100 Parkers Mill, Oswego, IL 60543
(630) 554-3618 / Fax: (630) 554-3306
Website: http://www.oswegoil.org

Utility Billing Appeal Form

Village Municipal Code section 8-7-10E affords all users of the Village Waterworks system the ability to "appeal" their Oswego utility bill. If you wish to appeal your utility bill, you must follow the procedures listed here.

1. You must file a written appeal using this form and deliver this form to the Village Finance dept.
2. You must provide answers to all the information requested on this form
3. You must agree to abide by the Village appointed Hearing Officer's decision on your appeal.
4. Hearings will be held according to the Village Local Adjudication schedule.

Name_____

Property address_____

Home phone #_____ Alternate phone #_____

Village of Oswego Utility Billing Account #_____

Appeal (provide *all relevant information, facts and reasons for your appeal*)

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Please sign and date below certifying your agreement to the following;

I hereby request an appeal of my utility billing account for the reasons stated above. I agree to pay the total amount owing on my Village utility billing account less any amounts in dispute. I understand if the amounts in dispute are not dismissed, the amounts will be reflected on the subsequent billing statement for my account. I understand my appeal will be heard at the next scheduled Local Adjudication Hearing. I may present my arguments at the hearing and if not present will abide by the Village appointed Hearing Officer's ruling on my appeal. The Hearing Officer's decision will be final.

Signature_____ Date_____

Office use only

Date received_____ Hearing date_____

Hearing Officer Decision_____