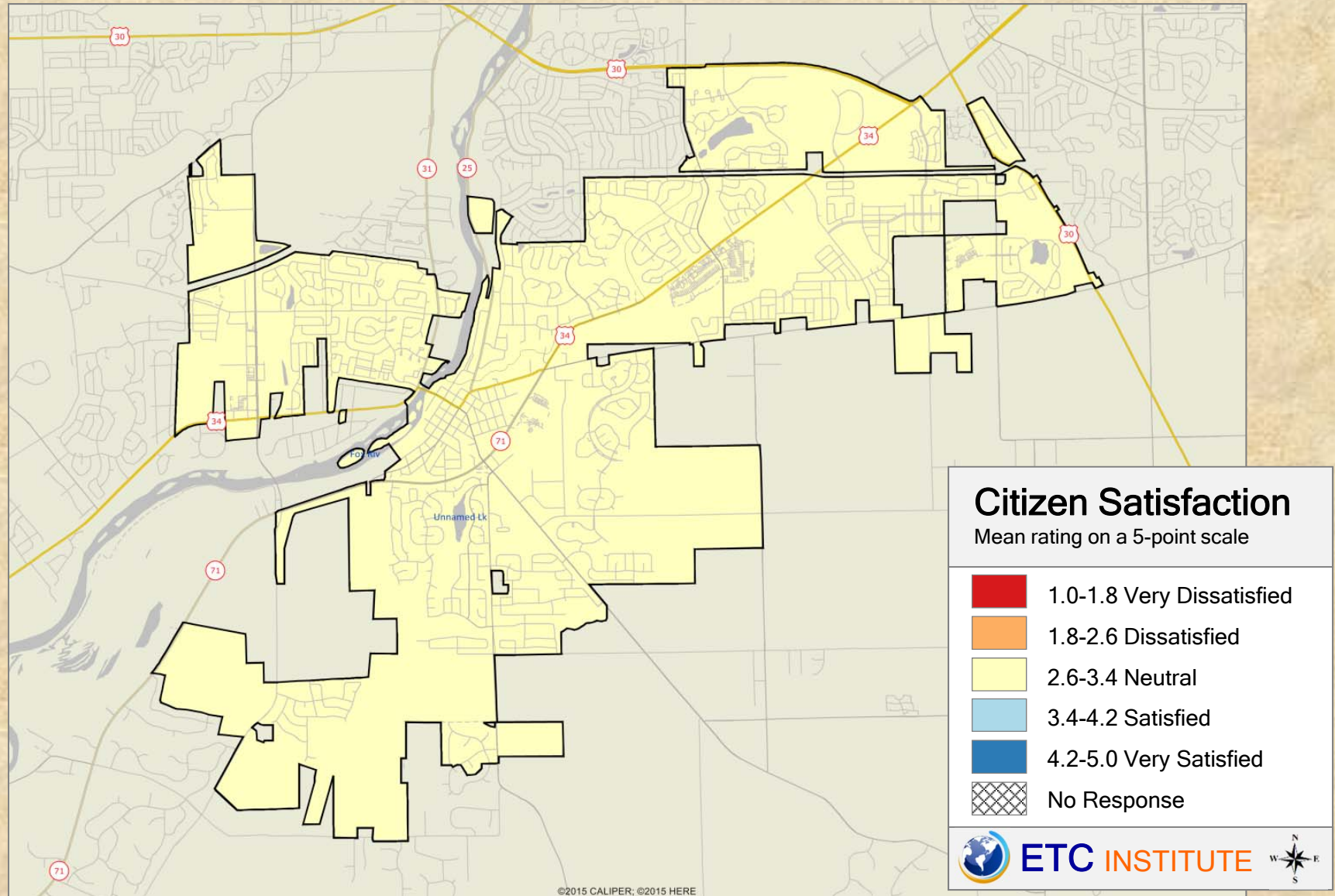
Q16-2. Satisfaction with Restaurant Choices



2016 Village of Oswego Community Survey

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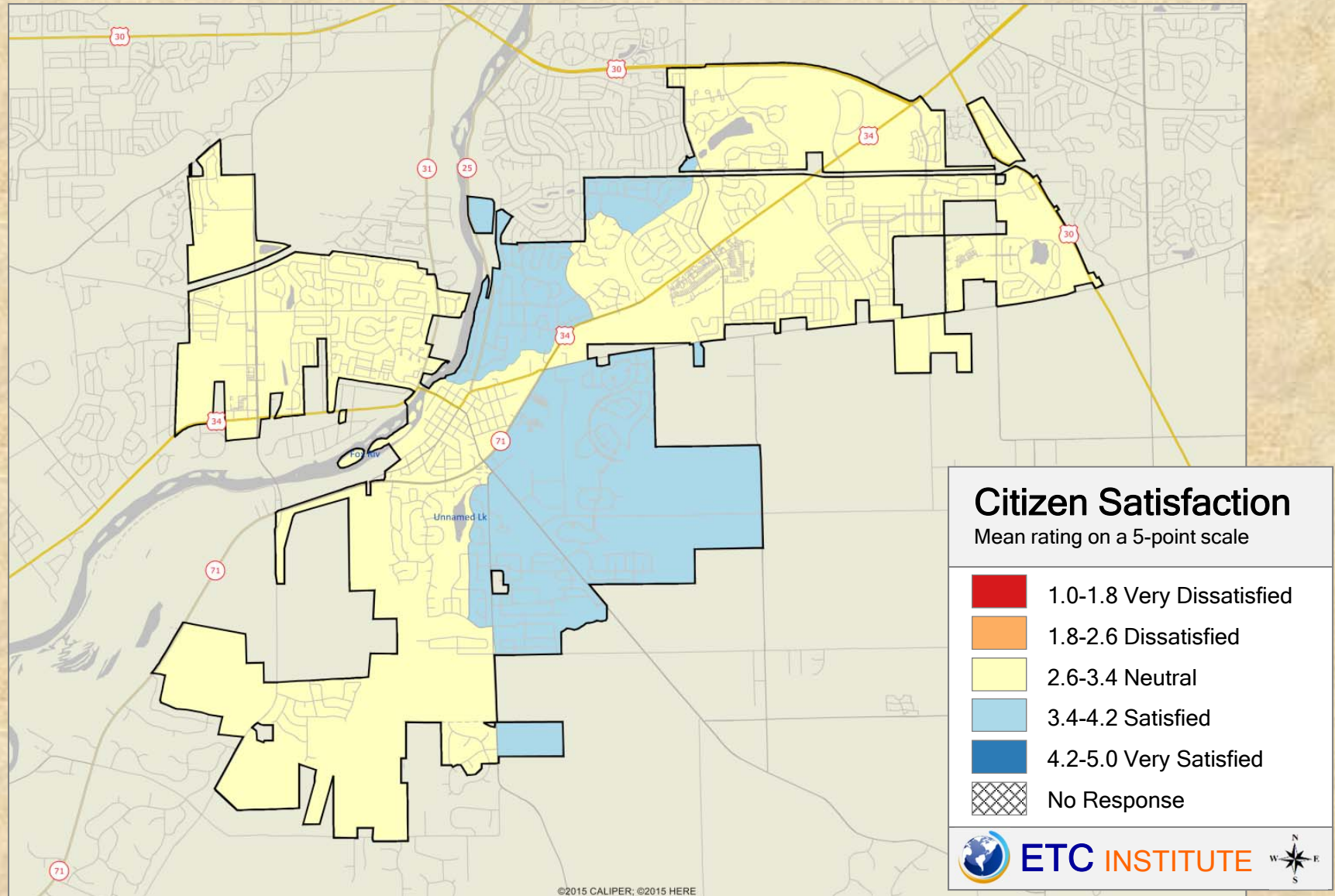
Q16-3. Satisfaction with Quality of Shopping



2016 Village of Oswego Community Survey

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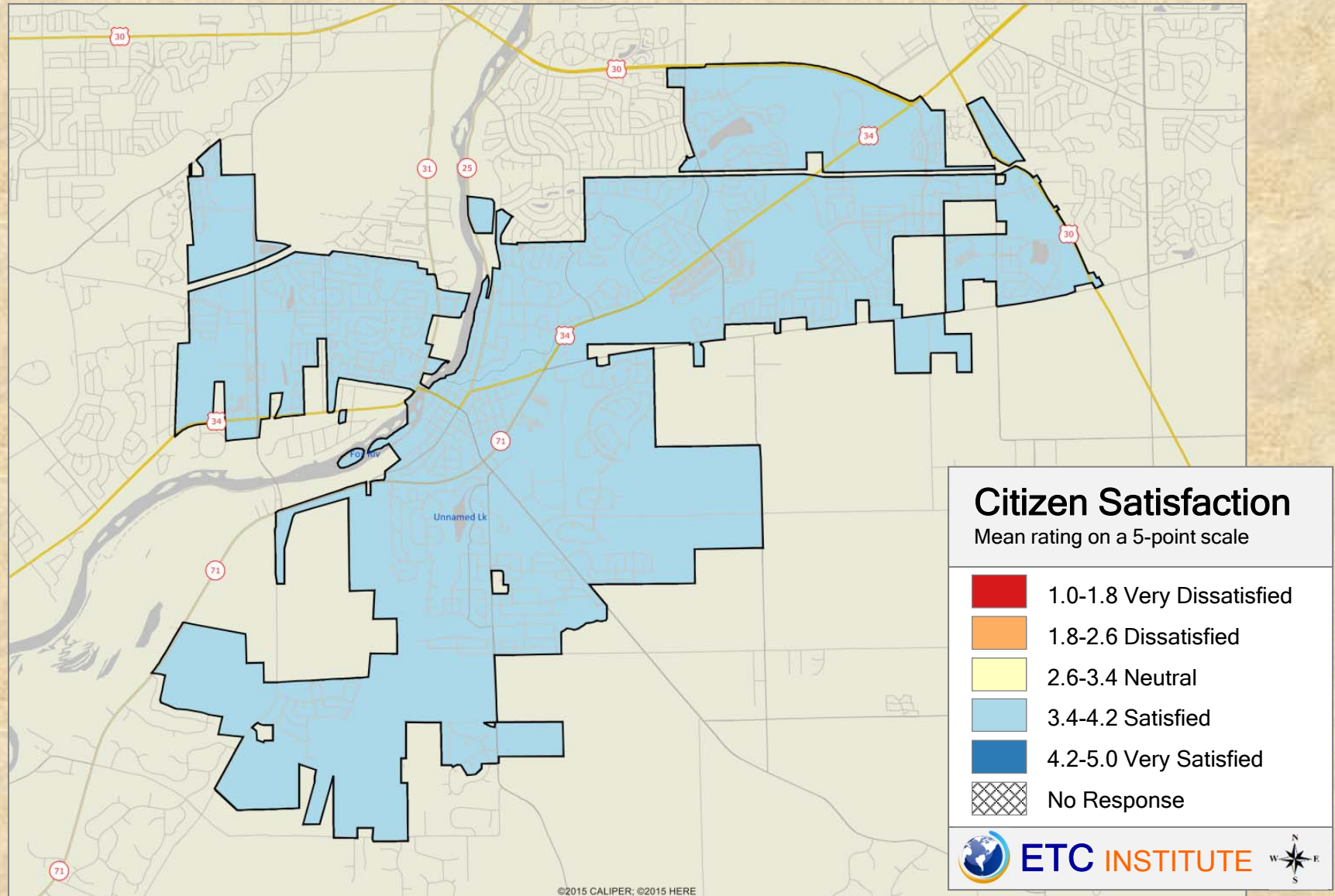
Q16-4. Satisfaction with Availability of Parking



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

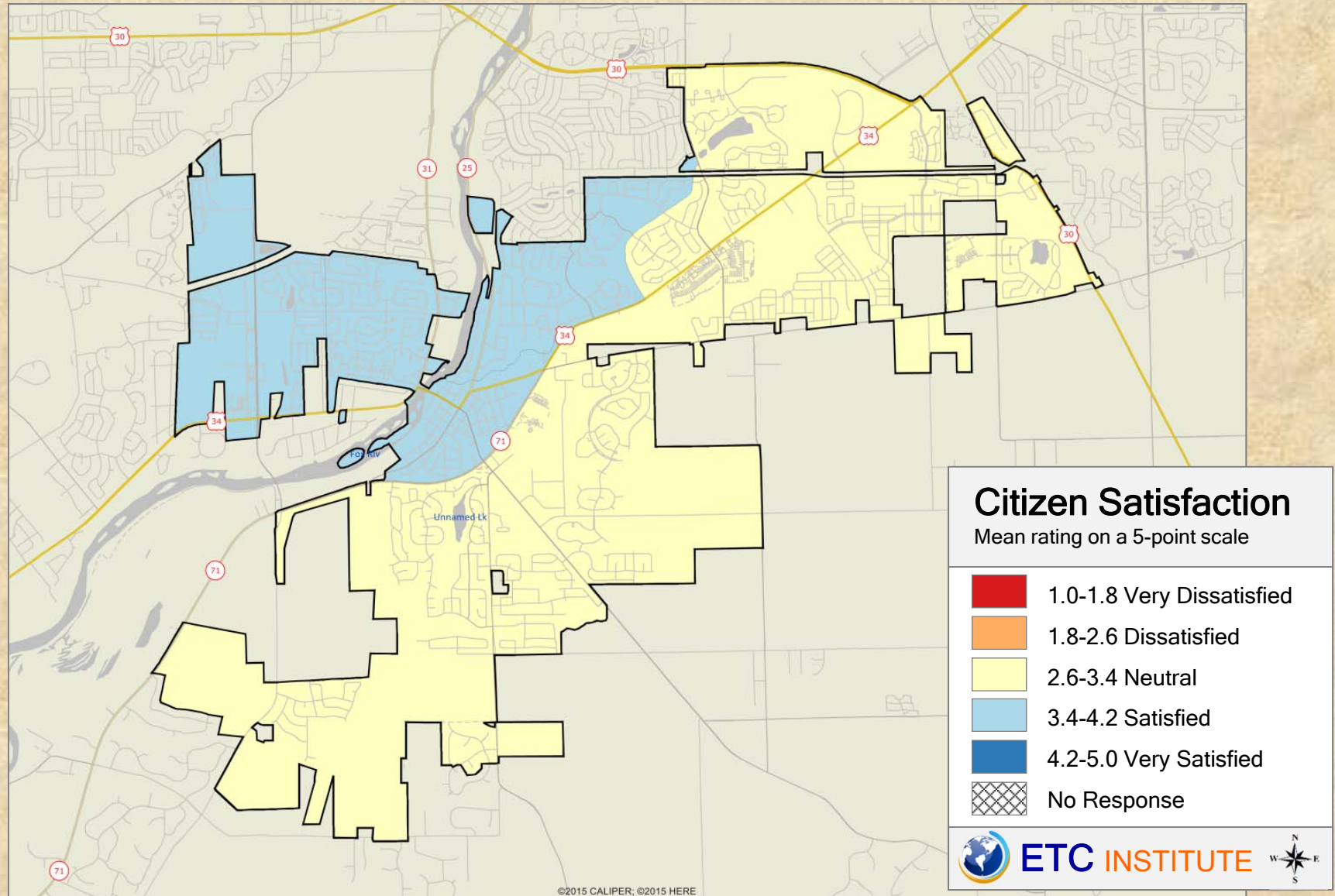
Q16-5. Satisfaction with Green (Outdoor) Space



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

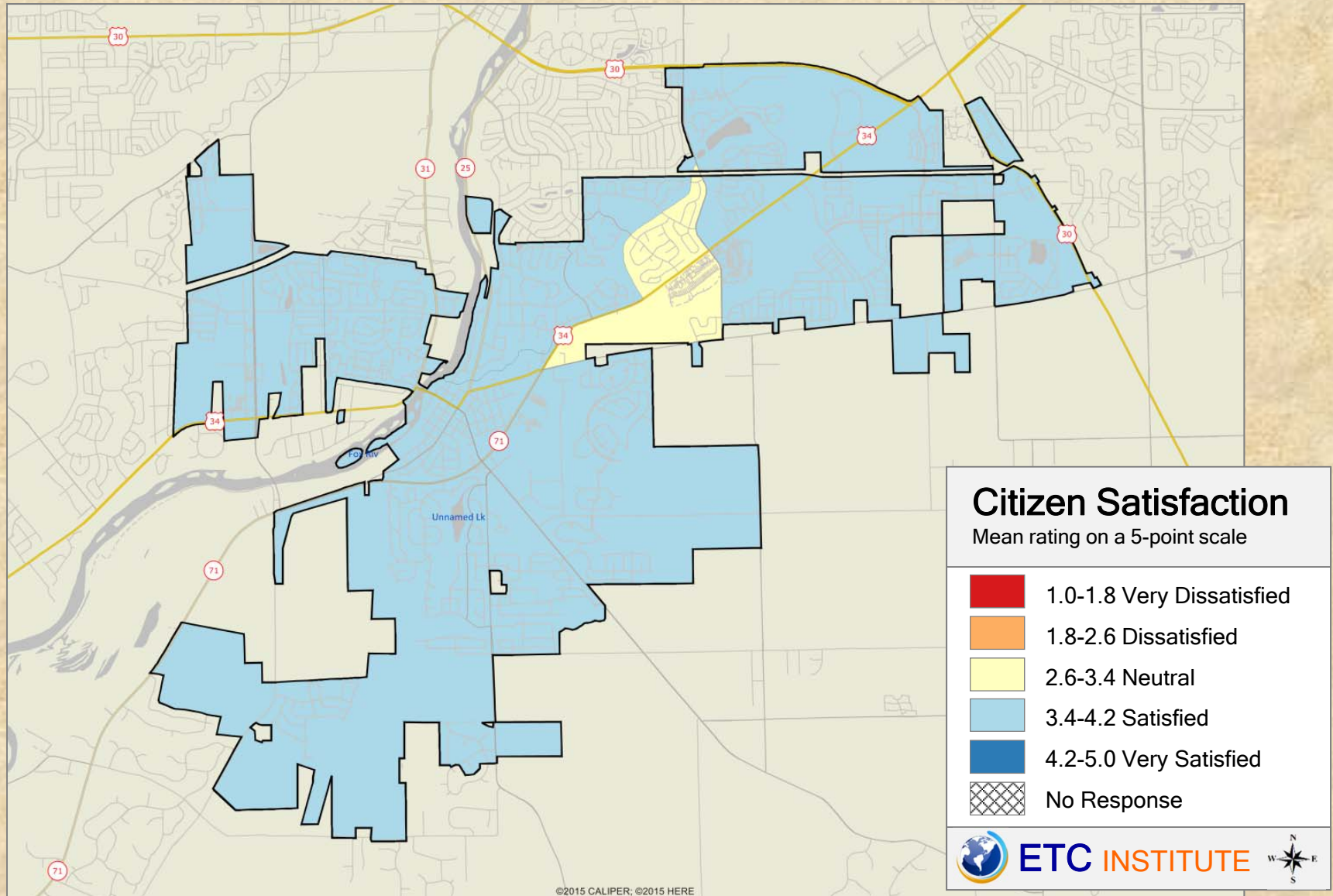
Q16-6. Satisfaction with Recreation Amenities



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

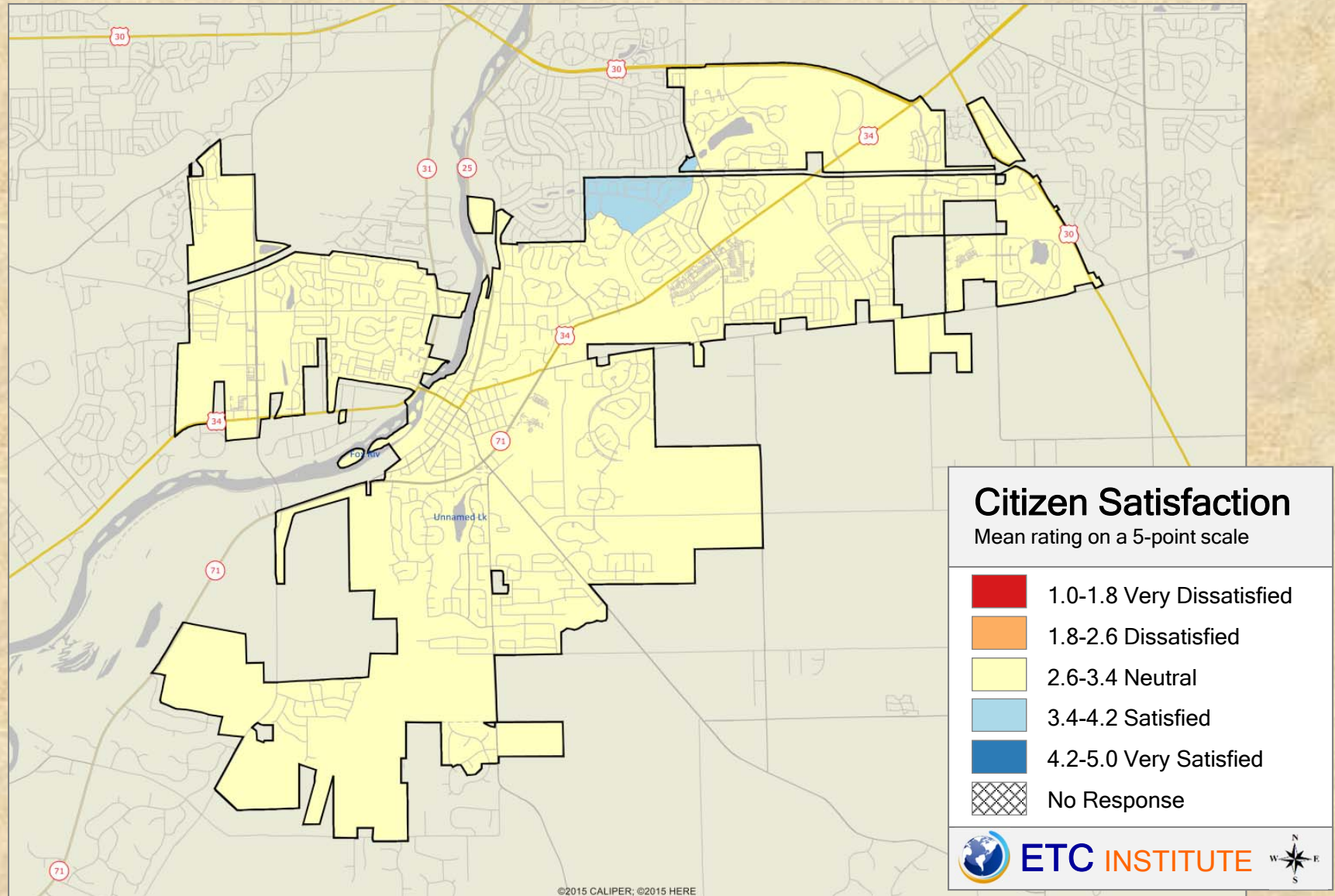
Q16-7. Satisfaction with Public Gathering Spaces



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

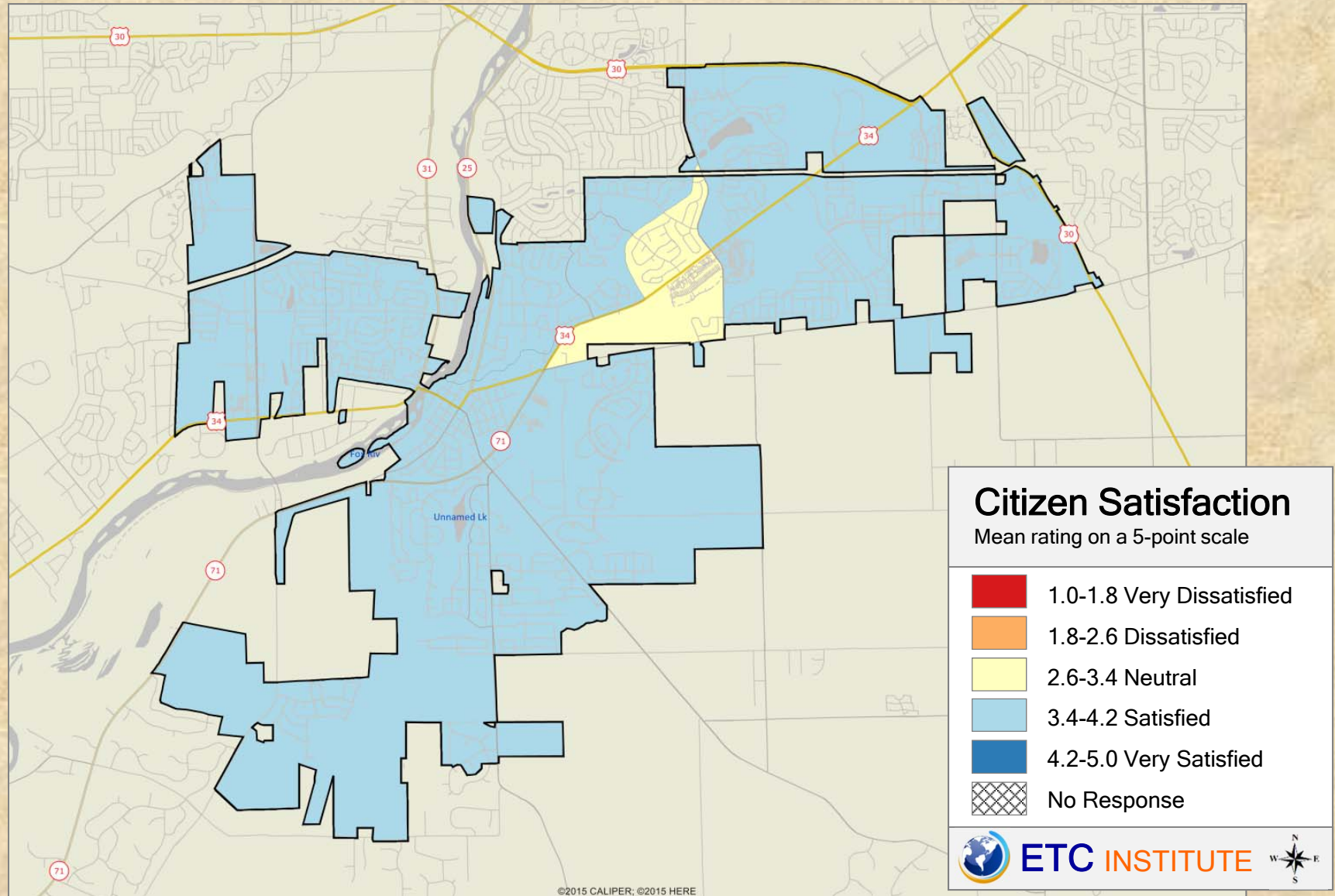
Q16-8. Satisfaction with Public Art



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

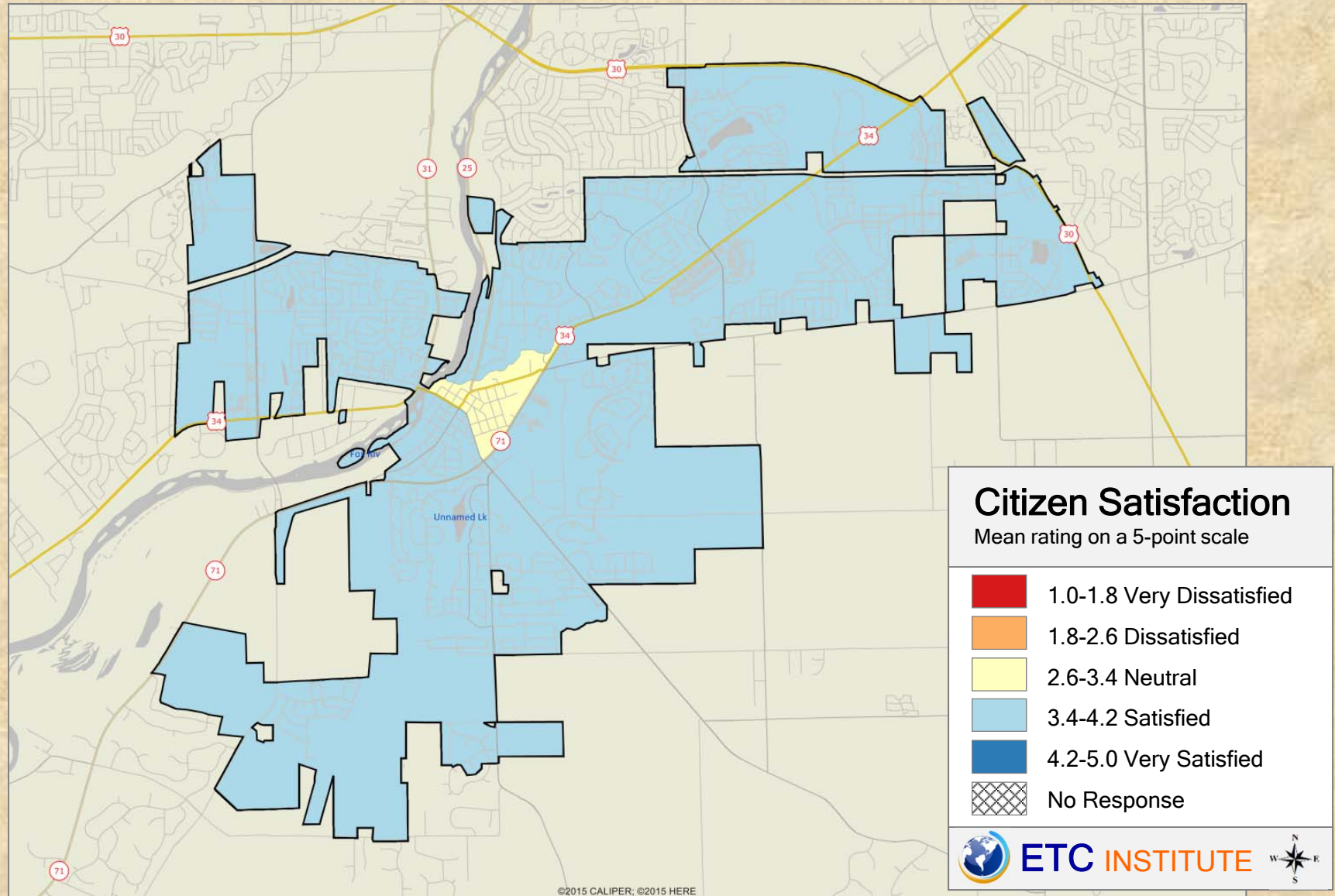
Q16-9. Satisfaction with Street Lighting



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q16-10. Satisfaction with Pedestrian Walkways/Crossings



2016 Village of Oswego Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)